# **EXHIBIT 17**

01K0

004 00830 R03NVEOG

JOHN J DUNCAN Closing Date 08/23/13

Account Ending

**New Balance** 

\$2,745.16

Please Pay By 09/07/13

See page 2 for important information about your account.

OK PERJUD

Membership Rewards® Points Available and Pending as of 07/31/13

84,215

For up to date point balance and full program details, visit membershiprewards.com

Account Summary

Previous Balance	\$7,206.67
Payments/Credits	-\$7,206.67
New Charges	+\$2,745,16
Fees	+\$0.00
New Balance - =	\$2,745.16
Pay Over Time Portion	
Previous Balance	\$0.00
Payments/Credits	-\$0.00
New Charges	+\$0.00
Fees	+\$0.00
Interest Charged	+\$0.00
New Balance =	\$0.00
Minimum Due	\$0.00
Account Total	
Account Total Previous Balance	\$7,206.67
Previous Balance	-\$7,206.67
Previous Balance Payments/Credits	\$7,206.67 -\$7,206.67 +\$2,745.16 +\$0.00
Payments/Credits New Charges	-\$7,206.67 +\$2,745.16

#### **Customer Care**

**Pay by Computer** americanexpress.com/pbc Pay by Phone Customer Care 1-800-327-2177 1-800-472-9297

3 See page 2 for additional information.

→ Please fold on the perforation below, detach and return with your payment →

**Payment Coupon** Do not staple or use paper clips

Pay by Computer american express.com/pbc Pay by Phone 1-800-472-9297

**Account Ending** 

Enter account number on all documents. Make check payable to American Express.

րվերիների հերևի ինքիր ինսուլային իրևի հինի ին ինսին ի JOHN J DUNCAN PO BOX 2646 KNOXVILLE TN 37901-2646

Please Pay By 09/07/13 Amount Due \$2,745.16

Check here if your address or phone number has changed. Note changes on reverse side. [ոլ[կությ|լովնիՖոհգո|իհլ|ԱԱ|հ|Ադել|ԱՈ|Ահ||լդելիկ **AMERICAN EXPRESS** P.O. BOX 650448 DALLAS TX 75265-0448

17-2646\_0330

2 0010Z. Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

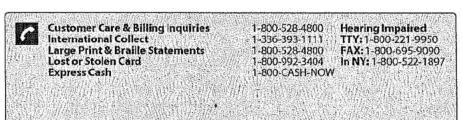
Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will begin charging interest on transactions added to a Pay Over Time balance as of the date they are added. However, we will not charge interest on charges added to a Pay Over Time balance automatically (for example, Sign & Travel and Extended Payment Option) if you pay the Account Total New Balance by the due date each month.

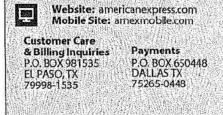
Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it.

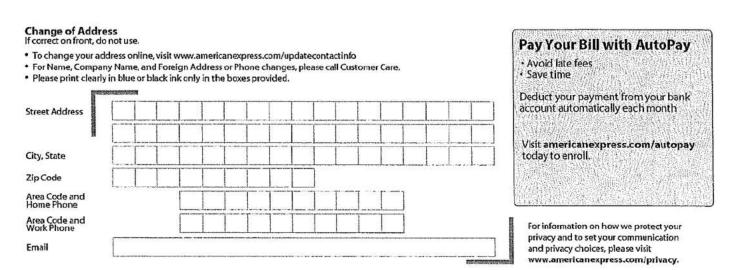
We will charge a fee of 2.7% of the converted US dollar amount. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

**Credit Reporting:** We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.









JOHN J DUNCAN Closing Date 08/23/13

Account Ending

Summa	ary					
			Pay in Full	Pa	ay Over Time 🔸	Total
ayments			-\$7,206.67		\$0.00	-\$7,206.67
Credits			\$0.00		\$0.00	\$0.00
Total Paym	ents and Credits		-\$7,206.67		\$0.00	-\$7,206.67
Detail	*Indicates posting date		one and the second of the second			
ayments		The control of the co	e statement para se seu a construir de la cons		the refer to the real of a light and where full to the	Amoun
08/18/13*	JOHN J DUNCAN	PAYMENT	RECEIVED - THANK YOU			-\$7,206.6
New 0	Charges	and the				
Summa	ary		**************************************	Karangan Karangan Perungan P		
Now a three or		The back of the second to the	Pay in Full	P	ay Over Time ♦	Tota
OHN J DUN	NCAN		\$1,798.33		\$0.00	\$1,798.3
OHN J DUN			\$946.83		\$0.00	\$946.8
otal New	Charges	2 (3400m)	\$2,745.16		\$0.00	\$2,745.1
Car	888-495-0222	WN SQUAR PA				•
Car	FREEDOMPAY NEWTON	WN SQUAR PA				•
Car	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV					\$83.0
Car	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT	ILLE TN				\$83.0
Car	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV					\$83.0
	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP FREEDOMPAY NEWTON	ILLE TN \$74.				\$83.0 \$84.0
Can 07/24/13 07/29/13	FREEDOMPAY NEWTOW 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP	ILLE TN \$74J \$10J				\$83.0 \$84.0
Can 07/24/13 07/29/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP FREEDOMPAY NEWTON 888-495-0222 Description	ILLE TN \$74J \$10J WN SQUAR PA				\$83.0 \$84.0 \$78.0
Can 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA	ILLE TN \$74J \$10J WN SQUAR PA				\$83.0 \$84.0 \$78.0 \$644.1
Card 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES RT'S RESTAURANT ALEXA 703-684-6010 US AIRWAYS 800-428-4 US AIRWAYS From:	ILLE TN \$74. \$10. WN SQUAR PA  INDRIA VA  4322 AZ  To:	Carrier:	Class:		\$83.0 \$84.0 \$78.0 \$644.1
Card 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA 703-684-6010  US AIRWAYS 800-428-4 US AIRWAYS	ILLE TN \$74. \$10. WN SQUAR PA  INDRIA VA	Carrier:	K		\$84.0 \$78.0 \$644.1
Card 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES RT'S RESTAURANT ALEXA 703-684-6010 US AIRWAYS 800-428-4 US AIRWAYS From:	ILLE TN  \$74. \$10.  WN SQUAR PA  ANDRIA VA  4322 AZ  To:  WASHINGTON NA	Carrier:			\$84.0 \$78.0 \$644.1
Can 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA 703-684-6010  US AIRWAYS 800-428-4 US AIRWAYS From: KNOXVILLE	ILLE TN  \$74. \$10. WN SQUAR PA  INDRIA VA  4322 AZ  To: WASHINGTON NA KNOXVILLE	Carrier: TIONA US US YY YY	K W 00 00		\$84.0 \$78.0 \$644.1
Card 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA 703-684-6010  US AIRWAYS 800-428-4 US AIRWAYS From: KNOXVILLE	ILLE TN  \$74. \$10. WN SQUAR PA  ANDRIA VA  4322 AZ  To: WASHINGTON NA KNOXVILLE N/A N/A	Carrier: TIONA US US YY	K W 00 00		\$84.0 \$78.0 \$644.1
Can 07/24/13 07/29/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA 703-684-6010  US AIRWAYS 800-428-4 US AIRWAYS From: KNOXVILLE	ILLE TN  \$74. \$10. WN SQUAR PA  ANDRIA VA  4322 AZ  To: WASHINGTON NA KNOXVILLE N/A N/A	Carrier: TIONA US US YY YY	K W 00 00		\$83.0 \$84.0 \$78.0 \$644.1 \$360.8
Can 07/24/13 07/29/13 07/31/13	FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  CALHOUN'S 104 KNOXV RESTAURANT FOOD/BEVERAGE TIP  FREEDOMPAY NEWTON 888-495-0222 Description BUSINESS SERVICES  RT'S RESTAURANT ALEXA 703-684-6010  US AIRWAYS 800-428-4 US AIRWAYS From: KNOXVILLE  Ticket Number: Passenger Name: DUNCAN	ILLE TN  \$74. \$10. WN SQUAR PA  ANDRIA VA  4322 AZ  To: WASHINGTON NA KNOXVILLE N/A N/A  III/JOHNJ ERTICKET	Carrier: TIONA US US YY YY	K W 00 00		\$84.0 \$78.0 \$644.1

Continued on reverse

		9705						Amount
8/12/13	AUBREYS RESTAURANT KNOX 8656910504	(VILLE )	ΓN					\$71.84
8/15/13	CRACKER BARREL #16 KKNOXV 8003339566 Description • RESTAURANT CHARGES	VILLE T	N	19				\$50.00
8/16/13	US AIRWAYS 800-428-432	22 AZ						\$25.00
	US AIRWAYS	Tou		Carri	or.	Class:		
		To: N/A		YY		00		
		N/A		YY		00		
		N/A		YY		00		
		N/A_		YY		00		
	Ticket Number:			7.07		7.70		
	Passenger Name: DUNCANIII/J	JOHN						
	Document Type: EXCESS BAG							
	HN J DUNCAN JR d Ending							
								Amount
07/23/13	WAL-MART SUPERCENTERKNOODISCOUNT STORE	OXVILLE	TN	HTRS	50	ool	55	
			TN TN	OFFRE FURNT	So Funt	ppli	CAUP.	\$72.58
07/24/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE	RAGUT 08880776	TN 7	OFFICE FURNT	50 Avné Toa C	ppli.	CAUP.	\$72.58 \$1338.63 \$183.50
07/24/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 999999999999999999999999999999999999	RAGUT 08880776 7	TN 7	OFFRE FURNT TURK	Su Funt Foa C	ppli for Ampri	CAUP.	\$72.58 Hdg \$338.63
07/24/13 07/26/13 07/29/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX	08880776 7 J (VILLE 1	TN T				A11000 CO	\$72.58 \$1338.63 \$183.50
07/24/13 07/26/13 07/29/13 08/01/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX FAMILY CLOTHING  RADIOSHACK COR119834KNO	08880776	TN 7				A11000 CO	\$72.58 \$338.63 \$183.50 \$65.54
07/24/13 07/26/13 07/29/13 08/01/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX FAMILY CLOTHING  RADIOSHACK COR119834KNO 000-0000000  RT'S RESTAURANT ALEXAN	RAGUT  08880776   AU  (VILLE 1  OXVILLE 1	TN 7	Con			A11000 CO	\$72.58 \$338.63 \$183.50 \$65.54 \$24.01 \$62.57
07/24/13 07/26/13 07/29/13 08/01/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX FAMILY CLOTHING  RADIOSHACK COR119834KNO 000-0000000  RT'S RESTAURANT ALEXAN 703-684-6010  MORTON'S OF CONNECTIWA	RAGUT  08880776   AU  (VILLE 1  OXVILLE 1	TN TN TN A	Con	" Pute To		A11000 CO	\$72.58 \$338.63 \$183.50 \$65.54
07/24/13 07/26/13 07/29/13 08/01/13 08/06/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX FAMILY CLOTHING  RADIOSHACK COR119834KNO 000-0000000  RT'S RESTAURANT ALEXAN 703-684-6010  MORTON'S OF CONNECTIWA	RAGUT  08880776   AU  (VILLE 1  OXVILLE 1	TN TN TN A	"(ON)	" Pute To	PAY	A11000 CO	\$72.58 \$338.63 \$183.50 \$65.54 \$24.01 \$62.57
07/23/13 07/24/13 07/26/13 07/29/13 08/01/13 08/06/13 08/07/13	DISCOUNT STORE  COSTCO WHSE #1116 00FARE 9999999999  HOMEGOODS #359 00000800 8008880776 GENERAL MDSE  ROSS STORES 01116 11KNOX FAMILY CLOTHING  RADIOSHACK COR119834KNO 000-0000000  RT'S RESTAURANT ALEXAN 703-684-6010  MORTON'S OF CONNECTIWA	RAGUT  08880776   AU  (VILLE 1  OXVILLE 1	TN TN TN A	"(ON)	" Pute To	PAY	A11000 CO	\$7. \$18 \$18 \$4. \$6. \$20



Total Interest Charged for this Period

Amount \$0.00

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Total Fees in 2013	\$85.00
Total Interest in 2013	\$0.00

### Interest Charge Calculation

	Transactions Dated	Annual	Balance	Interest
	From To	Percentage Rate	Subject to Interest Rate	Charge
Sign & Travel - POS	09/23/2011	18.24% (v)	\$0.00	\$0.00
Select & Pay Later	09/23/2011	18.24% (v)	\$0.00	\$0.00
Total				\$0.00

### Important Notice

### Information on Pay Over Time Features

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign & Travel - POS, the APR is 18.24% (v). For Select & Pay Later, the APR is 18.24% (v).



01K0

004 00830 RO3NWEDG

900

Prepared for JOHN J DUNCAN

Account Number

Questions About Your Account?

**Total Points Balance** 

84,215

7,206

July 1,2013 - July 31,2013

membershiprewards.com

**Points Earned this Period** 

Account Summary

**Total Points Balance** 

1-800-AXP-EARN (297-3276) International Collect: 305-816-2799

Use Points For Your Charges

Membership Rewards®

Did You Know?

Opening Points Balance	77,009
Points Earned this Period	+7,206

Monthly Statement and Program News

Use your Card for charges like travel, dining, groceries, and more, then go online and use the points you earned toward your eligible charges. 0

0

84,215

Points Used this Period Reinstated Points and Adjustments Learn more at membershiprewards.com/yourcharges

Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing.

Poi	nts 1	ran	sact	ion I	Detai	ij.
	THE SECTION ASSESSED AND DESCRIPTION OF THE PARTY OF THE	115 - 15 do 1 1 1			SHELLY & STORES	

July 1, 2013 - July 31, 2013

Points Earned this Period	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
Traditional Gold XXXX-XXXX	3,973	0	3,973
Add'l Traditional Gold XXXX-XXXX	3,233	0	3,233
Total	7,206	0	7,206

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. Forfeited points can be reinstated for a fee by calling the number provided below or visiting membershiprewards.com. Terms and Conditions of the Membership Rewards\* program apply. For more information, visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

# **EXHIBIT 18**



Earn points on all of your purchases, everywhere you use the Card.

Visit www.americanexpress.com/rewards

Prepared For JOHN J DUNCAN

XXXX-XXXXX

Closing Date 12/22/09

Page 1 of 8

Previous Balance \$ 7,302.00

Payment Activity \$ -1,544.07

New Activity \$ Inc. Adjustments +8,440.11

New Balance \$ 14,198.04

Please Pay By 01/06/10

**Amount Due** Includes: ast due amount \$5,757.93

Please refer to page 5 for important information regarding your account

Your account is past due. Please pay the past due amount immediately. Future late payments may result in an increase in your APR on your Flexible Payment Account. Pay your bill online anytime, anywhere at www.americanexpress.com/paybill.

Your membership will be renewed next month. Please refer to the Renewal Notice on Page 5

To manage your Card account online or to pay your bill, please visit us at www.americanexpress.com. For additional contact information, please see the reverse side of this page.



### WELCOMED AT A DAY SPA OR DEPARTMENT STORES.

REMEMBER TO USE YOUR AMERICAN EXPRESS\* CARD FOR A LITTLE INDULGENCE OR TO FINISH YOUR HOLIDAY SHOPPING AT GREAT PLACES LIKE RED DOOR SPAS, LANDS END', KOHL'S AND SPORTS AUTHORITY. EXPLORE MORE GREAT PLACES YOUR CARD IS WELCOMED AT AMEXNETWORK COM/WELCOME10



Activity

indicates posting date

Amount \$

PAYMENT RECEIVED - THANK YOU 12/13/09\*

-1,544.07 Amount \$

58.47

Due in Full Activity for JOHN J DUNCAN

THE CHOP HOUSE 54292KNOXVILLE 11/24/09

8655312467

TIP

8.00

🕏 Rease fold on the perforation below, detash are seturn with your payment 🕏

Do not staple or use paper clips

**Payment Coupon** 



Continued on Page 3

Please Pay By: To Pay by Computer, visit: 01/06/10 americanexpress.com/pbc.

Enter account number on all documents. Make check payable to American Express.

**Amount Due** \$14,198.04

See Finance Charges section on reverse side for a description of when additional Finance Charges are not assessed on Features.

Check here if address or phone number has changed. Note changes on reverse side.

լուրեւիցըկ<u>ինի իկկրելունների արիկիկ</u>ունիցիկը

JOHN J DUNCAN PO BOX 2646

KNOXVILLE TN 37901-2646

Mail Payment to:

ինիցիայալինենացիկանկիկիցիրիանակիաներ

AMERICAN EXPRESS P.O. BOX 650448 DALLAS TX 75265-0448

ue in F	ull continued	Amount S
1/25/09	LITTONS MARKET RESKNOXVILLE	89.91
	RESTAURANT	00.51
	FOOD/BEVERAGE 79.91	
	TIP 10.00	
1/25/09	STEAK N SHAKE 3702 OKNOXVILLE	19.33
	3172231430	
	Description RESTAURANT CHARGES	
107100		
1/27/09	MALONE'S HAMBURG LEXINGTON	249.35
	RESTAURANT FOOD/BEVERAGE 249.35	
1/29/09		
1/29/09	CRACKER BARREL 77 LEXINGTON	44.32
. 100 100	RESTAURANT	
1/29/09	BEST WESTERN REGENCYLEXINGTON	149.72
	859-293-2202	
1/29/09	BEST WESTERN REGENCYLEXINGTON	149.72
	859-293-2202	
2/02/09	FREEDOMPAY 335161100NEWTOWN SQUAR	57.20
	888-495-0222	
	Description	
	BUSINESS SERVI	
2/02/09	CAFE ITALIA 65000000ARLINGTON	115.88
	7035212565	
	TIP 12.00	
2/03/09	FREEDOMPAY 335161100NEWTOWN SQUAR	30.10
	888-495-0222	
	Description BUSINESS SERVI	
2/04/00		
2/04/09	SHUBERT THEATER SHUBNEW YORK	243.00
	MEMPHIS DEC 4 (800)543-48	
2/05/09	SARDI'S 00000000000NEW YORK	52.09
	RESTAURANT FOOD/BEVERAGE 47.09	
	TIP 5.00	
2/05/09	Waldorf Astoria RoomNew York	
2103103	(212)355-3000	77.40
2/06/09	The American State of	
2/00/09	EUROPA CAFE EUROPA CNEW YORK RESTAURANT	98.00
0/00/00		
2/08/09	Waldorf Astoria HittNew York	19.60
	Arrival Date Departure Date 12/04/09 12/07/09	
	0000000	
	LODGING	
2/08/09	Waldorf Astoria HiltNew York	1050
	Arrival Date Departure Date	165.3
	12/04/09 12/07/09	
	0000000	
	LODGING	
2/08/09	NRCC E NRCC E WASHINGTON	655.0
	202-479-7000	300.0
2/10/09	FREEDOMPAY 335161100NEW LOWN SOLIAR	204.0
2/10/09	FREEDOMPAY 335161100NEWTOWN SQUAR 888-495-0222	201.9
2/10/09	888-495-0222 Description	201.9

Due in F	ull continued	Amount \$
12/12/09	DMS TICKETS 02810013MANALAPAN 7324090144 Description Price SPECIALTY RETAIL ST 534.04	534.04
12/12/09	SAKS FIFTH AVENUE NYNEW YORK 2129402818 Description Price RESTAURANT 146.95 GRATUITIES 12.00	171.99
12/12/09	THE POST HOUSE NEW YORK RESTAURANT FOOD/BEVERAGE 265.93 TIP 25.00	290.93
12/13/09	BORDERS BKS&MU002005NEW YORK 212-9806785	28.30
12/13/09	THE BREAD FACTORY CANEW YORK 212-355-5729	9.62
12/13/09	OMAHA STEAKS INC OMAOMAHA 800-2289872	1,000.74
12/13/09	LOEWS HOTELS THE REGNEW YORK  Arrival Date Departure Date 12/11/09 12/13/09 00000000 LODGING	153.62
12/13/09	LOEWS HOTELS THE REGNEW YORK  Arrival Date Departure Date 12/11/09 12/13/09 00000000 LODGING	1,306.13
12/14/09	OMAHA STEAKS INC OMAOMAHA 800-2289872	76.98
12/17/09	THE CHOP HOUSE 54292KNOXVILLE 8656871330 TIP 5.00	37.34
moreover see	Due in Full Activity for JOHN J DUNCAN Full Activity for JOHN J DUNCAN JR	6,086.06
Card XXXX-XX 11/23/09	FRESH MKT-011 KNX 54KNOXVILLE  8655848699  Description Price  GROCERY STORES, SUP 81.22	81.22
11/23/09	FRESH MKT-011 KNX 54KNOXVILLE 8655848699 Description Price GROCERY STORES, SUP 16.35	16.39
12/01/09	RUBY TUESDAY #3131 0KNOXVILLE 8003250755 Description RESTAURANT CHARGES	24.94
12/04/09	DOWNTOWN GRILL & BRELOCATION RESTAURANT FOOD/BEVERAGE 19.74 TIP 4.00	23.7
12/09/09	TLF*PUGH'S FLOWERS 18004212815 8004212815 FLORISTS	116.8
12/14/09	EVENT RENTALS INC 00KNOXVILLE 865-5310269	1,630.42



Due in F	Due in Full continued		Amount \$
12/21/09	COPPER CELLAR 542929KNO	OXVILLE	460.54
	8656733411		
	FOOD/BEVERAGE	460.54	
Total of	Due in Full Activity for Jo	OHN J DUNCAN JR	2,354.05
Total Due in Full Activity		8,440.11	

#### Important Notice

#### Renewal Notice

Your membership renews next month. The following account terms are in effect at time of renewal, unless otherwise indicated

Statement Information: The amount due on any statement is payable upon receipt of the statement and must be paid by the closing date of the next statement to keep your account current.

Annual Fee: The annual fee is \$85.00 for the Basic Card. The annual fee is \$35.00 for up to five Additional Cards on your Account and \$35.00 for each Additional Card on your Account after the first five. You can avoid paying the annual fee by discontinuing your membership by calling the Customer Service telephone number on Page 2 when you receive the statement on which the fee is billed.

Grace Period for Purchases on Flexible Payment Features: 30 days on average if previous balance is paid in full, for enrollees in Sign & Travel® or Extended Payment Option Flexible Payment Features - otherwise, no grace period.

Method of Computing the Balance Subject to Finance Charge for Purchases on Flexible Payment Features: Average Daily Balance (including new purchases, excluding new purchases made on the Sign & Travel or Extended Payment Option Flexible Payment Feature by Cardmembers enrolled in such Features).

APR Information: The Annual Percentage Rates (APRs) and Daily Periodic Rates (DPRs) for each billing period may vary based on the applicable Prime Rate. The Prime Rate used to determine the variable APRs and DPRs is the Prime Rate published in The Wall Street Journal (a) on the first day of that billing period or (b) two days prior to the Closing Date of that billing period, whichever is higher. For either of those dates that is not a customary publication day for The Wall Street Journal, we will substitute the closest preceding customary publication day. Please see your Cardmember Agreement. Any promotional rate will terminate if you fail to pay the minimum amount due by the payment due date or upon any condition that causes a default or other penalty rate to apply to your account and then the applicable default or penalty rate will apply.

You may have access to one or more Flexible Payment Features as part of your Card account. Any APRs and DPRs listed below are applicable to the following as of the Closing Date of this statement.

Sign & Travel

Tier	Rate Description	APR	DPR
STANDARD	Prime + 11.99%	15.24%	0.0418%
DEFAULT	Prime + 23.99%	27.24%	0.0746%

Please refer to page for further important information regarding your account

# **EXHIBIT 19**

Earn points on all of your purchases, everywhere you use the Card.

Visit www.americanexpress.com/rewards

Prepared For JOHN J DUNCAN

Account Number XXXX-XXXXX

Closing Date 02/19/10

Page 1 of 6

Previous Balance \$ 1,351.93

37901 377

0

003 02460 RD3NTEOM

8

Payment Activity \$ -1.351.93 New Activity \$ +2.690.63

New Balance \$ 2,690.63

Please Pay By 03/07/10

Please refer to page 4 for important information regarding your account

To manage your Card account online or to pay your bill, please visit us at www.americanexpress.com. For additional contact information, please see the reverse side of this page.

### Know how you spend at a glance.

Access your Year-End Summary through your Online Statement.

Download a snapshot in PDF or Excel. Analyze your annual expenses in pie or bar charts by categories like travel and restaurants. Remember that any charges posted to your account after December 31, 2009 will appear on your 2010 summary.

Learn more at american express.com/yearendsummary

Activity Indicates posting date 02/12/10* PAYMENT RECEIVED - THANK YOU			Amount \$
			-1,351.93
Due in F	ul Activity for JOHN	J DUNCAN	Amount \$
01/22/10	THE CHOP HOUSE 54292 8656871330 TIP	KNOXVILLE 5.00	201.06
01/25/10	RAFFERTY'S #61 80000K 8655391323 Description FOOD AND BEVERAGE	NOXVILLE  Price 91.00	91.00
40	RUTH CHRIS STEAK HS RESTAURANT FOOD/BEVERAGE	EKNOXVILLE 1,312.87	1,312.87

Please fold on the perforation below, detach and return with your payment

Do not staple or use paper clips

**Payment Coupon** 

Continued on Page 3

Please Pay By: 03/07/10

To Pay by Computer, visit: americanexpress.com/pbc.

Enter account number on all documents. Make check payable to American Express.

**Amount Due** \$2,690.63

See Finance Charges section on reverse side for a description of when additional Finance Charges are not assessed on Features.

Check here if address or phone number has changed. Note changes on

reverse side.

JOHN J DUNCAN PO BOX 2646

KNOXVILLE TN 37901-2646

Mail Payment to:

լիսիլիաթիվինիկիկիկնիրնիկիրինիրինիրինին AMERICAN EXPRESS P.O. BOX 650448 DALLAS TX 75265-0448

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0010Z

HOSNTEOM 02460

Closing Date 02/19/10

Prepared For JOHN J DUNCAN

Due in F	ull continued	Amount \$
02/03/10	FREEDOMPAY 335161100NEWTOWN SQUAR	49.30
	888-495-0222	
	Description	
	BUSINESS SERVI	
02/04/10	BORDERS AIRPRT018902WASHINGTON	27.30
	7034161590	
02/04/10	BARNES & NOBLE 2867 ALEXANDRIA	34.06
	BOOK STORE	
	AUBREYS KNOXVILLE RESTAURANT	52.00
00/00// 0		
02/06/10	PIMENTO'S CAFE & MARKNOXVILLE 8655810350	22.83
	Description Price	
	FAST FOOD RESTAURAN 22.83	
02/07/10	CRACKER BARREL #75 KNOXVILLE	28.42
	RESTAURANT	
02/08/10	LITTONS MARKET RESKNOXVILLE	467.00
	RESTAURANT	
	FOOD/BEVERAGE 397.06	
2000110	TIP 69.94	
02/09/10	Jason's Deli Knoxville	39.77
204040	865-357-3672	
02/12/10	THE CHOP HOUSE 54292KNOXVILLE 8656871330	44.24
	TIP 6.00	
02/15/10	PULEOSGRILLE WEST 7600KINGSTONP	117.65
	RESTAURANT	117.55
02/17/10	BOOKS A MILLIO003285DESTIN	25.96
	3365849162	
02/18/10	JIM N NICKS DESTIN ODESTIN	33.65
	8504245895	
	Description	
	RESTAURANT CHARGES	
Total of	Due in Full Activity for JOHN J DUNCAN	2,547.11
Due in I	Full Activity for JOHN J DUNCAN JR	
01/28/10	BRAVO'KNOXVILLE KNOXVILLE	62.47
	RESTAURANT	(
	FOOD/BEVERAGE 54.47	
	TIP 8.00	
02/02/10	LITTONS MARKET RESKNOXVILLE	48.12
	RESTAURANT FOOD/BEVERAGE 42.12	
	FOOD/BEVERAGE 42.12 TIP 6.00	
02/18/10	CALHOUNS- 105 542929KNOXVILLE	32.93
3210710	8656733355	32.33
	TIP 4.00	
Total of	Due in Full Activity for JOHN J DUNCAN JR	143.52
Total F	Due in Full Activity	0.600.60
BOTALI	oue in run Activity	2,690.63