EXHIBIT 11

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Transcript of Interview of Office Manager May 1, 2017

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Helen Eisner: This is review 17-1147, speaking is Helen Eisner, joined by Paul Solis, the

Deputy Chief Counsel of the Office of Congressional Ethics. We are here with Office Manager and she is joined by her counsel Bill Pittard. I think I said it was May 1, 2017. We have given Office Manager a copy of the False Statements Act. She has provided us with an acknowledgement form, which we have kept for our records that she did receive a copy of the False Statements Act and with that, I think we can go ahead and get started. So some basic background questions.

Where are you currently employed?

Office Manager: I work for the U.S. Congress.

Helen Eisner: And specifically, do you work for a member of congress?

Office Manager: Yes.

Helen Eisner: Okay and which member is that?

Office Manager: Congresswoman Madeleine Bordallo.

Helen Eisner: And what is your position with Congresswoman Madeleine Bordallo?

Office Manager: I am her Scheduler and the Office Manager.

Helen Eisner: And how long have you held that position?

Office Manager: Scheduler, I've held the position of Scheduler for 14 years. Office Manager, I

want to say it's about 10 years.

Helen Eisner: Okay. And can you just help us understand the distinction between those two

positions? What are the responsibilities for one versus the other?

Office Manager: Sure. As the Scheduler, I manage the Congresswoman's daily D.C. Schedule. I

also book her travel and anything else that's related to scheduling I handle for the Congresswoman. As the Office Manager, I handle our finance accounts, payroll,

I handle all the administrative parts in the office.

Helen Eisner: And do you play any type of role for the campaign committee for the Delegate?

Office Manager: Not at all.

Helen Eisner: So how did you first come to know Delegate Bordallo?

Office Manager: It stems back during her time... her husband, the late Ricky Bordallo, I worked in

his office when he was the Governor. I worked under community services.

Helen Eisner: Okay, so you worked for him and was that in Guam?

Office Manager: Yes, correct.

Helen Eisner: And then the relationship continued specifically with the Congresswoman, or

how did that develop?

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Office Manager: No, so that was how I first met the Congresswoman, working for the late Ricky

Bordallo. I was doing volunteer work for the Congresswoman when she was

running for office for Congress.

Helen Eisner: Okay, and you talked about your role in scheduling for this fairly long period of

time. How familiar are you with her daily schedule, her meetings, what she is

doing really specifically, in a granular level?

Office Manager: I pretty much know her schedule,

Helen Eisner: Okay.

Office Manager: Both in here in the D.C. and Guam schedule.

Helen Eisner: And how is that established? How do things get put on the schedule, what's the

process there.

Office Manager: So most of her scheduling requests are through emails and we take some over the

phone, or if the Member gives me something to add to her schedule.

Helen Eisner: And when the requests come through emails is that, are those with her

specifically or with Members of her staff? Who are the individuals who are

involved in that process?

Office Manager: I get the emails as far as scheduling requests. I'm not quite sure ...

Helen Eisner: So from constituents or people who want to meet with her?

Office Manager: It varies. It could be constituents, it could be people here in D.C. relative to

legislative work that want to meet with the member.

Helen Eisner: Okay, what about your role in managing the Delegate's personal calendar. Is that

part of the process?

Office Manager: Yes.

Helen Eisner: And how would personal events or items, how would you receive information

about those?

Office Manager: Both phone and email.

Helen Eisner: Okay. And email from the Congresswoman herself?

Office Manager: No.

Helen Eisner: Sometimes, So does the Congresswoman use email or is that something that...

Office Manager: No.

Helen Eisner: She doesn't?

Office Manager: No.

Helen Eisner: Would she call you then, would she use the phone to tell you about an event?

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Office Manager: Yes.

Helen Eisner: All right. What about your knowledge about the Congresswoman's personal

business or finances. Can you tell us about that?

Office Manager: Can you be more specific?

Helen Eisner: Well, I guess, generally. How aware are you of her personal finances, sort of start

there.

Office Manager: I know some, I know what she relates to me I know about it.

Helen Eisner: In any kind of official capacity, do you have to be aware of her personal finances?

Office Manager: Yes.

Helen Eisner: And how so?

Office Manager: I also work on her financial disclosure.

Helen Eisner: What about her personal business or any organizations that she's involved in. Is

that something that you are aware of?

Office Manager: Are you asking about the financial part of organizations she's involved in or?

Helen Eisner: Let's focus on the businesses she's involved in. So, the finances or any type of

managerial role, or organizational role that she might have, any types of services

she would provide.

Bill Pittard: Are you asking other than in connection with the financial disclosure form?

Helen Eisner: Other than in connection, yes, I'm sorry. Just any type of business relationships

that she has that you would be familiar with separate from the financial

disclosure forms.

Office Manager: I'm not quite understanding. I want to answer the question, but I'm not quite

sure...

Helen Eisner: Let me go about it in a different way. Is the Congresswoman involved in any type

of businesses outside of her role in congress?

Office Manager: Businesses? So the only business I know is rental.

Helen Eisner: Okay, rental.

Paul Solis: And what do you mean by rental?

Office Manager: Um, she has property that she rents?

Paul Solis: How many properties?

Office Manager: Two.

Paul Solis: On Guam?

Office Manager: Not two on Guam.

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Paul Solis: Okay, where are the two located?

Office Manager: One in Florida, one on Guam.

Helen Eisner: Okay, and how did you become knowledgeable about these two properties?

Office Manager: Working with her financial disclosure or scheduling items related to the property.

Helen Eisner: All right.

Paul Solis: How long have you been, how long have you had a role in preparing the financial

disclosure forms?

Office Manager: I want to say about 10 years.

Paul Solis: So from the beginning of ...

Office Manager: Not quite the beginning. I worked with her for 14 years, so after 4 years of

working with her.

Paul Solis: Does anybody else assist you from the office when you prepare the FD Forms?

Office Manager: I actually assist the Chief of Staff, the former Chief of Staff.

Paul Solis: And who is that?

Office Manager: At the time it was John Witt.

Paul Solis: Okay, would it be only you two having a role in working on the FDs?

Office Manager: Early on . . .

Paul Solis: By FDs, I mean Financial Disclosure.

Office Manager: Right, early on, it was only about 3 years later that someone else was also

assisting.

Paul Solis: Who was that?

Office Manager: Adam Carbullido.

Helen Eisner: And do you currently assist the...

Office Manager: Current Chief of Staff?

Helen Eisner: The current Chief of Staff.

Office Manager: No.

Helen Eisner: Okay, so do you still play a role in the Financial Disclosure process?

Office Manager: I want to say yes.

Helen Eisner: Can you explain that to us a bit further as far as what's happened now that there is

a new Chief of Staff in the office?

Office Manager: It was just today he asked me to help him.

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Helen Eisner: Okay, so who takes responsibility for the current financial disclosure process?

Office Manager: I want to say the Chief of Staff.

Helen Eisner: Okay and when you say "you want to say" is that because you don't have direct

knowledge or what.

Office Manager: That's correct. I don't have direct knowledge.

Paul Solis: Okay, just so we can be as clear with the time frame on that, you for certain can

say that you had a role in the financial disclosure process up to a certain point,

correct?

Office Manager: That's correct.

Paul Solis: What was that point in time?

Office Manager: Change in staff.

Paul Solis: And when you say change of staff, what do you mean by that?

Office Manager: Our former Chief of Staff had retired.

Paul Solis: And that's Mr. Whitt?

Office Manager: Correct.

Paul Solis: So when Mr. Whitt left the staff, that's when you no longer had a direct role in

the financial disclosure processes.

Office Manager: No direct role, correct.

Paul Solis: And up until only recently and did you say today?

Office Manager: Correct.

Paul Solis: You played no role in the financial disclosure process?

Office Manager: Correct.

Paul Solis: Okay.

Helen Eisner: Just a few more background questions. How often do you travel to Guam with

the Congresswoman.

Office Manager: So when you ask how often, are you asking within the year? Within the month?

Helen Eisner: Well, let's start with this year and we will work back from there. How many

times within, well let's talk about calendar year 2016, so we can get a full year.

Office Manager: Sure.

Helen Eisner: How many times, approximately, in 2016 did you travel with the

Congresswoman to Guam?

Office Manager: I would say about 4 times.

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Helen Eisner: And is that more or less than average for the last 5 years?

Office Manager: It's been more.

Helen Eisner: So 4 times is more than typical?

Office Manager: Um hmm.

Helen Eisner: Have you traveled to Guam every year that you've worked with the

Congresswoman? Has there ever been a year.

Office Manager: Yes.

Helen Eisner: Yes, okay. Has there ever been a year that you traveled more than 4 times?

Office Manager: No.

Helen Eisner: Okay.

Office Manager: As far as I recollect about 4.

Helen Eisner: And what's the length of those stays, typically?

Office Manager: A week to two to three weeks.

Paul Solis: Does the Delegate travel without you sometimes?

Office Manager: Yes.

Paul Solis: She could take more than four trips to Guam per year?

Office Manager: Yes.

Helen Eisner: Who does she travel when she travels without you?

Office Manager: Either the Chief of Staff or another staffer.

Helen Eisner: Does she always travel with another member of the staff? Does she ever travel

alone?

Office Manager: There are several times she'd travel alone.

Helen Eisner: If you had to guess, what percentage of the time does she travel with another

member of the staff?

Office Manager: Percentage ...

Bill Pittard: Helen probably doesn't want you to actually guess, but say you have a ...

Helen Eisner: If you have direct knowledge, that's great. Just a general estimate because you are

familiar with her schedule.

Office Manager: Okay. Can you rephrase the question?

Helen Eisner: What percentage of the time does the Congresswoman travel with a member of

the staff?

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Office Manager: She travels all the time. Percentage? 90%.

Helen Eisner: Okay. When she travels to Guam, where does she stay?

Office Manager: She stays at the Outrigger Hotel.

Helen Eisner: Again, percentages, based on your knowledge, what percentage of the time does

she stay at the Outrigger Hotel?

Bill Pittard: Might be good to put a timeframe on it. Like, in the last year. In the last two

years.

Helen Eisner: I mean, we can start with in the last year, but I'd like to generally understand,

since you've been a member of her staff, how much of the time she's stayed at the

Outrigger Hotel.

Office Manager: 98%.

Helen Eisner: Okay. That two percent of the time, if you can give us a few examples of the

circumstances when she was not staying at the Outrigger, what are those

circumstances?

Office Manager: Like why she didn't stay at the Outrigger?

Helen Eisner: Yes.

Office Manager: I was told that she couldn't stay at the Outrigger.

Helen Eisner: Who told you that she couldn't stay at the Outrigger?

Office Manager: It was one of the general managers.

Helen Eisner: Do you know that person's name?

Office Manager: Charlene Goo.

Helen Eisner: What year was that?

Office Manager: I want to say about six to eight years ago.

Paul Solis: I was just thinking, do you want to come back to this when we discuss...

Helen Eisner: Yeah, we can talk about it more.

Paul Solis: Or would you like to continue talking about this more in depth?

Helen Eisner: I just want to kind of nail down some of the general details here. You said six to

eight years ago? Is that-

Office Manager: Just about six to eight years ago.

Helen Eisner: Six to eight years ago. Is that the only time that you can remember that she didn't

stay there or are there other times that come to mind?

Office Manager: That's the only time.

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Helen Eisner: Do you know where she did stay?

Office Manager: I can't remember. I can't-

Bill Pittard: Don't guess.

Helen Eisner: All right. We'll come back and ask a few more details about that.

Bill Pittard: Obviously, you guys do it however you want to do it, but I think you're going

to ... I think if you ask her why the Congresswoman didn't stay there that one

time or whatever, you're going to find the answer makes this all very

uninteresting. You can do that right now if you want or you can circle back to it,

but I don't think this is going to be very interesting.

Helen Eisner: I think actually we will circle back to it. Let me just get a few more details and

then that's helpful to know and sort of forecast where we're going. I'll certainly be asking you a few more questions about that. Just then going to the 98% of the time that she does stay at the Outrigger, why the Outrigger? Why does she stay

there?

Office Manager: My understanding is it's family. It's owned by family.

Helen Eisner: Why is that the reason that she would stay there?

Office Manager: Her home is being rented.

Helen Eisner: What about the fact that her family owns the hotel means that she would want to

stay there?

Office Manager: What do you mean?

Paul Solis: You had said that's your understanding that she stays there because there's a

family connection. Why do you have that understanding?

Office Manager: That was conveyed to me as a Scheduler by a former Chief of Staff that this is

where the Member can stay.

Paul Solis: That's Mr. Whitt?

Office Manager: Correct.

Paul Solis: What specifically about family did Mr. Whitt convey to you?

Office Manager: That it was allowed for her to stay with family.

Paul Solis: I want to understand how you became aware that the Outrigger itself is somehow

connected to her family.

Office Manager: Because her sister owns the Outrigger.

Paul Solis: Mr. Whitt explained that to you or did you have that understanding

independently?

Office Manager: I already knew that before even working for the Congresswoman.

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Helen Eisner: Why would Mr. Whitt be interested in the fact that her family owned the property

in relation to whether or not she could stay there?

Office Manager: I can't answer that. You're asking why would Mr. Whitt be interested?

Helen Eisner: It seems like it came up in a conversation between you and Mr. Whitt, the fact

that her family owned the hotel and that that's where she would stay. What was

the nature of that conversation?

Bill Pittard: If there was one.

Office Manager: There was never a conversation.

Helen Eisner: What was conveyed to you by Mr. Whitt?

Office Manager: To book reservations, hotel reservations for the Congresswoman at the Outrigger

Hotel.

Helen Eisner: Did he mention anything about the family relationship there?

Office Manager: That didn't come up until later on.

Helen Eisner: When did it come up?

Office Manager: I want to say about six to eight years ago.

Helen Eisner: Why did it come up at that point in time?

Office Manager: Because that was the time that the Congresswoman wasn't allowed to stay at the

hotel.

Helen Eisner: Maybe this is a good time to ask some of those questions then. What's the

connection between the fact that six to eight years ago she wasn't allowed to stay at the hotel and the fact that there's a family relationship regarding this hotel?

Office Manager: She had a falling out with her brother-in-law.

Helen Eisner: Can you tell us about that and what you know about that?

Office Manager: What I remember is on the 21st floor at the Outrigger Hotel, the hotel allows

hotel guests to come up and have some breakfast there. The Congresswoman's brother-in-law came up, was looking for a Guam daily paper. There wasn't any available, so I saw him come up to the Congresswoman, take the paper from her table, went to his table, sat down, and read the paper. That's when, I guess, he had

some disagreements.

Paul Solis: The fact that ... Okay, you said disagreements. Is it just this scene that you

witnessed? Is that the basis for your understanding of disagreements?

Office Manager: Yes.

Paul Solis: Is there anything else that you heard or saw that would form that basis?

Office Manager: No.

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Helen Eisner: Based on this disagreement, why wasn't she allowed to stay at the hotel?

Office Manager: I can't answer that other than the General Manager calling me and saying that

they're not able to accommodate my request for hotel reservations.

Paul Solis: That was Ms. Goo?

Office Manager: Yeah.

Paul Solis: She called you from Guam to Washington D.C.?

Office Manager: I was on a vacation. I was in Hawaii when I got the phone call.

Helen Eisner: Let me sort of understand some of the context for this here then. What resources

or amenities at the Outrigger Hotel was the Congresswoman utilizing?

Bill Pittard: If you know.

Office Manager: Other than the room? Being allowed to stay at the room.

Helen Eisner: Let's start there. What room was she being allowed to use?

Office Manager: She was allowed a room on the 21st floor.

Helen Eisner: What was that? What were the rooms on the 21st floor?

Office Manager: Just hotel rooms.

Helen Eisner: All right. Was there anything about these hotel rooms that was unique?

Bill Pittard: Again, if you know.

Helen Eisner: Have you been inside this hotel room?

Office Manager: Yes, but I can't, I don't know. I can't compare it. I don't know.

Helen Eisner: The hotel rooms that you stayed in were standard hotel rooms that any other

guest would have stayed in?

Office Manager: Yes, pretty much.

Helen Eisner: Okay. The 21st floor, it had multiple hotel rooms or multiple suites? Is that how

it worked?

Office Manager: I really, I don't know. I can't say. I'm not sure.

Helen Eisner: Were any of the rooms on the 21st floor utilized specifically by the family, the

owners of the hotel?

Office Manager: Yes.

Paul Solis: How do you know that?

Office Manager: The Congresswoman has a niece that was staying there.

Helen Eisner: How many rooms were used by the family?

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Office Manager: I don't know.

Helen Eisner: The hotel rooms that she stayed in, were those the ones used by the family or

were they other rooms?

Office Manager: I don't know.

Helen Eisner: Did they look like other rooms that you've been in in the hotel, if you have been

in other rooms in the hotel?

Office Manager: Yes.

Helen Eisner: What was the period of time when her niece was staying there?

Office Manager: I don't know.

Helen Eisner: Did you ever see her niece at the hotel?

Office Manager: Yes.

Helen Eisner: Do you know approximately when that was?

Office Manager: I would say it would be in her first term, 2003.

Helen Eisner: What's her niece's name?

Office Manager: Donna.

Helen Eisner: Donna Baker?

Office Manager: Uh huh.

Helen Eisner: Did you ever have any meetings or what meetings did you have with Donna

Baker to discuss hotel rooms, or discuss use of the hotel?

Office Manager: I've never had.

Helen Eisner: The rooms that the Congresswoman stayed in, did they receive routine hotel

services like cleaning services, if you know?

Office Manager: I don't know.

Helen Eisner: Did you ever see cleaning services come to the room or need to call them to-

Office Manager: No.

Helen Eisner: No? Okay.

If you, like in any hotel room, if you picked up the phone in the

Congresswoman's room, would you get an operator or someone at the front desk? Just trying to get a sense of if these rooms were just standard hotel rooms or if

there was anything different about them.

Bill Pittard: Again, if you know.

Office Manager: I think they're the same.

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Helen Eisner: I'm going to start by showing you an email ... A bunch of paper here. Okay, this

is OH 0204 through 0208. Give this to both of you and let you both take a look

at it.

Bill Pittard: Thanks.

Helen Eisner: I've got a copy for you.

Bill Pittard: Start at the back.

Helen Eisner: Oh there's two different?

Office Manager: Did I get something more?

Helen Eisner: Oh, I'm sorry. Do you have 0204?

Bill Pittard: Um huh.

Helen Eisner: Did I just hand you a stack of two?

Office Manager: Oh, okay, I've got it.

Bill Pittard: Mine is OH_204 through 208.

Helen Eisner: I think I just gave you the next one as well, so I think you both have 0204

through 0208 in front of you?

Office Manager: Okay.

Bill Pittard: So take a minute and read it.

Office Manager: Okay.

Helen Eisner: Okay, all right?

Bill Pittard: I need a minute, sorry.

Okay, thanks. Are you ready?

Office Manager: Uh huh.

Helen Eisner: So starting at the back page, that's 0208. This is an email from July 6, 2016 from,

I believe and you can confirm to us, is that your house email address?

Office Manager: Yes.

Helen Eisner: Okay. The individuals who are included here, and I believe they continue to be

copied on the emails throughout this chain, who are these individuals and why

were they included in this email?

Office Manager: The one it's addressed to?

Helen Eisner: Yes, so to Jessica Zimlich and this sort of group of individuals who were

included. Who are they and then why were they included on the email?

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Office Manager: They're Outrigger staff. They are included because ... I really included because

when I get a response from the Outrigger in reference to the Congresswoman's

reservations, their names all pop up. So I just do a "reply to all."

Helen Eisner: And are they staff responsible for reservations, or what is their role?

Bill Pittard: If you know.

Office Manager: No I don't.

Helen Eisner: Do you know any of them individually?

Office Manager: Individually? Like ... a few for reservations, but some I don't know.

Helen Eisner: You don't know them personally or their title?

Office Manager: I don't know them personally and some I don't know their title.

Helen Eisner: Okay. So, in the past they had been included in emails so you just continued to

include them in the future emails-

Office Manager: Correct.

Helen Eisner: That popped up?

Office Manager: Yes.

Helen Eisner: Okay. Was this the process, and what was the process technically when you

wanted to schedule a stay or lodging at the hotel?

Office Manager: In the beginning, I dealt with this one person, Charlene Goo.

Paul Solis: And when you say "beginning," how far back does that go?

Office Manager: 2003.

Helen Eisner: And when did that change?

Office Manager: About eight years ago, six to eight years ago.

Helen Eisner: And then from that point forward, what was the process for booking reservations?

Office Manager: Yeah, that's where I ... I'd just copy all of those guys.

Helen Eisner: So always through email?

Office Manager: Correct.

Paul Solis: And if, Helen, maybe you're going to ask this question, but for example, it said,

Congresswoman Bordallo returns to Guam. When Helen asked you about the process, how did you come to learn that this, you know relaying this to your staff, how did you come to know that there would be a return to Guam? Did that come

from Congress-- the Congresswoman?

Office Manager: As a scheduler, yes I would schedule her next trip to Guam.

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Paul Solis: So typically how would that work out? She would just notify you "I'm going to

return to Guam on these dates" and you begin the process of booking?

Office Manager: Typically we follow the House calendar. If it falls for District work, period, then

she would discuss it, her travel dates, yes.

Paul Solis: Okay.

Helen Eisner: Looking at this email then, "Congresswoman Bordallo returns to Guam on the

17th, on July 17th, and would like to book her usual accommodations." What

does that mean, "usual accommodations?"

Office Manager: That was referring to the stay, the whole, the family stay. The use of the family

room.

Helen Eisner: So-

Paul Solis: I just want to ... I'm having a little trouble understanding ... Maybe that's on our

part too, I want to make sure we're clear with our questions. I believe when Helen asked you previously about the rooms and you did discuss that there was a family connection to the hotel. You did tell us that. The rooms in particular, you said that you thought that they were pretty much the same as the rest of the hotel

where she was staying on that 21st floor. Is that an accurate ...

Office Manager: I can't say.

Paul Solis: Okay.

Office Manager: I don't know what all the rooms look like.

Paul Solis: Okay.

You mentioned a family stay. Why are you saying a family stay in reference to

Helen's question about "usual accommodations?"

Bill Pittard: I think we...you said family room, rather than a family stay.

Office Manager: Mm-hmm (affirmative), yeah.

Paul Solis: Okay, why do you say family room?

Office Manager: Because that's what I've always understood it to be. Where she stays is a family

room.

Paul Solis: Do you know why you had that understanding or what would make it a family

room, to the best of your knowledge?

Office Manager: I'm sorry. Ask the question again.

Paul Solis: What would make it a family room, to the best of your knowledge?

Office Manager: I've been told that that's the family room and that's the room that she would stay.

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Paul Solis: By family, I just want to ... Just your knowledge, either directly or sort of just

your general understanding through years of working with her. Sometimes hotels have a family designation to a room that means it's bigger and it has several bathrooms and bedrooms to it. What do you mean by family? Do you mean a

connection to the Ysraels? Do you mean-

Office Manager: Correct.

Paul Solis: Okay, that's what I-

Office Manager: Connections to her sister, yes. The Ysrael family.

Helen Eisner: When I asked you about this earlier, I think you said that her niece had perhaps

stayed in one of these suites, but I don't know that you mentioned other members of the family or anything about it that was distinct as far as it being family room.

Office Manager: As far as other members and their families staying-

Helen Eisner: Other members in the family, something else besides the fact that her niece had

stayed there for I think you said back in 2003 was around the time period.

Office Manager: The niece owns her own room at the hotel, and it's called the Baker Suite. The

Congresswoman stays in a room that is, as I understand, a family room.

Helen Eisner: Is that the Baker Suite or is it another room?

Office Manager: No. It's another room.

Helen Eisner: Does that room also have a name?

Office Manager: No. It's just a standard hotel room.

Helen Eisner: Is it owned by a member of the family, like you described-

Office Manager: I can't remember.

Helen Eisner: You don't know?

Office Manager: No. I don't know if it's owned by a member of the family.

Paul Solis: But you do know that the Baker Suite is owned by Donna Baker?

Office Manager: Okay. I can't say I know that for sure. I just know that's where she was staying.

That's where Donna Baker was staying.

Paul Solis: For what time periods was she staying there?

Office Manager: I only knew from when I first worked for the Congresswoman. That was in 2003.

Paul Solis: Did that change at some point, when Ms. Baker wasn't staying in that room?

Office Manager: Yes.

Paul Solis: Do you know approximately when that happened?

Office Manager: I can't remember.

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Paul Solis: How did you become aware that there was a designation of the Baker Suite, that

somebody called it that? How did you become aware of that?

Office Manager: That's how it was referred to by the Outrigger staff, the Baker Suite.

Helen Eisner: Were there any other rooms on that level, the 21st floor, that had a designation or

were referred to as the staff by any type of name?

Bill Pittard: If you know.

Office Manager: I don't know.

Paul Solis: Or, I'll add on to that, that had any other rooms that had a connection to the

Ysrael family, that you're aware of.

Office Manager: I don't know.

Helen Eisner: Let's keep looking at this sort of chain here. On page OH 0207, second to last

page there and sort of in the middle of the page where there's a confirmation for the delegation and for her arrival, the category says Penthouse 2109. Which room

was that? Do you know what room that is?

Office Manager: That's one of the rooms that I understand is a family room.

Helen Eisner: Why is that a family room?

Office Manager: That's one of the rooms the Congresswoman used to always stay in.

Paul Solis: When you say one of them, there were others?

Office Manager: Yes.

Paul Solis: What others?

Helen Eisner: What others?

Office Manager: 2108.

Paul Solis: Any others?

Office Manager: That's the only two that I know of.

Helen Eisner: And 2108 was also a family room, is that ...

Office Manager: That's my understanding. I don't think it's called a family room. It's a hotel room.

Paul Solis: Why do you think that?

Office Manager: I think other guests have stayed there. I mean, I'm sure when the Congresswoman

leaves that room is probably opened up to other guests. But oh, I'm sorry.

Bill Pittard: Tell them what you know. You say you're sure. To me ...

Office Manager: I shouldn't.

Bill Pittard: That makes me worry that you're just speculating.

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Office Manager: Yeah, I am speculating. I apologize.

Paul Solis: I understand you don't want to speculate, but I got to follow up. It seems to me

that you have some sort of understanding somehow that other guests stayed there when she's not there. I'd like to know why you would have that understanding.

Office Manager: It's a hotel.

Paul Solis: That's just your basic understanding on how general hotels work or the Outrigger

in particular?

Office Manager: General hotels.

Helen Eisner: Hold on to that piece of paper. We're going to go back to it in a second. I'm going

to give you another document here, which is OH 0135 through 0136.

Paul Solis: Helen, could I ask another question?

Helen Eisner: Please, yeah.

Paul Solis: You've mentioned ... 2108 and 2109 are family rooms, correct? Based on your

understanding.

Office Manager: Based on my understanding, yes.

Paul Solis: Based on your understanding, are those rooms occupied by people other than the

Ysrael family when they're not around?

Office Manager: I can't say. I don't know.

Paul Solis: Okay ... We have asked you are there any other rooms that the family stays in,

right?

Office Manager: Yes.

Paul Solis: Have we asked you that?

Office Manager: You asked me were there any other rooms the Member has stayed at.

Paul Solis: Okay. Are you aware of any other rooms that the family, the Ysrael family, had

occupied?

Office Manager: No.

Paul Solis: Okay. Any other rooms that are designated as family rooms, Baker Suite,

anything that the staff-

Office Manager: Or maybe I should go back to that question about any other Ysrael families have

occupied. Yes.

Helen Eisner: Which rooms are those?

Office Manager: Okay. I don't know the exact room number.

Helen Eisner: Are they on the 21st floor?

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Office Manager: Yes.

Helen Eisner: Are they the Baker Suite or another suite?

Office Manager: I don't know.

Helen Eisner: So how do you know that they were occupied by another member of the Ysrael

family?

Office Manager: Because I was on Guam and the Congresswoman's brother was on Guam. He was

occupying one of the rooms at the Outrigger.

Helen Eisner: Is this her brother-in-law or her direct-

Office Manager: No, her brother.

Helen Eisner: What's her brother's name?

Office Manager: Jim. James.

Helen Eisner: When was that?

Office Manager: The most recent was this year. I can't remember. I can't remember before this

year.

Helen Eisner: How long did he stay there?

Office Manager: About a week.

Helen Eisner: How was his room arranged?

Office Manager: I don't know.

Helen Eisner: Was the delegate there when he was there?

Office Manager: Yes.

Helen Eisner: Were any other members of the Ysrael family present when he stayed there?

Office Manager: Yes, there were.

Helen Eisner: Which members?

Office Manager: It was the sister-in-law.

Helen Eisner: Diana Ysrael?

Office Manager: Diana's sister-in-law.

Helen Eisner: Wait, let me just make sure I understand that. Diana ...

Office Manager: Ysrael's sister-in-law.

Helen Eisner: Her sister-in-law was also there.

Office Manager: Mm-hmm (affirmative).

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Helen Eisner: Was that Al Ysrael's sister?

Office Manager: Correct.

Helen Eisner: At this period of time, it was the Delegate, the Delegate's brother, and then Al

Ysrael's sister?

Office Manager: Sister. Correct.

Helen Eisner: They were all ... Was there an event that was occurring?

Office Manager: A death in the family.

Helen Eisner: Do you know how the rooms were paid for?

Office Manager: No.

Helen Eisner: Let me ... I handed you those documents, right?

Office Manager: Mm-hmm (affirmative).

Helen Eisner: You can take a look at those. I want to ask some more questions about the rooms,

but I think that will instructive. Do you want to-

Office Manager: 207?

Helen Eisner: Familiarize yourself with ...

Bill Pittard: No, you mean a new document.

Helen Eisner: The new document. Hang on to 207 because I want to follow up, but that's 035 ...

Back through 036. OH

Paul Solis: Zero ...

Helen Eisner: OH 0135 through 0136.

Bill Pittard: You ready?

Office Manager: Uh-huh.

Paul Solis: Okay.

Helen Eisner: Okay. Again, this is an email that I believe you are involved in and it's to Steve

Solberg. There's also communication with Jessaray Iglesias. In the top part of the email chain, at the top of 0135, the discussion is, "We will be able to grant your request to have Congresswoman Bordallo stay in PH2108 until room 1905

becomes available." What was room 1905?

Office Manager: Oh, that's just another room on the 19th floor.

Helen Eisner: Okay. Why in this circumstance did she stay in 2108, but later 1905 would

become available? What was happening here?

Office Manager: There was renovation on the 21st floor.

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Helen Eisner: Okay. How often did she stay in rooms that were not on the 21st floor?

Office Manager: Not often.

Helen Eisner: Besides this circumstance involving 1905, what other instances can you tell us

about where she stayed in rooms?

Office Manager: This was the only instance.

Helen Eisner: In what period of time?

Office Manager: Like when, or how long?

Helen Eisner: Is this the only instance ever, or ...

Office Manager: Only instance ever that I can recall, this was the only time.

Helen Eisner: How long did she stay in room 1905?

Office Manager: This duration of her own time during district work period.

Helen Eisner: Was that one trip to Guam, or over multiple months?

Office Manager: One trip.

Helen Eisner: Okay. What was the cost of staying in the rooms on the 21st floor?

Office Manager: I don't know.

Helen Eisner: If we go back to the document that you still have in front of you, the initial

document of OH 0204 through 0208 on page 0207, the reservation room rate

says C-O-M-P, comp. What does comp mean?

Office Manager: That's for the Congresswoman's reservation.

Helen Eisner: Yes, for the Congresswoman's reservation. What does that mean?

Bill Pittard: If you know.

Office Manager: I don't know. I never even noticed it.

Helen Eisner: This is an email chain that you're on.

Office Manager: Correct.

Helen Eisner: Were you responsible for understanding what her room rate would be when you

were scheduling trips?

Office Manager: My understanding was it was a family room and that she was staying there.

Helen Eisner: She was staying there for what rate?

Office Manager: I don't know.

Helen Eisner: Why does the fact that it was a family room play into what the rate was, or what

the payment would've been for the room?

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Office Manager: I'm not understanding your question.

Helen Eisner: What impact does the fact that it was a family room have? You raised the fact

that it was your understanding that it was a family room. What impact does that

have on the rate for the room?

Office Manager: My understanding from the very first time I booked reservations for the

Congresswoman is she stays at the Outrigger because it belongs to her sister and

that she can stay with family.

Helen Eisner: Okay. What impact does that have on the rate of the room, or payment for the

room?

Office Manager For who, the Member?

Helen Eisner: For the Member.

Bill Pittard: Is your ... I think ...

Helen Eisner: I mean, what was she paying for the room? I think this is a fairly straightforward

question.

Bill Pittard: I think what Helen's asking is, if you know what, if anything, did the

Congresswoman pay to stay at the Outrigger?

Office Manager: She didn't pay anything.

Helen Eisner: When it says, "Comp," in the section on 0207, does "Comp" mean that she wasn't

going to have to pay anything, the room rate was ...

Bill Pittard: She answered that question.

Helen Eisner: Well, this is-

Bill Pittard: I mean, maybe now you've ...

Helen Eisner: Well, we're talking now. You've said that she didn't have to pay anything. How

does that instruct your understanding of this document?

Office Manager: This is the first I've seen this like that, but my understanding is I book her stay at

the Outrigger and it's owned ... She's allowed to stay there because it belongs to

her sister and that she doesn't pay for her hotel stay.

Helen Eisner: Let me show you OH 0276 through 0278. Okay.

Bill Pittard: You ready?

Office Manager: Mm-hmm (affirmative).

Helen Eisner: Again, looking at OH 0276, we see a reservation request. This is April 17, 2017,

or sorry, 2016. Again, you can see the confirmation number for the

congresswoman and the room rate says, "Comp." These are two examples that I've provided, but it seems that there are many emails back and forth that

replicate this same confirmation for the Congresswoman, room rate, and it says,

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"Comp." Is that familiar to you now that the rate said ... Does that help refresh

your memory as far as other emails that you've seen?

Office Manager: I know, all I can say is the Congresswoman stays at the hotel and doesn't pay for

anything, other than her meals.

Bill Pittard: As far as you know.

Office Manager: As far as I know.

Paul Solis: Why do you know that? How do you know that?

Office Manager: Because I process ... I do the financial part of the office and I process travel.

Paul Solis: When staff stays at the Outrigger, you handle the payments from the MRA to pay

for their hotel lodging?

Office Manager: I process it through a voucher, yes.

Helen Eisner: On the next page of that, the last document I gave you, so this is OH 0277.

Towards the top of the page, so below the confirmation section, there's an

asterisks that says, "As of today, we do not have the penthouse or any oceanfront rooms available. However, we'll try our best to accommodate their usual." What

did they need to accommodate when they didn't have any penthouse or

oceanfront rooms available?

Bill Pittard: Sorry, what ... Sorry Helen, what was the question?

Helen Eisner: What are they referring to here as far as accommodations when the penthouse or

oceanfront rooms are not available?

Bill Pittard: If I could, what did you ... If you remember, what did you understand they meant

by writing those words?

Office Manager: My understanding was they didn't have any rooms available.

Helen Eisner: Okay. Then in situations where the penthouse, 21st floor wasn't available, what

would happen?

Office Manager: For the Member, or for staff?

Helen Eisner: For the Member.

Office Manager: They'd try to put her in another room.

Helen Eisner: Where were those rooms?

Office Manager: The only one was 1905.

Helen Eisner: That was the only other room that she stayed in?

Bill Pittard: That you recall.

Office Manager: Yeah, that's the only one that I recall.

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Helen Eisner: We talked about the one instance, which you stayed in room 1905. Were there

any other times when they couldn't accommodate, there was no availability at the penthouse or the oceanfront rooms, so she stayed in 1905 or any other room?

Office Manager: I only recall 1905.

Helen Eisner: Okay. You told us about one instance involving renovations or construction. This

seems like a separate email chain that wasn't based in construction, or an issue with the renovations, that was about availability. Were there other times besides

the one renovation instance when she would've stayed in 1905?

Office Manager: 1905 was the only one I recall.

Helen Eisner: I understand that you only recall her staying in 1905 when she was not staying in

the 21st floor.

Office Manager: Yeah.

Helen Eisner: You've told us one time when she stayed in 1905 was related to renovations.

That's what we were discussing when we were talking about the emails for OH_0135 and 0136. That is May 25, 2015 and ... I'm getting the emails lost here. In this instance, it's ... This is again going back to 0276 through 0278, referring to

April 30, 2016 through May 9, 2016 is this time period.

Office Manager: Yeah.

Helen Eisner: Besides the one instance that you talked about where she stayed in 1905 due to

renovations. During what other time periods did she stay in room 1905 or any

room that was not on the 21st floor?

Office Manager: I don't recall.

Helen Eisner: Okay. Do you recall this particular situation?

Office Manager: If I'm not mistaken, the room wasn't available at the time I booked it, but then

later became available. I don't ... I'm not sure.

Helen Eisner: Okay.

Office Manager: 1905 was the only room I recall her staying when the 21st floor wasn't available.

Helen Eisner: The only time you recall her staying there was that one instance?

Office Manager: That's the only time I recall, yes.

Helen Eisner: Okay. As far as this confirmation, it's your understanding that it changed and the

room became available?

Bill Pittard: If you know.

Office Manager: I'm not sure.

Bill Pittard: I would say, one theoretical thing that might happen is they said, "It's not

available," but then by the time she came it was available. If you remember that

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happening, great, tell them, but if you don't have a recollection one way or the

other, you should just-

Helen Eisner: We're asking to the best of your knowledge.

Office Manager: That's to the best of my knowledge. At the time I was trying to book the

reservation, it wasn't available. The 21st floor was available. If they put her in another room, I wasn't aware, but as far as I understood, later on when it came close to her travel date, or her arrival in Guam, they put her back ... They put her

at her usual, on the 21st floor.

Helen Eisner: Okay. How often when you tried to reach out to the Outrigger did they say that

room's accommodations were not available?

Office Manager: Throughout the year I would say I've encountered maybe two or three times.

Helen Eisner: Okay. What happened in those circumstances?

Office Manager: Later on the room became available. They'd say, "They're all booked," and then

I'd check back and then it became available.

Helen Eisner: To the best of your knowledge, how did it become available?

Office Manager: Oh, I don't know.

Paul Solis: There were times they would say, "It's all booked," and this is the 21st floor

rooms.

Office Manager: Correct.

Paul Solis: Did they say who it was being booked by?

Office Manager: No.

Paul Solis: Your general understanding about some of the family rooms you mentioned

earlier, are you aware of any times not in the Baker suite, so not in 2108, not in 2109? I'm talking about in the other rooms that might be occupied by Ysrael family members. Are you aware of any times when people stayed in those rooms

that were not members of Ysrael family?

Office Manager: I don't know.

Paul Solis: Okay. I'm just asking because you mentioned sometimes you would call about

these rooms on the 21st floor to book, they'd say, "They're booked."

Office Manager: Right.

Paul Solis: "They're full." I'm wondering if anyone else besides the Ysrael family was

occupying those rooms to your best-

Office Manager: I won't ... I can't say. I don't know.

Helen Eisner: Do you know what happened as far as change in availability if they ever asked

guests to move out of those rooms and move into other rooms?

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Office Manager: Asked guests to move out of rooms?

Helen Eisner: Was there ever any communication from the Outrigger that the rooms had

become available, because they had changed the lodging setup for other guests?

Office Manager: No, ma'am.

Helen Eisner: You have no knowledge, or you don't know if that happened?

Office Manager: No knowledge.

Helen Eisner: Okay. You talked earlier a little bit about the Voyager. What is the Voyager?

Office Manager: It's the place on the 21st floor, it's Voyager's Club. It's open ... Outrigger opens it

to hotel guests for breakfast.

Helen Eisner: Okay. Is it open access for all guests, or how does it work? What is the process

for accessing the Voyager lounge?

Office Manager: I can't say. All I know is as a guest when I'm there, I'm given a letter inviting me

to come up and partake in breakfast there at the Voyager lounge.

Helen Eisner: When you entered, do you have to show that letter?

Office Manager: No, we give our room number.

Paul Solis: Do you have a typical room number you always stay in when you're at the

Outrigger?

Office Manager: I'm typically in 901, if it's available. 902, 905.

Paul Solis: Anything special about those rooms, or the ninth floor that you prefer? I mean, is

that ... Do you request those rooms?

Office Manager: No. Sometimes I just ask if it's available. If it's available, good. If it's not, then

they put me in another room.

Helen Eisner: Let me show you ... Go ahead.

Paul Solis: Are those on the ninth floor?

Office Manager: The other rooms?

Paul Solis: The ones you stay at, the 901, and some of the others you mentioned. Are they on

the ninth floor of the Outrigger?

Office Manager: There is, but I've also stayed at other ... On another level.

Paul Solis: Have you ever stayed on the 21st floor?

Office Manager: No.

Helen Eisner: Every single time you've been to the hotel you've received that letter inviting

you-

Office Manager: Yes, ma'am.

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Helen Eisner: Okay. Is it ... Who signs the letter? Who does it come from?

Office Manager: It's signed by the manager, whoever the manager is up at Voyager.

Helen Eisner: Is there a separate manager for Voyager, or is it the Outrigger manager?

Office Manager: I'm assuming they're Outrigger staff. It's just there's ... My understanding is

there's a manager and I get that invitation.

Helen Eisner: To clarify my question, is that distinct from the general manager of the hotel?

Office Manager: No.

Helen Eisner: It's not the general manager of the hotel?

Office Manager: No.

Helen Eisner: Okay. To the best of your knowledge ...

Bill Pittard: Well I ...

Helen Eisner: The signature on the letter, is it from the general manager of the hotel?

Bill Pittard: If you know, but I understood, Helen, this might have been just me who

misunderstood, but I thought you were asking is there a difference between the manager of the hotel and the manager of the Voyager and then Office Manager answered one way or the other. I don't remember which way, and then you said, "Oh, so it's this," but that was the opposite of what she had just said, but maybe I

misunderstood.

Helen Eisner: I think that you had said it was signed by an Outrigger manager and I wanted to

clarify whether or not that was the general manager of the hotel, or not the general manager of the hotel. I believe you had said it was not, but clarify for the

record if that's incorrect.

Bill Pittard: All this obviously is if you know.

Office Manager: The letter changes, different managers ... It's not the general manager, it's

whoever the manager is of the day, or I don't know, of the month, for the

Voyager. That's what I would see on the letter. It's one of the managers up at the

Voyager.

Helen Eisner: How is the Voyager used by the Congresswoman? What does she do at the

Voyager?

Office Manager: She will have her breakfast, coffee.

Helen Eisner: Okay. How is it used by the congressional staff?

Office Manager: Breakfast.

Bill Pittard: This is all what you know, right? If you know.

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Office Manager: Congressional staff, so are you talking about hotel guests, congressional staff

staying at the hotel?

Helen Eisner: Well, let's start with that as far as congressional staff staying at the hotel, how do

they use the Voyager?

Bill Pittard: From what you know, which I would ... If you've stayed ... What times you've

stayed there, you would've had perhaps occasion to observe them and so you might know and perhaps they've told you afterwards if you weren't there, but this

is if you know.

Helen Eisner: We're only asking you what you know, but you've told me that you've stayed at

the Voyager many times.

Office Manager: No, I've stayed at the Outrigger.

Helen Eisner: I'm sorry.

Office Manager: Yeah.

Helen Eisner: Not at the Voyager, at the Outrigger many times.

Office Manager: Yes, ma'am.

Helen Eisner: The Voyager as a suite-

Office Manager: Invitation.

Helen Eisner: Invitation ... In the Outrigger hotel.

Office Manager: The Voyager's not a suite, it's a club.

Helen Eisner: A club, okay. A club in the hotel.

Office Manager: Correct.

Helen Eisner: You've stayed at the Outrigger. Based on your experience staying at the

Outrigger, let's start with congressional staff. How do congressional staff that are

staying at the hotel utilize the Outrigger ... sorry, the Voyager?

Office Manager: Yes.

Helen Eisner: How? How do they utilize the Voyager?

Office Manager: We go up there for breakfast meetings.

Helen Eisner: Who are those meetings with?

Office Manager: The Member.

Helen Eisner: How do congressional staff who are not staying at the hotel utilize the Voyager?

Bill Pittard: If you know.

Paul Solis: Does the district staff come to the Voyager during the breakfast meetings?

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Office Manager: When the Member calls.

Paul Solis: At any time, have you ever seen district staff at the Voyager?

Office Manager: Yes.

Paul Solis: Do they use it the same way that you do, have breakfast and coffee?

Office Manager: Not often. Some come. They just come for the meeting. The waiter comes and

offers them water, offers them coffee, so they have water or coffee.

Paul Solis: They don't have any food?

Office Manager: Sometimes.

Paul Solis: Again, this is just the district staff?

Office Manager: Mm-hmm (affirmative).

Helen Eisner: What about for meetings with individuals who are not a part of the congressional

staff? How have you seen the Voyager used for that purpose?

Office Manager: Coffee, water.

Helen Eisner: Who are the individuals who would attend those meetings that are not part of the

congressional staff, but are meeting with the Congresswoman?

Office Manager: She would have some breakfast meetings with constituents that are there.

Helen Eisner: How often would those meetings occur?

Office Manager: Throughout her stay, maybe once or twice.

Paul Solis: Constituents who are there, meaning staying at the Outrigger or just there on

Guam?

Office Manager: There on Guam.

Helen Eisner: What about besides the breakfast period of time? What other ways have you seen

the Voyager Club used by the Congresswoman?

Office Manager: For evening events, the Voyager's our meeting spot, so we meet her there, and

then we go out to her evening meetings.

Helen Eisner: A meeting spot with staff if you're going somewhere else, that's where you

simply pick her up?

Office Manager: Correct.

Helen Eisner: Is the space used for any purpose?

Office Manager: Just to pick her up. It's just a meeting place. Meet me here at 5. Her

appointment's at 5:30. Then we meet at the Voyager. Then we proceed to the

meeting.

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Helen Eisner: What about meetings with constituents? Did any meetings with constituents, in

your experience, you observe them outside the breakfast time period at the

Voyager?

Office Manager: No.

Helen Eisner: Any meetings with anyone else between the Congresswoman and anyone else at

the Voyager beyond breakfast?

Office Manager: I need to think. It's not often.

Paul Solis: What about a CODEL?

Office Manager: A CODEL meeting?

Paul Solis: A delegation, members of Congress who are at the Voyager with the Delegate.

Have you ever seen that?

Office Manager: If their hotel guests, yes.

Bill Pittard: Are you speculating that they might get together in that circumstance, or were

you part of that meeting?

Office Manager: Some CODELs, not all CODELs.

Paul Solis: Would spend time with the Voyager?

Office Manager: Correct. The Voyager would be used as ways to help with the CODEL members

as they're checking in.

Paul Solis: What do you mean by help with the CODEL members?

Office Manager: Outrigger would have their staff at the Voyager checking in the CODEL.

Paul Solis: What about evening drinks or reception for CODEL members? Have you ever

seen that at the Voyager?

Office Manager: Yes.

Paul Solis: How often does that happen per year?

Office Manager: Twice.

Helen Eisner: Let me show you OH 0228 through 0230. Give you a moment to collect that.

Paul Solis: If you all would like to take a break at any point, just let us know.

Bill Pittard: Ready? Take your time.

Helen Eisner: On the first page here, 0228, and this under the confirmation section, for both the

Congresswoman and then for yourself, I see at the bottom of the confirmation, it says specials, Voyager's access. Why was that listed under specials? Was there

anything special or-

Office Manager: I don't know.

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Helen Eisner: Would you have to request Voyager access when you were making reservations,

booking?

Office Manager: Not all the time. At any time that I was staying there, I never had to request. It

was ...an invitation. It was a letter that would be in my room inviting me up to

the Voyager.

Helen Eisner: When you say not all the time, what are some times when Voyager access had to

be requested?

Office Manager: In this instance, it was Voyager access for Michael Blas. I don't know if they

accommodated him.

Helen Eisner: Why would he not automatically have had Voyager access?

Office Manager: My understanding is certain floors of the Outrigger are accommodated with

Voyager access and certain floors are not. That's my understanding.

Helen Eisner: Which floors are accommodated?

Office Manager: I would say it's from the 16th. Just from staying there for so long, I believe it's

the 16th floor. I may be wrong. JTB and up, they would give accommodations to

a hotel guest.

Helen Eisner: I believe you said that you typically stayed on the 9th floor?

Office Manager: Mm-hmm (affirmative).

Helen Eisner: Help us understand, for you, if you weren't on the 16th floor and up, how is

Voyager access something that you would have as a part of your stay in the hotel?

Office Manager: I can't. It's something that was accommodated to me.

Paul Solis: Did you ever ask why?

Office Manager: No.

Paul Solis: You just got the letter in the room and showed up to the Voyager?

Office Manager: I thought it was nice, yeah.

Helen Eisner: What about for other members of the congressional staff who stayed in the hotel?

Office Manager: Do they get the same letter?

Helen Eisner: Did they get the same letter?

Office Manager: Yes.

Helen Eisner: Is that a request that had to be made?

Office Manager: No. I would say no.

Helen Eisner: What about members of CODELs who visited the hotel? Would they also have

Voyager access?

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Office Manager: That's something the Outrigger accommodated, I mean, would afford them if ...

Helen Eisner: Was there ever a time that the Congresswoman stayed in the hotel and did not

have Voyager access?

Office Manager: No.

Helen Eisner: What about any other, besides the Voyager, besides the rooms, what other

amenities did the Congresswoman have access to at the hotel?

Bill Pittard: That you know of.

Office Manager: I don't know. I don't know.

Helen Eisner: What about airport transport service. Is that something, a free van, is that

something that the Outrigger offered to people who were staying at the hotel?

Office Manager: Yes, shuttle, arrival and departure.

Helen Eisner: What was the cost of that shuttle?

Office Manager: I never had ... My recollection is we don't pay for the shuttle.

Helen Eisner: When you say we, have you ever paid for the shuttle?

Office Manager: No.

Helen Eisner: What about for any members of the congressional staff who stayed at the hotel?

Office Manager: No.

Helen Eisner: And the Congresswoman did she ever pay for the shuttle?

Office Manager: No.

Bill Pittard: Again that you know of.

Helen Eisner: You were responsible for . . .

Office Manager: When I travel with her.

Helen Eisner: Disbursements, so would you have seen an invoice from the hotel if she had to

pay for transportation services in Guam?

Office Manager: Mmm hmm (positive)

Bill Pittard: And if she sought reimbursement?

Office Manager: Yes, she never sought reimbursement, though.

Helen Eisner: What about other guests at the hotel? Did they have to pay for that shuttle?

Office Manager: I don't know.

Helen Eisner: Is there any conversation that you ever had with a member of the Outrigger staff

about payment for that type of access to the shuttle?

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Office Manager: I don't remember.

Helen Eisner: How often did the Congresswoman use that shuttle when she arrived?

Office Manager: It's just recently. I want to say within two years.

Helen Eisner: Why within two years?

Office Manager: It was convenient to just take the shuttle to the airport?

Helen Eisner: Before then, how was transportation managed?

Office Manager: Staff would drop us to the airport.

Paul Solis: District staff?

Office Manager: Could be DC staff, it could be district staff depending on if we still had DC staff

there to drop us and if they stayed back.

Helen Eisner: What about restaurants at Outrigger? How often did the Congresswoman use

those restaurants?

Office Manager: If she stayed there for about a week I'd say she probably dines in three or four

times

Helen Eisner: So when you say dines in, do you mean dines at the restaurants or dines in her

hotel room?

Office Manager: It's both. She would sometimes dine in the restaurant and sometimes dine in her

room.

Helen Eisner: And if she sought reimbursement through the MRA for such a meal at the

restaurant would you see that invoice?

Office Manager: Yes.

Helen Eisner: How were those meals at restaurants and the hotel paid for?

Office Manager: With a travel card.

Helen Eisner: How often were meals at the restaurants free of charge at the Outrigger?

Bill Pittard: That you know of.

Office Manager: I've never. No.

Helen Eisner: Never?

Office Manager: No.

Helen Eisner: So they've never been free of charge?

Office Manager: No.

Bill Pittard: That you know of.

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Office Manager: That I know of.

Helen Eisner: Why did she pay for those meals?

Office Manager: She was advised by her former chief of staff that when she travels she can use the

travel card to pay for her meals.

Paul Solis: By travel card do you mean the office issued travel card?

Office Manager: Correct.

Paul Solis: This is Mr. Whitt?

Office Manager: Yes.

Paul Solis: Are you aware of any other meals in connection with her stay in Guam that she

would have paid with through another avenue besides the official travel card?

Either personal, campaign funds, some other way?

Office Manager: Yeah.

Paul Solis: Give me some examples or how do you know that?

Office Manager: Because I would put down scheduling requests for dinner related to campaign

work and travel, her campaign card would pay for the meals.

Paul Solis: So how would you know that? That her campaign card would pay for those

meals?

Office Manager: Because it's an event that I would sit in as well. Sometimes we have dinners and

it's campaign related event. I would see the district director make payment with

the campaign card.

Paul Solis: Would you ever see her have a meal that you attended, where she would pay for

it personally with her own personal credit card or debit card?

Office Manager: Let's see. So ask me the question again.

Paul Solis: Were you ever in attendance at a meal with her where she would pay for it

personally with her own funds? Personal funds.

Office Manager: In Guam or out here?

Paul Solis: Guam.

Office Manager: I'm trying to think. Can't recall.

Bill Pittard: If you remember.

Office Manager: Yeah.

Paul Solis: And based on your understanding as the person who's handling the office

finances, all Outrigger related meal expenses incurred by the Delegate were paid

for by the MRA?

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Office Manager: Correct.

Paul Solis: Cause Helen had asked you were you aware of any comped or free of charge

meals provided to the Delegate and you said you didn't know? Correct?

Office Manager: I don't know of any comped meals.

Paul Solis: Okay.

Helen Eisner: So we've been talking about the Outrigger and some of the amenities and services

that Delegate had access to, some of which were without charge. What nom. ..I'm

sorry.

Bill Pittard: Before you ask your question, maybe this is a good time to take a break?

Helen Eisner: We can do that. Sure. We're going to pause the recording.

We are back on the record with Office Manager. I wanted to ask you some questions about, you've talked about the Ysrael family. Diana Ysrael, she's the

Congresswoman's sister?

Office Manager: Yes.

Helen Eisner: What was her knowledge of the fact that the Congresswoman was accessing the

family units without charge?

Office Manager: I don't know.

Helen Eisner: Have you had any conversations with the Congresswoman about concerns raised

by Diana Ysrael about accessing the family units or any amenities at the

Outrigger without charge?

Office Manager: I don't know of any.

Paul Solis: Well, Helen asked you if you had a conversation with the Delegate about Ms.

Ysrael raising concerns. Do you not recall if you had a conversation with the

Delegate or did no conversation occur?

Office Manager: No conversation occurred. Not with Mrs. Ysrael.

Helen Eisner: So what about Mr. Ysrael, Al Ysrael? What knowledge did Mr. Ysrael have of

the fact that the Congresswoman was staying at the hotel without charge for

some of the amenities?

Office Manager: Ask me the question again, I'm sorry.

Helen Eisner: What knowledge did Al Ysrael have that the Congresswoman was staying for

free at the hotel?

Bill Pittard: If you know what knowledge he had.

Office Manager: I don't.

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Helen Eisner: What about any conversations about concerns raised by Mr. Ysrael about the

Congresswoman accessing the hotel lodging or any amenities without charge?

Office Manager: I don't know.

Paul Solis: Well you mentioned earlier to us that you were at least in attendance at a

circumstance or an event where Mr. Ysrael pulled a newspaper off her table.

Office Manager: Correct.

Paul Solis: And you said that you think there was a problem there. They had some

discussion about her usage of the Outrigger.

Bill Pittard: That's not what she said. You can ask her.

Office Manager: So my knowledge is that one instance, Al comes in to the Voyager and there

wasn't any newspaper. So he goes up and he gets the newspaper off the Congresswoman's chair, um table and goes and sits down and reads the paper.

That's the only incident I witnessed of the two having a disagreement.

Helen Eisner: What conversations have you had about Mr. Ysrael expressing any concern about

the Congresswoman using any amenities or any part of the hotel for free?

Office Manager: I'm not aware of conversations. I'm only aware of being told by Charlene Goo

that the Congresswoman is no longer allowed to stay at the hotel.

Paul Solis: Helen's question though was, "What conversations have you had with anybody,

anybody in the world about the Congresswoman using the Outrigger for free?" And of course we don't want to include anything related to your attorney.

Bill Pittard: So if you remember any such conversations.

Office Manager: About the Congresswoman using the Voyager for free?

Paul Solis: The Outrigger, staying at the hotel.

Office Manager: Oh, the Outrigger. That was like six, eight years ago with John Whitt.

Paul Solis: He's the only person you discussed that with?

Office Manager: That's the only time it came up. Or that I remember it coming up that it being an

issue of the Congresswoman staying at the Outrigger.

Helen Eisner: And any conversations that you've ever had about concerns raised by the Ysrael

family or the Ysrael family not permitting the Congresswoman to stay at the

hotel?

Office Manager: Like conversations with who?

Helen Eisner: With anyone. What conversations do you remember? About the Ysrael family

and their concerns or knowledge that the Congresswoman accessed the rooms or

amenities of the hotel for free?

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Office Manager: I only recall having that conversation with my former chief of staff and the

Member.

Paul Solis: Okay. Separately or at the same time?

Office Manager: I can't recall. I'm trying to think if it was at the same time. I can't recall.

Paul Solis: Okay, but you do recall having a conversation about the fact that she was staying

at the Outrigger for free, with the Delegate herself? Do you recall having a

conversation with her about that?

Office Manager: Yes, yes.

Paul Solis: Okay. When did that occur?

Office Manager: About six to eight years ago.

Paul Solis: What was the conversation about? Who said what?

Office Manager: Oh, gosh.

Paul Solis: The best that you can recall.

Office Manager: All I can recall is, I guess the former chief of staff bringing it to the

Congresswoman's attention that Al Ysrael didn't want her staying there anymore.

Paul Solis: Okay. Well that was specifically what Helen asked you a little while ago.

Office Manager: The two of them.

Paul Solis: Maybe the question wasn't phrased-

Office Manager: Just give me a little time to think.

Paul Solis: Okay, I understand.

Office Manager: Because I'm trying to remember. I'm trying to remember. That was quite some

time ago. I'm trying to remember if it was separate discussions or discussions

with the former chief of staff or the Member.

Paul Solis: I understand, understand. There was some point where you were aware about Mr.

Ysrael not being okay with this arrangement?

Office Manager: Yes, yes.

Paul Solis: Okay. You think that was about six to eight years ago?

Office Manager: Yes.

Paul Solis: Okay. What was the first time that was relayed to you? How did that happen?

Office Manager: How was it relayed to me? I was relayed to me by the phone call that I got from

Charlene Goo.

Paul Solis: If you can, walk us through what happened next.

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Office Manager: Sure.

Paul Solis: Charlene Goo has a phone call with you, right?

Office Manager: She calls me. I was on vacation. She calls me when I was in Hawaii. It was on

the road. She tells me that, we can't accommodate your request for the hotel reservations for the Congresswoman because her brother-in-law has an issue with it. I called my chief of staff and I relayed the same exact words Charlene Goo

said to me. That was it.

Paul Solis: Okay. Then, when I asked you whether you had a conversation with the

Congresswoman about that, you said yes. Where does she fit into that timeframe?

Office Manager: Oh. I can't remember. It had to be when I came back from vacation. I can't

remember.

Paul Solis: Okay. You told Mr. Whitt about it?

Office Manager: Yes.

Paul Solis: What did he say?

Office Manager: He just said okay, he'll call Charlene.

Paul Solis: Then at some point when you came back from vacation, you talked to the

Delegate about this? About the phone call with Ms. Goo?

Office Manager: I don't think I did. I don't think I had to. John Whitt must have relayed that to her.

No, I didn't have a conversation with her when I came back. I don't recall having

to sit down and talk to her about that, no.

Paul Solis: What about over the phone?

Office Manager: I don't recall. I can't remember.

Paul Solis: Okay. Then what happened next, in relation ... You know, we're talking about

this topic of Ms. Goo saying she can't have the free rooms anymore. That's a

problem because of Mr. Ysrael, right?

Office Manager: Right.

Paul Solis: What happened next in the sequence of events, after you informed John Whitt?

Then what happens?

Office Manager: As far as what, booking reservations?

Paul Solis: Right.

Office Manager: Oh. I didn't make reservations for the Congresswoman. I don't think so, at the

Outrigger hotel. I didn't book reservations for her for a while. John Whitt took

care of that.

Paul Solis: Okay. That was an agreement between you and Mr. Whitt, that he would start

taking care of that?

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Office Manager: It was just I was never asked to make the hotel reservations, so I wasn't a part of

it.

Paul Solis: Okay. Did you have an awareness of where the Delegate was staying when you

weren't making those reservations at the Outrigger during that time?

Office Manager: Yes.

Paul Solis: Where was she staying?

Office Manager: I only recall one Pacific Star hotel.

Paul Solis: Okay. About how long of a time period was it that you weren't making her Guam

travel reservations?

Office Manager: Six to eight months, maybe.

Paul Solis: Okay. Then you started back up again, right?

Office Manager: Yeah.

Paul Solis: How did you become aware that you were back on the task of booking her

reservations?

Office Manager: I was told the Congresswoman spoke with the family.

Paul Solis: Who told you that?

Office Manager: John Whitt.

Paul Solis: What did he say?

Office Manager: That the Member spoke with her niece, Donna. That they were all good.

Paul Solis: Anything else besides, "All good"? What did that mean to you?

Office Manager: That we can continue to book reservations for the Congresswoman. That she's

back to staying at the Outrigger.

Paul Solis: And back to staying without charge?

Office Manager: Yes.

Paul Solis: Okay.

Helen Eisner: You're talking about a period of time about six to eight years ago.

Office Manager: Mmmm-hmmm.

Helen Eisner: That's where we're ... This description of a time when there was some message

relayed to the Outrigger that the Congresswoman couldn't book hotels there any longer. Did that ever occur again? Was there another period of time where the

Congresswoman was not allowed to book hotels at the room?

Office Manager: That's the only time I remember.

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Helen Eisner: Okay. What about other conversations similar to what happened six to eight

years ago that were relayed to you or that you participated in about concerns raised by Al Ysrael about the Congresswoman staying at the hotel for free?

Office Manager: That was the only time.

Helen Eisner: Okay. We've talked to people throughout this review. Some people have told us

that, we've been told that approximately two years ago there was an incident similar to what you've described where Mr. Ysrael raised concerns and there was a gap in time, as far as when the Congresswoman was permitted to stay at the

hotel. What can you tell us about that?

Office Manager: That's news to me. I don't know.

Helen Eisner: Would you have knowledge of that? Were you booking rooms for the

Congresswoman two years ago?

Office Manager: Yeah. Uh huh.

Helen Eisner: What about other amenities? Was there any concern that time period, after six to

eight years ago, about the Congresswoman accessing other amenities at the hotel?

Office Manager: I don't know. I'm not aware, no.

Paul Solis: That six to eight month time period where you weren't making reservations at the

Outrigger, that time we were talking about. You mentioned the Pacific Star hotel. Was there any other hotels she would have stayed at during that six to eight

month time that you made reservations for?

Office Manager: Even the Pacific Star I didn't make the reservations.

Paul Solis: I'm sorry, that's correct if I recall what you said is you weren't making

reservations at all, but you had an awareness that she was staying-

Office Manager: That she stayed there, yes.

Paul Solis: Okay. Did you have an awareness of any other hotels she was staying at then?

Office Manager: No.

Paul Solis: Okay. When you were informed that it was all good, and you would again make

reservations at the Outrigger, were there any other conversations that you were a part of after that about the family being okay with this and she's starting back up

at the Outrigger?

Office Manager: The Member mentioned that yes she's good with the family and I can start

booking her reservations.

Paul Solis: Okay. Did she talk about having a meeting with Mr. Solberg or any of the

managers at the Outrigger?

Office Manager: Yes, I was aware of that.

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Paul Solis: Okay. What happened there?

Office Manager: It was at the Voyager. This was just before I even came up to the Voyager.

Congresswoman, I come in and she says she had a discussion with Steve. Steve says that Al had said that it's okay for the Congresswoman to stay there. This is

just coming from the Congresswoman.

Paul Solis: Okay. This was, again, six to eight years ago?

Office Manager: No. I guess it was the two- I guess two to three years ago, or two years ago,

because Steve hasn't been a manager at the Outrigger that long. I thought this was

resolved earlier. I guess that the conversation was about two years.

Paul Solis: Okay. So if we can try to reset the time frame then, we'll go back to the

conversation you had with Ms. Goo. She says she's no longer ... "The Delegate is no longer able to come here and stay at the Outrigger," right? Do you recall that?

Office Manager: Yes.

Paul Solis: So now you think that could've happened two to three years ago, as opposed to

six to eight years ago?

Office Manager: I know that the conversation the Congresswoman had with Steve Solberg was

about two years ago.

Paul Solis: Why did you think that that discussion you had with Ms. Goo occurred six to

eight years ago?

Office Manager: I'm trying to remember when I took my vacation. I'm not quite sure. I've taken so

many vacations. Last year I was in Utah. The year before, I was in Vegas. I'm just trying to ... I'm giving you an estimate. Six to eight years may not be

accurate but I can't recall. It's been some time.

Paul Solis: Okay. Okay. That's fine. But you do think that this conversation with Mr. Solberg

that was relayed to you by the Delegate, that occurred two to three years ago

because Mr. Solberg had only become the manager at that point?

Office Manager: That's correct.

Paul Solis: Okay.

Helen Eisner: And the meeting that occurred with Mr. Solberg, who was present during that

meeting?

Office Manager: I don't know.

Helen Eisner: You don't know?

Office Manager: No.

Helen Eisner: Okay. What about preparations for the meeting? Do you know anything about

this-

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Office Manager: I didn't schedule any ... No.

Helen Eisner: Okay. What about conversations that you had with staff? Are you aware of how

the Congresswoman prepared for that meeting?

Office Manager: No. I didn't even know she was going to meet with Steve Solberg. She made it

seem like Steve was there and she talked to him, and then when we came in she told us, "Oh, I had a conversation with Steve." It wasn't anything I put on the

schedule.

Paul Solis: Was she ever upset about that? Prior to her discussion with Mr. Solberg, was she

upset about the circumstance that she was no longer ...

Office Manager: Staying at the Outrigger?

Paul Solis: Yeah.

Office Manager: Upset? I'm trying to think ... Is it upset or concerned? She didn't show that she

was upset. She knew she had to talk to the family but I can't say the word to

describe it is upset.

Paul Solis: This is, again, whether you were a part of this type of meeting or based on your

direct knowledge, did she ever ask somebody to go find out how much money the office had brought to the Outrigger because she was upset that she was no

longer allowed to stay there?

Office Manager: I'm not aware.

Paul Solis: Okay.

Helen Eisner: I want to show you a few more documents related to this. My piles have merged

here.

Paul Solis: Looking for the calendars?

Helen Eisner: Yes. I think they should be at the bottom of these. This is THMB 0345 and 0348.

Here's one copy for you and I think we should have another one here.

Paul Solis: Yeah. Bill can have mine.

Helen Eisner: Yeah, there we go.

Office Manager: I'm ready.

Helen Eisner: Okay. Are you familiar with these calendars? They're a report for-

Office Manager: Yes, I am.

Helen Eisner: Okay. How are they prepared?

Office Manager: We use a iQueue app on ... What do you mean how are they prepared?

Helen Eisner: Well, that's helpful. So it's an app and you put in information, and do you use that

app to put together these reports?

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Office Manager: Yes.

Helen Eisner: Okay. Looking specifically at these two documents, 0345, at the top I see, for

May 28, 2015, "Meeting with Steve Solberg at Voyager's."

Office Manager: Mm-hmm (affirmative).

Helen Eisner: Can you tell us, and we've been talking about a meeting that occurred with Mr.

Solberg, does this date refresh your memory?

Office Manager: No. I don't know if that ... Was this the meeting? No. It doesn't refresh my

memory.

Helen Eisner: How common is it for the Congresswoman to meet with Mr. Solberg?

Office Manager: Occasionally. She's developed a friendship with Steve's wife. She's tried to get

Steve's wife involved with her non-profit organizations, introducing her, but ...

Helen Eisner: Okay. So on these occasional meetings, what did Mr. Solberg and the

Congresswoman talk about?

Office Manager: I don't know.

Helen Eisner: All right. Have you been present for any of them?

Office Manager: Not for a meeting with Mr. Solberg, no.

Helen Eisner: For a meeting with Mrs. Solberg?

Office Manager: Not a meeting, so no.

Helen Eisner: Is there a social event or something that you're sort of recalling that you've been

present for, where Mr. Solberg or Ms. Solberg were present?

Office Manager: Yes.

Helen Eisner: Okay. What is that?

Office Manager: There's a various ... I have to think. There're different events that the Solbergs

come to that the Congresswoman is invited as well. There are several. I can't remember the exact event but there are social events that Steve and Chris Solberg

attend that the Congresswoman's been invited to.

Helen Eisner: This other document, 0348, about halfway down, June 4, 2015, 6 to 8 p.m. I see,

"Cocktails with Steve Solberg, Outrigger, GM at Outrigger Hotel." What about

this particular-

Office Manager: Yes.

Bill Pittard: Hold on, she hasn't asked a question yet.

Helen Eisner: What do you recall about this calendar entry?

Office Manager: It's a social event the Congresswoman attended.

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Helen Eisner: Okay. Is this the meeting or does it coincide in any way with what we were

discussing previously, about a meeting with Mr. Solberg related to staying at the

hotel?

Office Manager: No.

Helen Eisner: No.

Office Manager: About the Member staying at the hotel?

Helen Eisner: Yes.

Office Manager: No.

Helen Eisner: Okay.

Bill Pittard: Are you saying it definitively does not or are you saying you don't know one way

or the other?

Office Manager: Oh, it doesn't refer to the Congresswoman's stay. This event? No.

Helen Eisner: Okay. So neither of these meetings are the meetings that you were talking about

earlier relating-

Office Manager: I really can't remember-

Helen Eisner: -to staying at the hotel?

Office Manager: -this meeting with Steve Solberg, if that's related to the conversation the

Congresswoman had.

Helen Eisner: And you were pointing out the May 28 meeting?

Office Manager: Correct.

Helen Eisner: Okay.

Office Manager: I can't recall.

Helen Eisner: So it-

Paul Solis: But you can say definitively about the June 4 one, that it did not relate to the

Congresswoman's stay?

Office Manager: Yes.

Paul Solis: Why can you say that definitively?

Office Manager: Cause I was present at that cocktails with the Member.

Paul Solis: This one here, on June 4?

Office Manager: Yes.

Helen Eisner: Okay. And during that cocktail, cocktails with Steve Solberg, did any issue

related to access to the hotel amenities or lodging come up?

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Office Manager: No. Not that I recall.

Helen Eisner: We've looked at a number of emails, basic reservation emails, booking emails,

that Mr. Solberg was copied on-

Office Manager: Okay.

Helen Eisner: -his email address. As an example ... You still have in front of you the 0204

through 0208 email chain, which I believe was the first document I provided to you. After the resolution of the issue that we've been discussing, where there was approximately six to eight month period where the Congresswoman did not stay at the hotel. At that point in time, was there any change as far as including Mr. Solberg on communications related to reservations? Was he always included on

communications related to reservations at the hotel?

Office Manager: Only when, I guess he when he recently... when he took over as GM.

Helen Eisner: So, he's always been included during his time as general manager?

Office Manager: Like I said, I just do a reply to all and if he's on the list on the email then ... He's

not always copied on reservations that I make for the Congresswoman.

Helen Eisner: So, what is the reason he would be included in a reservation?

Office Manager: Availability.

Helen Eisner: Can you explain that a little more?

Office Manager: Sure, if the hotel is ... If I'm not able to, the hotel is booked and I'm not able to ...

They're not able to confirm a reservation for the Congresswoman, I would copy

Mr. Solberg.

Helen Eisner: And then what would Mr. Solberg do at that point?

Office Manager: Oh, I don't know.

Helen Eisner: Why would you include him?

Office Manager: For his ... So, that he knows the Congresswoman is coming to Guam and book

the hotel, is fully booked. Is there another option available.

Paul Solis: And you don't know what his response would be?

Office Manager: He never replies to me, no.

Paul Solis: Who does he reply to?

Office Manager: I don't know.

Helen Eisner: If Mr. Solberg is included in one of those emails, what impact does it have on

availability?

Office Manager: Sometimes it changes.

Helen Eisner: Has there ever been a time when it hasn't changed?

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Office Manager: I don't think so.

Helen Eisner: Besides availability, are there any other issues related to access at that the

Outrigger that Mr. Solberg would be ... You would communicate with Mr.

Solberg directly about?

Office Manager: The use of room rentals for an event.

Helen Eisner: For a congressional event or for CODEL?

Office Manager: Both CODEL, congressional events.

Helen Eisner: What about other, besides the room access and availability, any other issues that

you would communicate with Mr. Solberg directly about?

Office Manager: I communicated with Mr. Solberg about room reservations and rental ... The

ballrooms down in the mezzanine level.

Helen Eisner: After the conversation during the period of time when that the Congresswoman

wasn't staying in the hotel and then the conversation occurred between her and

Mr. Solberg, how did your communications with him change?

Bill Pittard: If they did.

Office Manager: I don't think they did.

Paul Solis: The room rentals and the ballrooms you mentioned, how were those paid for?

Office Manager: It depends on the event that was scheduled so we have academy nominations, we

pay that. That's out of our MRA. If it is a political event, it's paid out of campaign.

Paul Solis: Are you aware of those, the ballrooms ever being provided free of charge to the

Delegate?

Office Manager: No, I'm not aware.

Helen Eisner: Are you aware of any other services being provided free of charge to the

Delegate that Mr. Solberg would have been involved with arranging?

Office Manager: No, ma'am.

Helen Eisner: Okay, what about any other benefits that Mr. Solberg provided to the

Congresswoman and her staff?

Office Manager: Like what?

Helen Eisner: You tell me, any besides what we've discussed. Are you aware of any other

benefits that Mr. Solberg provided to the staff?

Office Manager: No.

Bill Pittard: That you can recall?

Office Manager: Yeah, I don't know.

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Helen Eisner: Okay.

Bill Pittard: This hour and a half interview that was supposed to hopefully just be an hour is ...

I think now over two hours.

Helen Eisner: Well, we're hoping to go very quickly through this next part. I think we're

moving on to two very short categories and you know a lot of it has to do with, you know what with the responses we're getting and you've been very helpful so we appreciate that and just try to keep moving through it really quickly here. I

don't anticipate needing too much more of your time.

You had mentioned earlier a rental property that you were familiar with in Guam.

You talked about two rental properties and your knowledge of the

Congresswoman's business. What can you tell us about that specific rental

property in Guam?

Paul Solis: Who's it rented by?

Office Manager: The Japan Consul General.

Helen Eisner: And how long has it been rented by the Consul General?

Office Manager: I don't know.

Helen Eisner: How do you know it has been rented by the Consul General?

Office Manager: The Member says it's rented by the Consul General.

Helen Eisner: Have you seen rental agreements?

Office Manager: No.

Helen Eisner: Or any other documents related to the . . .

Office Manager: No.

Helen Eisner: No? How is the property maintained?

Office Manager: I don't know.

Helen Eisner: Are you aware of any maintenance work performed to this home during your

entire period of work for the Congresswoman?

Office Manager: Yes.

Helen Eisner: Okay, how did you become aware of that?

Office Manager: It was a message conveyed to me to pass on to the Member.

Helen Eisner: And who was the message conveyed to by?

Office Manager: Jon Calvo.

Helen Eisner: And what was the message related to?

Office Manager: That there are issues at the home and for the Member to contact Jon.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Helen Eisner: When was this communication with Mr. Calvo?

Office Manager: I don't remember.

Helen Eisner: Was it in the last three years?

Office Manager: Could be. I can't remember.

Helen Eisner: Is this the only time that you've been contacted about maintenance or work that

needed to be performed at the home?

Office Manager: That's the only one I can recall.

Helen Eisner: What form did that communication come in from Mr. Calvo?

Office Manager: I'm not sure. I can't remember.

Helen Eisner: How often do you talk to Mr. Calvo?

Office Manager: On an as needed basis.

Helen Eisner: Is that email or phone?

Office Manager: Both.

Helen Eisner: Besides the communication with Mr. Calvo, have you had any other

communications related to maintenance of the house?

Office Manager: No.

Helen Eisner: What about conversations with staff related to the home and maintenance work

that needed to be performed there by ... With the involvement of congressional

staff?

Office Manager: Ask me that again.

Helen Eisner: What conversations have you had with congressional staff about maintenance

work that needed to be performed at the home and their role in performing that

maintenance work?

Bill Pittard: Other than that one conversation you remember, that one communication you

remember with Mr. Calvo?

Paul Solis: We can even break that question up into two separate if you'd like?

Office Manager: Sure.

Paul Solis: What conversations have you had with congressional staff about maintenance on

the home? Other than the one with Mr. Calvo?

Office Manager: I've had some conversations.

Paul Solis: Okay.

Helen Eisner: What was the nature of those conversations?

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Office Manager: Just maintenance work at the Member's residence.

Helen Eisner: And who were those conversations with?

Office Manager: Former chief of staff, John Whitt.

Paul Solis: Anyone else?

Office Manager: Kin Perez. With Kin Perez.

Paul Solis: Okay, and what would you talk about?

Office Manager: Same thing. There just relating that this is what's happening at the Consul

General's home or the Congresswoman's home and the Member needs to address

the issues. There are repairs that need to be done.

Paul Solis: And they ask you to relay that to the Delegate?

Office Manager: To let her know, yes.

Paul Solis: Best you can recall, what specifics about the maintenance were there? What type

of issues?

Office Manager: The best that I can recall, there was an issue in the kitchen, an issue with the air

conditioning, that's about it.

Paul Solis: Do you know if Kin Perez or Mr. Calvo performed any work themselves?

Office Manager: Oh, I don't know. I don't know.

Helen Eisner: As part of those conversations with Mr. Whitt or Kin Perez, did either of them

raise concerns about maintenance or any work they had to perform related to the

home?

Office Manager: Concerns such as?

Helen Eisner: Any concerns?

Paul Solis: Did they say to you I don't want to do this?

Office Manager: No.

Paul Solis: I don't want to be involved?

Office Manager: No.

Helen Eisner: Were there concerns related to the amount of time they were?

Office Manager: No. There were just simple concerns that these were repairs that needed to be

done in the home and brought it to the member's attention, that's all I remember.

Paul Solis: But they asked you to bring it to the Member's attention, correct?

Office Manager: They asked me to relay the message to the Member.

Helen Eisner: Who is Joe Tenorio?

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Office Manager: Joe Tenorio works for the Consul General.

Helen Eisner: And what is his role with the Consul General?

Office Manager: I don't know.

Helen Eisner: What is his relationship with the Congresswoman?

Office Manager: Relationship?

Helen Eisner: Relationship, professional? Friendly? What is their relationship?

Office Manager: Friendly. Constituent.

Helen Eisner: What kind of work does Mr. Tenorio perform for the Congresswoman?

Office Manager: He is her village leader.

Helen Eisner: What does that entail?

Office Manager: The village leader entails ... Is related to her campaign work.

Paul Solis: He's employed by the campaign?

Office Manager: No. Volunteer.

Paul Solis: And how do you know he works for the Consul General?

Office Manager: Just from hearing it from the Congresswoman. Joe has said it himself to me that

he works with the Consul General.

Paul Solis: You never talked about what title he has there?

Office Manager: No.

Helen Eisner: And what communications you had with Mr. Tenorio or Joe about the home?

Office Manager: I've never had any communications with him about the home.

Helen Eisner: What about any communications between Joe and the Congresswoman about the

home?

Office Manager: I don't know.

Helen Eisner: You don't know?

Office Manager: No.

Helen Eisner: What role does the Congresswoman play in the Miss World Guam pageant?

Office Manager: I know her to be the franchise holder.

Helen Eisner: What about her responsibilities for the pageant?

Office Manager: I don't know.

Helen Eisner: Have you attended the pageant?

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Office Manager: Yes.

Helen Eisner: Have you scheduled events related to the pageant?

Office Manager: Yes.

Helen Eisner: What type of events have you scheduled?

Office Manager: The pageant itself. Meetings.

Helen Eisner: What about for the Congresswoman? Have you scheduled events for the

Congresswoman related to the pageant?

Office Manager: Meetings to the pageant, her attending the pageant, yes.

Helen Eisner: Beyond attendance at the pageant, any work or responsibilities?

Office Manager: No.

Helen Eisner: So-

Office Manager: Do I do work for the ... No, no I'm sorry.

Helen Eisner: Have you scheduled meetings? I'm trying to understand your awareness of her

responsibilities for the pageant.

Office Manager: All right.

Helen Eisner: I'm asking have you scheduled any meetings for the Congresswoman besides

attendance of the pageant?

Office Manager: Yes.

Helen Eisner: Related to the pageant?

Office Manager: Yes.

Helen Eisner: And preparation for the pageant?

Office Manager: Yes.

Helen Eisner: What is her involvement in the pageant, besides being the franchise holder?

Office Manager: She sits on meetings with the Board members.

Helen Eisner: What about congressional staff? What congressional staff are involved in the

pageant?

Office Manager: Like who's involved?

Helen Eisner: Yes, individuals.

Office Manager: Kaye Lea Custodio is the pageant director. John Calvo and Amanda Shelton.

Helen Eisner: What are their roles?

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Office Manager: John Calvo is the executive director, I think Amanda is the vice coach or co-

pageant director.

Helen Eisner: Kaye Lea?

Office Manager: She's the pageant director.

Helen Eisner: How did they get involved, to the best of your knowledge, in the pageant?

Office Manager: I don't know. I'm not sure. I really don't know. I'm sorry I don't know.

Helen Eisner: What conversations have you had about their involvement or any concerns

related to their involvement with the pageant?

Bill Pittard: If any?

Office Manager: None.

Helen Eisner: What about conversations about work related to the pageant and their

congressional responsibilities?

Office Manager: None.

Helen Eisner: How voluntary was their participation in the pageant?

Office Manager: I don't know.

Paul Solis: Did you ever hear from anybody in the office that Amanda, Jon, and Kaye Lea

were having difficulty with the amount of time they were spending on the

pageant? Did you ever hear that from anyone?

Office Manager: No sir.

Paul Solis: Could you estimate, based on your knowledge, how many hours per week these

three individuals spend on working on the pageant?

Office Manager: I wouldn't know.

Paul Solis: The pageant's week? Is there something called a pageant week that you're aware

of?

Office Manager: No, it's a day.

Paul Solis: A day?

Office Manager: An evening event.

Helen Eisner: Besides your counsel, who have you communicated with about the OCE's

request to interview you?

Office Manager: My chief of staff, John Calvo, and the Member.

Helen Eisner: At any point did any of those individuals offer you a narrative for how to answer

our questions here today?

Office Manager: No ma'am.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Paul Solis: You said you talked to the Member about the fact that you'd be speaking with us?

Office Manager: Yes.

Paul Solis: What did she say?

Office Manager: Tell the truth.

Helen Eisner: Is there anything else that you think we should know based on the questions

we've asked you here today?

Office Manager: No.

Helen Eisner: All right, that's all we need from you. Thank you for your time and I'll stop the

recording.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

ERRATA SHEET

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This errata sheet is substatements Act).	mitted subject to 18 U.S.C. § 1001 (com	
Witness Name:		* See May to Helen letter to Helen
Witness Signature:		letter
Date:	May 16, 2017	

# **EXHIBIT 12**

From: Jessaray Iglesias < Sent: Monday, May 25, 2015 8:08 PM To: 'Andrea Manibusan' < >; Cassie Peredo >; Christina Judicpa >; Jessica Zimlich >; 'Michele Quichocho' Cc: 'Adrian Papa' < ; Jeannie Gaminde >; Jessaray Iglesias >; Phillip San Nicolas >; 'Rose Mathiot' 'Yumi Oka' < Subject: FW: Hotel reservation

Hafa Adai Jessica,

Please see below email from Ms. Meno regarding CW's extending until June 9, 2015. I have updated the system and the routing so room and tax will be posted in her account instead of the CODEL Grp account for her remaining stay.

Si Yu'os Ma'ase - Thank you,

Jessaray Iglesias Guest Service Manager

OUTRIGGER GUAM RESORT 1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9068

EMAIL

WEB outrigger.com

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> ----Original Message----
> From: Meno, Rosanne [mailto:
> Sent: Monday, May 25, 2015 3:57 PM
> To: Jeannie Gaminde
> Subject: Fwd: Hotel reservation
>
>> Hi Jeannie,
>>
>> CW fell sick and is now staying on island until June 9th. Kindly
> if 2108 is available up until then or would she have to move to
> another room?
>
>> Thanks,
>> Rosanne
>>
>> Sent from my iPhone
>
>
>
> ###This communication may contain information that may be
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- > confidential, privileged and/or prohibited from disclosure. Except
- > for personal use by the intended recipient, or as expressly authorized by

the sender, any person who receives this information is prohibited from disclosing, copying, distributing, and/or using it. If you have received this communication in error, please immediately delete it and all copies, and promptly notify the sender. Nothing in this communication is intended to operate as an electronic signature under applicable law.##

# **EXHIBIT 13**

	•				Outridger Guam Resort	uam Re	sort				02-21-17
OUTRIGGER.	GER.			Detailed F	rofile Pro	ductivity	Detailed Profile Productivity - Individual				15:18
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# **EXHIBIT 14**

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

# **Transcript of Interview of Niece A**

**April 25, 2017** 

	Subject to	the Nondisclosure Provisions of H. Res. 895 of the 110 th Congress as Amended
1 2 3 4 5 6 7	Helen Eisner:	Okay this is Helen Eisner speaking from the Office of Congressional Ethics. I'm joined by Paul Solis our Deputy Chief Counsel. It is April 25, 2017 and we are joined by phone with Niece A. We have sent by email to Niece A a copy of the False Statements Act which if you could just acknowledge that you received a copy of the False Statements Act on the phone here for the recording and that you had mentioned to me earlier that you plan on sending us the acknowledgement form, but just to make sure you're aware that the False Statements Act does apply to any statements you make here today.
8		
9	Niece A:	Yes, and I'll do it to the best of my knowledge at this time.
10		
11 12	Helen Eisner:	Great thank you. So with that, unless you have any questions we'll go ahead and get started.
13		
14	Niece A:	No, go for it.
15		
16	Helen Eisner:	Okay so just some basic background questions; what is your current job?
17		
18	Niece A:	My current job right now is authorized representative of Tanota Partners.
19		
20	Helen Eisner:	Okay and what is Tanota Partners?
21	37	
22	Niece A:	Tanota Partners is a corporation that owns and develops real estate throughout Guam.
23 24	Helen Eisner:	Do you live in Guam?
25	Helen Eisher.	Do you live iii Guaiii:
26	Niece A:	Yes.
27	1,1000 11.	
28	Paul Solis:	This is Paul Solis speaking. Niece A, how long has Tanota Partners been in existence?
29		
30 31 32 33	Niece A:	Tanota Partners started, wow, I don't know the exact answer to that. It's, I guess over 50, 60 years ago as far as its inception and then it was actually formed as Tanota Partners under that name and not another name about 30, 40 years ago. Probably 35 years ago, I think. I'm estimating. I don't remember exactly.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

1		
2	Helen Eisner:	Okay, and what does it mean to be an authorized representative?
3		
4 5 6 7	Niece A:	It means I do, I'm an authorized representative. I work for the company. I give input in various aspects of the company and, but that's about it. I do whatever it needs me to do to get the job done.
8	Helen Eisner:	What about Tanota Hotels LLC? Can you tell us about Tanota Hotels?
9		
10 11 12 13	Niece A:	Not really. I mean that's more of a legal question and I'm not a lawyer. You should probably speak to my brother about that regarding the exact technical of what it is, but we develop hotels on Guam and we own four hotels on Guam and various apartments, but the hotels, the commercial, is just under Tanota Hotels.
14		
15	Helen Eisner:	When you say we own, who are the individuals who own the hotels?
16		
17 18	Niece A:	Actually the trust for the grandkids. My Dad basically owns everything and he has trusts for the grandkids.
19		
20 21	Helen Eisner:	Okay, so for the grandkids, so that would be for the generation below you so all the children of his Approximately how many grandkids own these trusts?
22		
23	Niece A:	Well there's five trusts.
24		
25	Helen Eisner:	Okay.
26		
27 28	Niece A:	Yeah, no I mean these are like legal technical questions. If you want to know that you really need to speak to Michael about it.
29		
30 31 32	Helen Eisner:	Yeah, and we understand that. We're just asking to the best of your knowledge and certainly wouldn't expect you to have, sort of, a lawyer's understanding of the trust structure. Just to your best understanding.

	Subject to	the Nondisclosure Provisions of H. Res. 895 of the 110 th Congress as Amended
1 2		Just a few more basic background questions and again this is just sort of for the record and for the transcript here. What is your relationship with Delegate Madeleine Bordallo.
3		
4	Niece A:	She's my Auntie.
5		
6	Helen Eisner:	Okay, so she is the sibling of your mother, is that correct?
7		
8	Niece A:	Yes, she's my mom's sister.
9		
10	Helen Eisner:	How often do you see Delegate Bordallo?
11		
12	Niece A:	Oh, I don't know, probably eight, nine, ten times a year, something like that.
13		
14	Helen Eisner:	Where do you see her? Is that all in Guam or do you see her in other locations?
15		
16	Niece A:	I think mostly in Guam. Yeah, mostly in Guam.
17	II.1 P'	
18 19 20	Helen Eisner:	All right, now you mentioned that Tanota Hotels owns four or five separate properties, separate hotels under their sort of umbrella there. Is one of those the Outrigger Guam Resort?
21		
22	Niece A:	Yes.
23		
24	Helen Eisner:	Can you just give us a quick description of where that hotel is?
25		
26 27	Niece A:	It's in the center of Tumon, it's attached to a shopping center right across from Duty Free Shoppers.
28		
29	Helen Eisner:	Have you ever worked at that resort?
30		
31	Niece A:	No.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended 1 2 Helen Eisner: Has anyone in your family ever held any type of employment for the hotel or for that 3 resort? 4 Niece A: No. 5 6 Helen Eisner: Again, I'm not asking for a sort of lawyer's knowledge, but to your own understanding, 7 what is your ownership interest in Outrigger Guam? 8 9 Niece A: We own it. 10 Helen Eisner: 11 When you say we, are you referring back to those five trusts? 12 13 Niece A: I'm sorry, Tanota Partners owns it. 14 15 Helen Eisner: So you own it, and then how is the resort managed as far as? 16 17 Niece A: The management company? 18 19 Helen Eisner: What management company is that? 20 21 Niece A: Outrigger Resorts. 22 23 Helen Eisner: Were you involved, have you been involved in any of the process of selecting Outrigger 24 Resorts to manage that property? 25 A long, long time ago, like it was 25 years? How long have we had Outrigger, 20 years? 26 Niece A: 27 1999, so almost 20 years ago, like 18 years ago, yeah. 28 29 Helen Eisner: Are you familiar with the management agreement that establishes that relationship between Outrigger and Tanota and the hotel group? 30

31

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1 2	Niece A:	Barely, but not enough. I'd feel more comfortable if you would speak to our lawyer about that.
3		
4	Helen Eisner:	Okay, have you ever lived at the Outrigger Guam Resort?
5	Niece A:	Yeah.
6		
7 8	Helen Eisner:	Can you describe to us where you lived and the nature of that, as far as if it was part of the hotel or what the structure was there?
9		
10 11 12	Niece A:	There is four units on the top floor and they're owner units. We own them for our use for our family and family members when they come in onto the island and that's where we stayed after we were going through cancer treatment.
13		
14	Helen Eisner:	So the four units, are they like hotel rooms or can you give us a little more detail?
15		
16 17 18	Niece A:	They are like hotel rooms, but they have kitchenettes. There are two one bedrooms and two three bedrooms. They're more like condos. So they are different than a standard hotel room where they actually have a refrigerator and they have oven and microwave and sink.
19		
20	Helen Eisner:	Okay.
21		
22	Paul Solis:	Are they the only units in the resort that has those features?
23		
<ul><li>24</li><li>25</li><li>26</li></ul>	Niece A:	Yeah, I think so. I think we put maybe a kitchen in the manager's unit that's on one of the bottom floors in the back, but that's the only other one, but yeah, they're very different than all the other hotel rooms.
27		
28 29	Helen Eisner:	Do you know why they were sort of created separately? Were you a part of that process of creating separate units?
30		
31	Niece A:	Yeah, they were created for our family.
32		
33	Helen Eisner:	By who?

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1		
2	Niece A:	By Tanota Partners, by me, by my brother. We built the hotel.
3		
4 5	Helen Eisner:	So as a part of the construction process, you decided to have this separate area, is that, just so I can understand?
6		
7	Niece A:	Yeah, yeah, yeah.
8		
9 10 11	Paul Solis:	Just and thanks for providing that background info. It's very helpful to understanding how the structure of the building works, but just so we're clear. When you recall when the building was being built, what year was that?
12		
13 14 15	Niece A:	We finished construction in 1997, 1999? 1999, right we finished construction? Yeah, so we were building the hotel in 1995. Yeah, 1995 I was working on the plans, so I designed it and did the interiors in 1995, construction in '96, '97, opened in '99 roughly.
16		
17 18 19 20	Paul Solis:	Okay so that's good. So you're somebody who has a direct knowledge of the plans. Just so we're then clear about the intended use of those units, it was your intention when setting up the plan that those units would be separate for the family during the construction, or was that decision made after the resort had already opened?
21		
22 23	Niece A:	No, during construction. They were always owner units. They've always been owner units from the very beginning. We built them as owner units.
24		
25	Paul Solis:	Okay.
26		
27	Helen Eisner:	Who from your family has lived in those units?
28		
29 30	Niece A:	People that stayed in those units? All the family members have stayed in those units over time.
31		
32	Helen Eisner:	So all family members, I mean your-
33		

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1	Paul Solis:	Is it your immediate, close family, mom, dad, brother, sister, that?
2		
3	Niece A:	Yeah, yeah, yeah.
4		
5	Paul Solis:	What about extended family, cousins?
6		
7 8	Niece A:	Cousins, I don't know if they stayed there last time they were there. The parents, all of them have stayed there at one point or another, that's what it's for.
9		
10 11 12	Helen Eisner:	And this sort of arrangement, building the family units separately. How is that accounted for in this agreement with Outrigger Enterprises? Your intention to have them be separate family units?
13		
14 15 16 17 18	Niece A:	It's always been the family units from the very beginning. So I'm not exactly sure on the management contract if there's any information on it. I don't know that there's any information specifically how to do it. We've stayed there on and off, and family members have gone in and out. If they need it they can use them. But it's primarily for our use when we are in need of a unit.
19		
20 21	Paul Solis:	When the family is not staying in one of the units or all of the units, what are the units used for?
22		
23 24 25 26 27	Niece A:	The hotel uses them for whatever they deem fit. I don't know, sometimes they've used them for specialized parties, or weddings because one is quite spectacular. They've used it for weddings. But the hotel uses it as part of their, "Well, you guys aren't using it, can we use it?" We're like "Sure, you just maintain it and keep it up and make sure that all the power and all that's taken care of." That's the "Loosey Goosey."
28		
29 30 31 32		But if you want specifics, I don't have those words and I don't know what the wording is. You would need to, I don't even know if it's anywhere. Honestly, I don't even know if it's anywhere. It's very casual, it's just our family. Sometimes it's not written down in legal and signed documents. Sometimes, there's not that paperwork, it's just our family's.
33		
34 35	Paul Solis:	Thank for that. Again, we're trying to be as specific as possible, just helps us get an understanding. Would there ever be an instance like you just described where maybe

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1 2		there could be a family member in one or two units and then the other two or one of the units is being used by the hotel? Is that a possibility?
3		
4 5	Niece A:	Yeah, they're all separate. Could be, I don't know, yeah, it could be.
6 7	Helen Eisner:	If there's an event or a wedding or anything that occurs in one of the units, do you receive any type of payment for the use of that unit or anything from Outrigger?
8		
9	Niece A:	I don't receive anything. I don't know what Outrigger does, but I don't receive anything.
10		
11	Helen Eisner:	The profit for something like that would go to Outrigger?
12		
13	Niece A:	Yes.
14		
15 16 17	Helen Eisner:	Okay. Has there ever been a time where the hotel was doing construction or all four units were inaccessible and you've had to use other units in the hotel that are more traditional guest rooms?
18		
19 20 21	Niece A:	Yeah, Yeah, one time during one of the typhoons, one of the units, it was damaged. I know my brother stayed in some of the other units, when we didn't have power and water for three months. So, yeah, they've used, we've stayed in other ones.
22		
23 24 25	Helen Eisner:	How do you coordinate that process in situations where the units are available or they're not available? Who do you talk to, to let the hotel know that the family needs access to the units or to a hotel room?
26		
27	Niece A:	The General Manager?
28		
29	Helen Eisner:	Okay. Who is that currently?
30		
31	Niece A:	Right now it's Steve Solberg.
32		

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1 2 3 4 5	Helen Eisner:	And in the situations where you've had to stay, and I might already know the answer to this, but, just to get it on the record. When you've had to stay in a hotel room because, as you've described, for example there's typhoon or some other reason, perhaps where the family units aren't available. Do you have to pay for access to that lodging?
6	Niece A:	Nope.
7		
8 9 10	Helen Eisner:	Because the units are part of the hotel but separate, I'm just trying to get a sense for it. Are there any type of cleaning services that would come through to the units and do the type of hotel room maintenance that you would see in other traditional hotel settings?
11		
12 13 14	Niece A:	Yeah, sometimes. That's part of the company, the Outrigger keeps it up for us. They do that sometimes. I don't have it. I don't like people coming in to my space, but my sisters have had it. Maybe, I don't know. I don't like people in my space.
15		
16 17	Helen Eisner:	So is it upon request or is that routine if guests, family member were staying there?
18	Niece A:	It's routine unless they say otherwise.
19		
20 21 22 23	Helen Eisner:	Besides the four units we've been talking about, and I guess access to the rooms that we've discussed a little bit, are there any other parts of the property that were sort of, I'm talking about the resort property, that were understood to be reserved specifically for family use?
24		
25 26 27	Niece A:	I don't know? I mean that's kind of a general question. If I want to use it, I use it. I don't recall anything specifically but there might be. I don't have any, I'm not sure exactly how, what you're referring to. I don't know how to answer that.
28		
29 30 31 32 33 34	Helen Eisner:	I can be a little more specific. Hotels, besides the four units that we've been talking about and hotel rooms. Hotels have different spaces. They have meeting rooms. They have parking areas and facilities like that. Is there anything else that was, as you sort of mentioned, when the hotel was constructed there was this intention to have a slightly separate area that would be accessible by the family. Is there any other piece of the property that had that same intention, to have it be accessible by your family?
33		

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1	Niece A:	Only and specifically and not just used for general use?
2		
3 4	Helen Eisner:	Either or really. We can talk about "only" first and then if there's anything where you would have access to as you needed. That would also be relevant.
5 6 7 8 9	Niece A:	We have access to anything on the property that we would need. So do a lot of other people, you know what I mean? Like the shopping mall tenants, they want to use the meeting rooms at the Outrigger. Sure! Use the meeting room. It's all very user friendly and we all cooperate together. It's not like, no one has access to this, or nothing like that.
10		
11 12	Helen Eisner:	If you want to have access to a meeting room, you would be able to have access to that, without charge?
13		
14	Niece A:	Yeah.
15		
16	Helen Eisner:	What about parking? Is there any parking space that you would be able to access?
17		
18 19 20	Niece A:	Not specific, but for example if there's a function, I can call up and say reserve a space for me, but if there's not, no. It moves around where needed and everyone is very flexible On those kind of things.
21		
22 23 24	Helen Eisner:	What about sort of hotel amenities. Separate from access to the property itself. Specific services that the hotel's providing, if the hotel has a van or a bus, transportation services. Is that something that you can access?
25		
26	Niece A:	Of course, yes.
27		
28	Helen Eisner:	Is that something that you would be charged to access?
29		
30 31	Niece A:	No. I guess it depends, I don't know, I don't use it that much. I have my own car, so why would I use it that much?
32		
33	Helen Eisner:	Have you ever been charged to use transportation provided by the hotel?

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1		
2	Niece A:	No, they'll take me to the airport. They'll take me to the airport. But not like that.
3		
4	Helen Eisner:	Okay. So if you go to the airport? Would that be free of charge?
5		
6 7	Niece A:	For me, I guess, but I'm not sure about anybody else. I don't know, I've never asked my sisters if they do it. They have their own, they do their own thing when they come in.
8 9	Helen Eisner:	Understood. What about, I understand that the hotel has a business executive lounge or voyager lounge?
10		
11	Niece A:	Yeah.
12		
13	Helen Eisner:	Is that something that you have access to?
14		
15	Niece A:	Yeah.
16	II 1 E'	
17	Helen Eisner:	When do you use that, the lounge?
18 19	Niece A:	Breakfasts or lunches or if I'm meeting someone or someone's staying in the hotel, I'll go
20 21 22 23	Niece A:	up and have breakfast up there. If I'm staying at the hotel, I'll go down and have breakfast there, and afternoon cocktails. I mean, it's all the time, it's for all the guests of the hotel and family. The rooms of the family are on that same level. So, it's included as part of those rooms. For anybody staying in those rooms.
24		
25	Helen Eisner:	What is that service like? If you're getting breakfast or lunch is there a restaurant style?
26		
27 28	Niece A:	There's a fee for other people, I guess. There is a fee associated with it. For the hotel room guests. We don't use it very much. I don't know.
29		
30 31	Paul Solis:	Niece A, I just want to be clear about the Voyager level. You said that those four units are on that level.
32		

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1	Niece A:	Yeah		
2				
3	Paul Solis:	Are there other units on the level as well?		
4				
5	Niece A:	Yes		
6				
7	Paul Solis:	Do you know how many there are?		
8 9	Niece A:	16 units, I think. About 16, I don't know specifically. Usually there's about 16 units for every 4 levels.		
10				
11	Paul Solis:	Okay.		
12				
13 14 15	Niece A:	And we put 16 in that hotel, I don't remember. And rooms for 4. But there's less cause that's kind of a suite floor, so that's probably about 12 to 15 on that floor, I don't know. I don't remember.		
16				
17 18 19	Paul Solis:	Okay. So for the remaining rooms that aren't part of those four that you've mentioned is the Voyager access and the breakfast and lunch and all the amenities that come with it, that's included in the price of those rooms?		
20				
21 22	Niece A:	Sometimes and sometimes you will pay extra to be able to go up there, up there on a different level.		
23				
24 25	Paul Solis:	Okay and for you and your family using those four rooms you would be part of that fee structure paying extra for the use of the Voyager?		
26				
27	Niece A:	No.		
28				
29	Paul Solis:	Okay. Thank you.		
30				
31 32	Helen Eisner:	Going into a little bit about Delegate Bordallo just wanted to. So where does the Delegate stay during her trips to Guam?		

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1		
2	Niece A:	She usually stays in a one-bedroom of the family units, in one of them, depends like, depending on which one.
4		
5	Helen Eisner:	Okay.
6		
7 8	Paul Solis:	Actually, that's a good, I wanted to ask you, I apologize I forgot to ask about the size of the units. Are the four units all the same size? Are they different?
9		
10	Niece A:	No. Different.
11		
12	Paul Solis:	Could you briefly walk us through-
13		
14 15	Niece A:	Two of them are one-bedroom and three of them, I mean two of them are one-bedroom, two of them are three-bedrooms.
16		
17	Paul Solis:	Okay.
18		
19 20 21	Helen Eisner:	So the one that you're mentioning that the Delegate stayed in was typically the one-bedroom, and then did you stay in a three-bedroom during that period of time when you were there?
22		
23	Niece A:	Yeah.
24		
25	Helen Eisner:	Okay.
26		
27 28	Niece A:	Yeah I stayed in a three-bedroom and it depends on what families are there and how many kids they have and which one they stay.
29		
30	Helen Eisner:	And the one-bedroom also has a kitchenette, the same that you described to us before?
31		

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1	Niece A:	Yup, yup, yup, yup.
2		
3 4	Paul Solis:	The remaining rooms on that floor, the potentially eight to nine additional rooms that you mentioned, are those in similar size to the one-bedroom or three-bedroom?
5		
6 7 8 9	Niece A:	There is I think two of the suites on that level are about the same size. Yeah, it's about two bays so that's about the same size. Two of the suites up there and then the other one's just one bay so that's a typical hotel room would be half of the one-bedroom. Typical like any hotel.
10		
11	Paul Solis:	Okay, thank you.
12 13	Helen Eisner:	So what is the process when your Aunt wants to stay at the hotel or in the family units? How-
14		
15	Niece A:	I don't know.
16		
17	Helen Eisner:	-does she arrange-
18		
19	Niece A:	I don't know. I don't deal with that. That's not part of what I'm involved with.
20		
21 22	Helen Eisner:	Okay. I mean do you have any understanding if she communicates with Tanota Partners or Tanota Hotels as far as-
23		
24	Niece A:	I do not know. Yeah, I do not know.
25		
26	Helen Eisner:	Do you have just sort of a guess, or how you think she would go about that process?
27		
28	Niece A:	No I don't.
29		
30	Helen Eisner:	Okay.
31		

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1	Niece A:	I've never been involved in that process so no.	
2			
3 4 5 6 7 8	Paul Solis:	Well we understand you might not have been involved but Helen's asking you about your awareness so you know your Aunt is staying in those rooms. I think it's reasonable that after all this time you would be aware of how she came to be in the room. So we're just asking if you have any awareness about what she does to go about getting there. Does she make a phone call to somebody at the resort? Does she send an email? Basics like that, if you're aware of that.	
10 11 12	Niece A:	Wouldn't it make more sense to ask her that question instead of, since I'm not the one doing it? You're making me, you're telling me to make an assumption-	
13 14 15 16 17 18 19 20	Paul Solis:	No I'm not Niece A. Part of an investigatory process is we ask people the same question, different people the same question. That way we have an understanding of what exactly the facts are and we're able to assess different people's perceptions, different people's understanding of the facts and of the situation. So you're quite right that we're going to be asking Delegate Bordallo some of these similar questions and she'll have direct knowledge of her arrangements at the resort. What we're asking you is whether or not you have an awareness of those similar circumstances because that's quite frankly how investigations work. So-	
22 23	Niece A:	Yeah. I don't know.	
24 25	Paul Solis:	Okay.	
26 27 28 29	Helen Eisner:	Okay. Did you or your family or Outrigger, based on your understanding, ever ask Delegate Bordallo to pay or did she ever pay for her use of this part of the Outrigger Hotel? Of the family units?	
30 31	Niece A:	I do not, I have never done that. I have never asked her that and I don't know if anyone else has ever asked her that but I have never asked her that.	
32 33 34 35	Helen Eisner:	Are you aware of whether or not she was paying for the hotel rooms or for access to the rooms?	
33			

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1	Niece A:	No. I don't think she ever was.
2		
3	Paul Solis:	Why do you think that?
4		
5	Niece A:	Cause she's family.
6		
7	Paul Solis:	Okay.
8		
9 10	Helen Eisner:	Is that an awareness that everyone in your family had, that she was accessing these units for personal lodging?
11		
12 13 14	Niece A:	I think so. That was my personal understanding. I can't speak for anyone else. But my personal understanding is that, that's just the way it's always been and that's just the way it is.
15		
16 17	Helen Eisner:	Okay. Was there ever any concern, any conversations that you heard about the fact that your Aunt was accessing these hotel rooms?
18		
19	Niece A:	No.
20		
21 22	Helen Eisner:	As far as your parents, what was their knowledge of the fact that the Delegate was staying in the family units of the hotel?
23		
24	Niece A:	That she was staying in the family units of the hotel.
25		
26 27	Helen Eisner:	Okay. Are you aware of any concerns raised by your parents related to the fact that the Delegate was staying in the hotel?
28		
29	Niece A:	Not anything specific, no.
30		
31	Helen Eisner:	What about generally.

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1		
2 3 4 5 6	Niece A:	That she was staying in the hotel. I'm not sure. I can't speak for my father because he passed away and my mom always knows when she's there because they always have lunch together. They just had lunch last week and then she just left. But I don't know, I don't know what concerns they would, I don't know if they raised any concerns. They didn't raise any concerns with me.
7		
8 9	Helen Eisner:	What about your mom's awareness of the fact that her sister was staying there without charge?
10		
11	Niece A:	My mom knows that.
12	H-1 Elemen	01
13	Helen Eisner:	Okay and has she always known that?
14	NT' 4	V.
15	Niece A:	Yes.
16 17 18	Helen Eisner:	What about the Delegate's congressional office? How does she use the family units or different amenities for the hotel?
19		
20 21	Niece A:	I don't know. I'm not there and present so I have no idea how she uses the different amenities.
22		
23 24	Helen Eisner:	Has the congressional office ever accessed the unit in which you were staying, the three-bedroom unit for an event or for a meeting?
25		
26	Niece A:	Well yeah. Rumsfeld stayed there.
27		
28	Helen Eisner:	Okay.
29		
30 31 32	Niece A:	Yeah. When they have CODELs and they need larger areas, sometimes they'd use my unit and they'd use the other units for those high-end VIPs where they've had to secure the area and take over the entire floor for the FBI. But yeah.
33		

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1 2 3	Helen Eisner:	Okay. What about during any period of time when you were living there? Did you ever allow access to your home, your unit that you were using, for a congressional meeting or a staff meeting or anything along those lines?	
4			
5 6	Niece A:	I don't remember. That was a long time ago. You know I don't remember being at a congressional meeting or anything like that. I don't think so.	
7	II 1 - D'		
8 9	Helen Eisner:	Okay. What about the delegate and her use of the Voyager Lounge that we discussed? How did she use the lounge?	
10			
11	Niece A:	I'm not sure.	
12			
13	Helen Eisner:	Have you ever met her in the lounge or had a meal with her there?	
14			
15 16	Niece A:	I've seen her for breakfast or for evening, yeah, mostly like breakfast. Saying hi to her at breakfast when she's been there.	
17			
18 19	Helen Eisner:	When you're saying hi to her, is she ever conducting business or having her own meetings while she's in the Voyager Lounge?	
20			
21	Niece A:	I'm sure a lot of people have meetings at the Voyager Lounge.	
22			
23	Helen Eisner:	And does that include your Aunt? Does she have meetings in the Voyager Lounge?	
24			
25	Niece A:	I don't know if they're meetings. I'm assuming they're meetings. Yeah, I guess so.	
26			
27		Do you know how much longer this is going to be?	
28			
29	Helen Eisner:	Not too much longer.	
30			
31	Niece A:	Okay. I'll start walking in. Okay.	

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1		
2	Paul Solis:	Do you know members of Delegate Bordallo's congressional staff?
3		
4	Niece A:	Yes.
5		
6	Paul Solis:	Okay. Do they ever stay at the Outrigger?
7		
8 9	Niece A:	I think that the one's visiting from Washington, when they come in, I think they do. But I'm not sure who stays and who's there, but I see them around the place.
10		
11	Helen Eisner:	Okay and have you seen them in the Voyager Lounge?
12		
13	Niece A:	Yes.
14		
15	Helen Eisner:	And in what context were they in the lounge? What were they doing there?
16		
17	Niece A:	I'm not sure. I don't know if it was a meeting or for breakfast, but I'm not sure.
18		
19 20 21	Helen Eisner:	Have you had any conversations with, you had mentioned earlier the current General Manager of the hotel Steve Solberg, any conversations with Mr. Solberg about the fact that the Delegate was staying at the hotel or stays at the hotel?
22		
23	Niece A:	I don't remember. I don't remember any.
24		
25 26	Helen Eisner:	Have you had any conversations with him about the fact that she would stay there free of charge?
27		
28	Niece A:	Nope. No, I don't remember any. I'm not sure. I don't remember specifically.
29		
30	Helen Eisner:	Or about the Delegate accessing amenities or any services from the hotel?
31		

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Niece A:	No.	
Helen Eisner:	Okay. What about other previous managers of the hotel? Charlene Goo as an example. Did you ever have any conversations with Ms. Goo about the Delegate staying at the hotel?	
Niece A:	Nope.	
Helen Eisner:	Did either Ms. Goo or Mr. Solberg, what concerns have they raised with you about the Delegate's use of the hotel?	
Niece A:	Is that me? None. I don't think, I don't remember having a conversation with them about it.	
Helen Eisner:	What about with any other employees of Outrigger the management company?	
Niece A:	Yeah, yeah. No, don't remember.	
Helen Eisner:	You don't remember or they didn't occur? Just so we	
Niece A:	Well I don't remember anything specific and I don't remember if we even ever had them and I guess more specifically would be, I guess talk to Michael about that but I don't remember anything specific.	
Helen Eisner:	Okay. What conversations have you had with anyone at Outrigger about the Office of Congressional Ethics investigation?	
Niece A:	I have not. I do interiors and leasing of the units and I don't deal on a day-to-day basis. I'm busy doing the new projects.	
Helen Eisner:	Sure. Understood.	
Niece A:	We hand it over to the management company and say, "Have fun." Who knows? I don't have daily conversations with them.	
	Niece A:  Helen Eisner:  Niece A:  Helen Eisner:  Niece A:  Helen Eisner:  Niece A:  Helen Eisner:  Niece A:  Helen Eisner:  Helen Eisner:	

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

1		
2	Helen Eisner:	What about conversations with your brother and anyone at Tanota Partners about the OCE's investigation?
4		
5 6 7 8 9	Niece A:	Well, I already told you that he said direct all questions to him, so when I told him you called me he said direct all questions to him and then you didn't and so I'm trying to be kind and speak to you about it right now. But basically he is, he acts as our representative and our lawyer. That was it. That's the only conversation we ever have had. He goes, "Send all questions to me."
10		
11 12	Helen Eisner:	Were there any questions of ours that you didn't answer or didn't fully answer because you planned on directing them to him?
13		
14	Niece A:	No I gave you as I said to the best of my knowledge.
15		
16 17	Helen Eisner:	Okay. What about any conversations with the Delegate or the Delegate's staff about the Office of Congressional Ethics investigation?
18		
19 20	Niece A:	Nope. My mom has always been around when I've seen her lately and I don't want to upset her.
21		
22 23	Helen Eisner:	What about any conversations with any counsel or attorneys representing parties to this investigation? Have you had any conversations with them?
24		
25	Niece A:	Only my brother.
26		
27 28	Helen Eisner:	Only with your brother and your brother's an attorney, and he as you said represents Tanota but he doesn't represent you. Is that correct?
29		
30	Niece A:	Oh sure he represents me. Why not?
31		
32 33	Helen Eisner:	Okay well that is the first time we're hearing of that and that does trigger a little bit of, an important signal for us.

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

1		
2	Paul Solis:	Yeah Niece A we're just-
3		
4	Niece A:	Michael represents me on everything. I mean he's my brother.
5		
6	Helen Eisner:	But is he your counsel in this proceeding? Is he representing, because we -
7		
8 9	Niece A:	No, I guess not. I don't have a counsel in this proceeding. I mean do I need to? I mean I'm trying to cooperate
10		
11 12 13 14	Helen Eisner:	Okay you don't. As far as this conversation you can handle it however you'd like to. You certainly have the right to have a counsel, but we for our own ethical obligations if you were to tell us you have an attorney, we would have to stop the conversation so we just want to make sure that we're-
15		
16 17 18 19 20	Niece A:	No I don't have an attorney. I don't think anything wrong has been done, and I just think this whole process is ridiculous and a waste of government resources because it's ridiculous. It's stupid. And fine if they want to waste resources on something like this fine, but I think that the government has better things to do than this. So let's just get it over with and be done with it.
21		
22 23	Helen Eisner:	Based on the conversation we've had today is there anything else you think that we should know?
24		
25	Niece A:	Nope. Not at all.
26		
27	Paul Solis:	Has Delegate Bordallo reached out to you in any capacity about the OCE contacting you?
28		
29 30	Niece A:	No, I told her you guys did and she goes, "Great no problem, totally understand." and that was it.
31		
32	Paul Solis:	And no one identifying themselves as her lawyer contacted you have they?
33		

Subject to the Nondisclosure Provisions of H. Res. 895 of the 110th Congress as Amended

Niece A: No.

Paul Solis: Okay, great.

Helen Eisner: All right well that's all we need from you today. Thank you for your time and we'll go ahead and stop the recording now.

# **EXHIBIT 15**

From: Meno, Rosanne < Sent: Thursday, October 8, 2015 6:20 AM To: Jessica Zimlich < >; 'Christina Judicpa' Cc: 'Rena Abe' < >; steve.solberg@ 'ANDREA' >; 'CASSIE' >; Jeannie >; 'JOSITA' < 'MICHELE' < >; Jarrod >; 'Jessaray Iglesias' >; Marvin < 'PHILLIP' < >; 'Ray' >; 'ROSE' < Subject: RE: Bordallo Hotel Reservationa Thank you! ----Original Message----From: Jessica Zimlich [mailto: Sent: Wednesday, October 07, 2015 8:05 PM To: Meno, Rosanne Cc: 'Rena Abe'; 'Christina Judicpa'; steve.solberg@ ; 'ANDREA'; 'CASSIE'; Jeannie; 'JOSITA'; 'MICHELE'; Jarrod; 'Jessaray Iglesias'; Marvin; 'PHILLIP'; 'Ray'; 'ROSE' Subject: RE: Bordallo Hotel Reservationa Hafa Adai Ms. Meno, I have cancelled Mr. Herrmann's reservation; cancellation number: 96384. Since Congresswoman arrives at 4AM, I have blocked her reservation for October 13 so that her room will be ready upon arrival to the hotel. Thank you, Jessica Zimilich Reservations Coordinator **OUTRIGGER GUAM BEACH RESORT** 1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738 EMAIL WEB outrigger.com ----Original Message----From: Meno, Rosanne [mailto: Sent: Wednesday, October 07, 2015 7:34 PM To: Jessica Zimlich < Cc: 'Christina Judicpa' < steve.solberg@ ; 'ANDREA' >; 'CASSIE' >; Jeannie < >; 'JOSITA' >; 'MICHELE' >; Jarrod < >; 'Jessaray Iglesias' >; Marvin < >; 'PHILLIP' >; 'Ray' >; 'ROSE' < Subject: RE: Bordallo Hotel Reservationa

Hafa Adai Jessica,

Due to a recent change, kindly delete the reservations for Mr. Matthew Herrmann. Congresswoman Bordallo is scheduled to arrive on Guam on October 14th at 4 a.m. she will not be needing airport pick up but would appreciate the usual reserved parking stall be available during her stay.

Hafa Adai Jeanne and Cassie,

Should you have any questions or concerns, please do not hesitate to let me know. Very Respectfully, Rosanne ----Original Message----From: Jessica Zimlich [mailto: Sent: Friday, September 25, 2015 11:20 PM To: Meno, Rosanne Cc: 'Christina Judicpa'; steve.solberg@ ; 'ANDREA'; 'CASSIE'; Jeannie; 'JOSITA'; 'MICHELE'; Jarrod; 'Jessaray Iglesias'; Marvin; 'PHILLIP'; 'Ray'; 'ROSE' Subject: RE: Bordallo Hotel Reservationa Hafa Adai Ms. Meno, We do have availability for October 14-19. I have booked 2 rooms as follows: Name: Madeline Bordallo Confirmation #: 93223 Arrival: October 14, 2015 Departure: October 19, 2015 Room rate: COMP Requests: Voyagers access and upgrade Name: Matthew Herrman Confirmation #: 93224 Arrival: October 14, 2015 Departure: October 19, 2015 Room rate: \$159+11% per night Requests: Voyagers access and upgrade Please let me know if there is anything else that I may assist you with. Thank you, Jessica Zimilich Reservations Coordinator **OUTRIGGER GUAM BEACH RESORT** 1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738 EMAIL WEB outrigger.com ----Original Message----From: Meno, Rosanne [mailto: Sent: Friday, September 25, 2015 6:03 AM To: Jeannie Gaminde < >; Cassie Peredo < Cc: Steve Solberg < Subject: Bordallo Hotel Reservationa

17-1147_0689

CW Bordallo returns on island October 14-19 and requests hotel accommodations for herself and Matthew Herrmann, Acting Chief of Staff.

Kindly advise if their request can be accommodated during those dates?

I look forward to hearing from you.

Very Respectfully, Rosanne

Sent from my iPhone

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# **EXHIBIT 16**

From: Meno, Rosanne < Sent: Tuesday, August 2, 2016 8:12 AM To: Andrea Manibusan < >; MODs >; Cassie Peredo < >; Christina Judicpa < >; Jeannie Gaminde >; Jessica Zimlich >; Michele Quichocho Cc: Steve Solberg < RE: Bordallo Reservations - August 2016 Subject:

Thank you!

----Original Message-----

From: Andrea Manibusan [mailto:

Sent: Tuesday, August 02, 2016 2:02 AM

To: Meno, Rosanne; MODs; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Jessica Zimlich; Michele Quichocho

Cc: Steve Solberg

Subject: RE: Bordallo Reservations - August 2016

Hafa Adai Ms. Meno,

Please be note that Congresswoman Bordallo's room has been confirmed (#203396), with her usual accommodations as room 2109 is available. However, I regret to inform you that we are currently booked for the end of August and your reservation has been wait-listed.

You have been flagged as a priority room. We will advise once availability opens and your room is confirmed.

Kindly advise of any questions or concerns.

Thank you.

Si Yu'us Ma'ase,

Andrea Manibusan Reservations Coordinator

OUTRIGGER GUAM BEACH RESORT 1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738 EMAIL

WEB outrigger.com

----Original Message----

From: Meno, Rosanne [mailto:

Sent: Tuesday, August 02, 2016 12:44 AM

To: Cassie Peredo; Jessica Zimlich; Jessaray Iglesias; Rose Mathiot; Sebangiol Sakuma; Phillip San Nicolas; Jarrod

Rebanal; Jeannie Gaminde; Andrea Manibusan; Marvin Redona; 'Jason Lacap'

Cc: Steve Solberg

Subject: RE: Bordallo Reservations - August 2016

Importance: High

Hafa Adai Team Outrigger,

Hope you all are doing well. Just reconfirming hotel reservations for Congresswoman Bordallo who will be arriving on island this week, August 4th via United Airlines from Narita at 10:30 p.m.

Kindly confirm her reservations.

I look forward to hearing from you.

Very Respectfully, Rosanne

----Original Message----

From: Steve Solberg [mailto:

Sent: Monday, July 18, 2016 6:28 PM

To: Meno, Rosanne

Subject: RE: Bordallo Reservations - August 2016

Hafa Adai Rosanne.....I'm leaving on vacation on the 11th, but will see you upon my return on the 28th. Taking John back to Alabama for shoulder surgery and then back to school. Look forward to seeing you.....Steve

Steve Solberg General Manager

OUTRIGGER GUAM RESORT 1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9710

EMAIL

WEB outrigger.com

-----Original Message-----

From: Meno, Rosanne [mailto:

Sent: Monday, July 18, 2016 11:05 PM To: Cassie Peredo; Michele Quichocho

Cc: Jessica Zimlich; Jessaray Iglesias; Steve Solberg; Rose Mathiot; Sebangiol Sakuma; Phillip San Nicolas; Jeannie

Gaminde; Jarrod Rebanal; Andrea Manibusan Subject: RE: Bordallo Reservations - August 2016

Hi Cassie,

Below are the revised dates for Congresswoman Bordallo and staff:

August 4th to September 6 - Congresswoman Bordallo August 13th to September 6 - Rosanne Meno

Thank you for accommodating our request.

Very respectfully, Rosanne

----Original Message----

From: Cassie Peredo [mailto:

Sent: Monday, July 18, 2016 7:44 AM To: Meno, Rosanne; Michele Quichocho

Cc: Jessica Zimlich; Jessaray Iglesias; Steve Solberg; Rose Mathiot; Sebangiol Sakuma; Phillip San Nicolas; Jeannie

Gaminde; Jarrod Rebanal; Andrea Manibusan

Subject: RE: Bordallo Reservations

Hafa Adai Ms. Meno,

Thank you the information regarding Congress Woman's reservation. At this moment, we are fully booked for most of August but I will take a look at my numbers again and get back to you as soon as possible.

Si Yu'os Ma'ase,

Cassie Peredo Reservations Supervisor

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Tumon Bay, GU 96913
TEL +1 671 649-9000
FAX +1 671 647-9738
EMAIL
WEB outrigger.com

----Original Message----From: Meno, Rosanne [mailto: Sent: Friday, July 15, 2016 2:17 AM To: Michele Quichocho < Cc: Jessica Zimlich < >; Jessaray Iglesias >; Cassie Peredo < >; Steve Solberg >; Rose Mathiot < >; Sebangiol Sakuma >; Phillip San Nicolas < >; Jeannie Gaminde < >; Jarrod Rebanal < >; Andrea Manibusan < Subject: RE: Bordallo Reservations

Hafa Adai Michele,

Thank you for all your assistance. A change has come up and staff will not be traveling with Congresswoman Bordallo for this July trip. However, if you would kindly revise the reservation to read check in on August 3 and check out on September 6th, we would be most grateful.

Thanks!

v/r Rosanne

----Original Message----

From: Michele Quichocho [mailto: Sent: Friday, July 08, 2016 4:08 AM

To: Meno, Rosanne

Cc: Jessica Zimlich; Jessaray Iglesias; Cassie Peredo; Steve Solberg; Rose Mathiot; Sebangiol Sakuma; Phillip San

Nicolas; Jeannie Gaminde; Jarrod Rebanal; Andrea Manibusan

Subject: RE: Bordallo Reservations

Hafa adai Ms. Meno,

Yes I have a confirmation number for the staff as well.

Confirmation: 194257

>

> Arrival: July 17, 2016
> Depart: July 22, 2016

Si Yu'us Ma'ase (Thank you),

Michele Quichocho Reservations Coordinator

```
OUTRIGGER GUAM BEACH RESORT
1255 Pale San Vitores Road
Tumon Bay, GU 96913
TEL +1 671 649-9000
FAX +1 671 647-9738
EMAIL
WEB outrigger.com
----Original Message----
From: Meno, Rosanne [mailto:
Sent: Thursday, July 07, 2016 8:50 PM
To: Michele Quichocho
Cc: Jessica Zimlich; Jessaray Iglesias; Cassie Peredo; Steve Solberg; Rose Mathiot; Sebangiol Sakuma; Phillip San
Nicolas; Jeannie Gaminde; Jarrod Rebanal; Andrea Manibusan
Subject: Re: Bordallo Reservations
Thanks Michelle, do you have the confirmation for staff as well?
Sent from my iPhone
> On Jul 7, 2016, at 2:04 AM, Michele Quichocho <
                                                                                        > wrote:
>
> Hafa adai Ms. Meno,
>
> Name: Madeline Bordallo
>
> Confirmation: 194012 //staff: 194257
> Arrival: July 17, 2016
> Depart: July 22, 2016
> Category: Penthouse 2109
> Room Rate: COMP
> Special(s): voyager's access
>
>
> Additional information:
> . Rates are subject to 11% government tax.
> . Standard check-in time is at 3:00 pm. Standard check-out time is at 12:00 pm
> . Extra person and/or Extra Bed:$ 40.00 plus tax per day
> . Airport transportation is $10.00 per person, per one way, tax inclusive. Please request for Airport Transportation.
> . Family Plan: 17 years and under, free when sharing with parents utilizing existing beds. Maximum of 4 persons.
Children (2) years and under Free crib.
> . Deposit and Cancellation Policy: One (1) night deposit or guarantee to be sent to the hotel within (3) days of
confirmation.
> . Reservations must be canceled no later than (3) days prior to arrival date for full refund of deposit; otherwise a
(1) night charge will be assessed.
> ** As for the dates in August - September, I do apologize, however we are fully booked most of August. If dates
should open up, we will let you know.
> Please let me know if there is anything else we may help you with
>
> Si Yu'us Ma'ase (Thank you),
>
> Michele Quichocho
> Reservations Coordinator
> OUTRIGGER GUAM BEACH RESORT
```

> 1255 Pale San Vitores Road

```
> Tumon Bay, GU 96913
> TEL +1 671 649-9000
> FAX +1 671 647-9738
> EMAIL
> WEB outrigger.com
>
> -----Original Message-----
> From: Meno, Rosanne [mailto:
> Sent: Wednesday, July 06, 2016 9:12 PM
> To: Jessica Zimlich; Jessaray Iglesias; Cassie Peredo; Steve Solberg;
> Rose Mathiot; Sebangiol Sakuma; Phillip San Nicolas; Michele
> Quichocho; Marvin Redona; josita.cruz@
> Gaminde; Jarrod Rebanal; Andrea Manibusan; Adrian Papa
> Subject: Bordallo Reservations
> Hafa Adai Team Outrigger!
> Congresswoman Bordallo returns to Guam on July 17th and would like to book her usual accommodations She
departs Guam on July 22nd. Additionally, she will be accompanied by staff. If you would kindly book the usual
accommodations for Congresswoman Bordallo and afford her staff the usual accommodations at the government rate,
I would be most grateful.
> She will also be traveling again in August and would like to book accommodations for August 2- September 5. She
will be traveling with staff and would also like to duplicate dates for this reservation as well. Names of staff will be
forthcoming.
>
> Should you have any questions or concerns, please do not hesitate to let me know.
> I look forward to hearing from you.
>
> Very Respectfully,
> Rosanne
> Sent from my iPhone
```

# **EXHIBIT 17**

From: Meno, Rosanne <

**Sent:** Thursday, April 7, 2016 6:03 PM

To: Jessica Zimlich < > > Cc: Andrea Manibusan < > >; Cassie Peredo

>; Christina Judicpa
>; Jeannie Gaminde
>; Michele Quichocho

Subject: Re: Hotel accommodations - May/June

Attach: image001.jpg

Thanks again for all your help!

Additionally, may I book reservations for Melanie Wolford check in May 5-June 4 with the usual hotel accommodations.

Thank you, Rosanne

Sent from my iPhone

On Mar 29, 2016, at 7:00 AM, Jessica Zimlich < worde:

Hafa Adai Ms. Meno,

It is our pleasure to welcome you and Congresswoman back to the Outrigger Guam Beach Resort as your "Home away from Home". We are pleased to confirm your reservations as follows:

Name: Madeline Bordallo

Confirmation: 157066

Arrival: May 21, 2016
Depart: June 5, 2016
Category: Penthouse
Room Rate: COMP

Special(s): voyagers access

Name: Rosanne Meno

Confirmation: 157069

Arrival: May 21, 2016
Depart: June 5, 2016

Category: 1 bedroom ocean front suite Room Rate: \$159+11% tax per night

Special(s): voyagers access

Name: Michael Blas

Confirmation: 157073

Arrival: June 4, 2016
Depart: June 9, 2016
Category: Ocean view

Room Rate:

\$159+11% tax per night

Special(s):

### Additional information:

Rates are subject to 11% government tax.

Standard check-in time is at 3:00 pm. Standard check-out time is at 12:00 pm

Extra person and/or Extra Bed:\$ 40.00 plus tax per day

Airport transportation is \$10.00 per person, per one way, tax inclusive. Please request for Airport Transportation.

Family Plan: 17 years and under, free when sharing with parents utilizing existing beds. Maximum of 4 persons.

Children (2) years and under Free crib.

Deposit and Cancellation Policy: One (1) night deposit or guarantee to be sent to the hotel within (3) days of confirmation.

Reservations must be canceled no later than (3) days prior to arrival date for full refund of deposit; otherwise a (1) night charge will be assessed.

If there is anything else that we can do to make your stay more comfortable, please do not hesitate to let me know.

Thank you for choosing us as your "home away from home."

Thank you,

#### Jessica Zimilich

Reservations Coordinator



#### **OUTRIGGER GUAM BEACH RESORT**

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EMAIL

WEB <u>outrigger.com</u>

Hafa Adai everyone,

I'd like to book hotel reservations for Congresswoman Bordallo and staff.

^{**} As of today your usual rooms are available, however if something should happen we will let you know.

Here is the following:

Congresswoman Bordallo and Rosanne Meno  $\,$  - May 21 to June 5  $\,$ 

Michael Blas - June 4th to -June 9th

Kindly advise if you are able to accommodate our request?

I look forward to hearing from you.

Very Respectfully. Rosanne

Kindly advise if

Sent from my iPhone

# **EXHIBIT 18**

From: Meno, Rosanne < Sent: Sunday, May 1, 2016 9:48 PM To: Jeannie Gaminde < Cc: Cassie Peredo < >; Marvin Redona >; Phillip San Nicolas >; Jarrod Rebanal >; Jessaray Iglesias < >; Rose Mathiot < Rena Abe < >; Steve Solberg Subject: Re: Hotel Reservations - Adam Carbullido Attach: image001.jpg

Thanks Ms Jeannie, he's good right now and will check in at Outrigger on May 3rd. Truly appreciate the accommodation for the room rate, thanks again!

Sent from my iPhone

On May 1, 2016, at 8:14 PM, Jeannie Gaminde < > wrote:

Hafa Adai Rosanne,

I can confirm his reservation fo<u>r 5/03-08</u>. Does he still need a room for today? If so, I can secure a room at Dusit. Please advise asap or call me.

As for the rate, we are on our high season and the rate should have been at the higher rate for both rooms. Since you were quoted the government rate, I will confirm Adam Carbullido's reservation at the same rate of \$159.00 + 11% tax, per night.

Si yu'os ma'ase – Thank you, Jeannie A. Gaminde

Front Office Manager | Revenue Management

Hafa Adai Cassie and Jeannie,

I called this morning to follow up on the hotel reservations for Adam Carbullido to check in on May 3-8, kindly advise if his reservations are confirmed?

I look forward to hearing from you.

V/R

Sent from my iPhone

On Apr 28, 2016, at 12:08 PM, Meno, Rosanne <

> wrote:

Hafa Adai Cassie & Jeannie,

My colleague, Adam Carbullido will not be needing hotel accommodations from May 1-3, however, we will keep his reservations to check in at Outrigger from May 3-8, 2016. Thank you for accommodating him on these dates.

Should you have any questions or concerns, please do not hesitate to let me know.

Very Respectfully, Rosanne

From: Meno, Rosanne

Sent: Wednesday, April 27, 2016 9:35 AM

To: 'Cassie Peredo'

Cc: Marvin Redona; Phillip San Nicolas; Jarrod Rebanal; Jessaray Iglesias; Rose Mathiot; Rena Abe; 'Steve

Solberg'

Subject: Hotel Reservations - Adam Carbullido

Hafa Adai Ms. Cassie,

I appreciate Jessica's assistance on our request, however, I wanted to get some clarity regarding her email.

I understand my colleague, Adam Carbullido can be accommodated at Dusit for the first two (2) nights and then check in at Outrigger from May 3-8. My question would be, what is the rate Dusit will be offering? It is my understanding that the same rate Outrigger offers is the same rate Dusit would honor. Secondly, kindly advise if the rate for Outrigger quoted at \$200 plus 11% is accurate? My colleague, Jason McMahon who has reservations from May 1-8 is quoted at \$159 plus 11% tax.

Lastly, kindly advise if Mr. Carbullido would need to check in at Outrigger or Dusit?

Thanks Cassie and I look forward to hearing from you.

Very respectfully, Rosanne

From: Jessica Zimlich [mailto:

Sent: Wednesday, April 27, 2016 4:18 AM

To: Meno, Rosanne

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

Subject: RE: Updates/addition

Hafa Adai Ms. Meno,

Thank you for the change information for Congresswoman.

Unfortunately, we are fully booked and can offer to book him a room at the Dusit for May 2nd.

Relocate:

5/01+1-03- Dusti Thani

2nd Stay:

5/03-08 - Outrigger

Room Rate for Dusit: TBA later- We are still negotiating rates

Room Rate for Outrigger: \$200+11% per night; this rate is discounted

Please note that you will need to pay for your room & tax at the Outrigger for the full duration of your 1st stay prior to relocating to Dusit Thani. At Dusit, you will need to provide a credit card for incidental charges only. I would also like to invite you to the Voyager's Club Lounge for the full duration of your stay... it won't be as short of a distance while at Dusit, but is definitely worth the view and service. ©

See you soon!

### Jessica Zimilich

Reservations Coordinator

#### <image001.jpg>

### **OUTRIGGER GUAM BEACH RESORT**

1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738

EMAIL

WEB outrigger.com

Subject: RE: Updates/addition

I beg your pardon, they arrive at 1:55 a.m. on May 2nd, but check in on May 1st.

Thanks, Rosanne

From: Meno, Rosanne

Sent: Tuesday, April 26, 2016 10:26 AM

To: 'Jessica Zimlich'

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

**Subject:** Updates/addition **Importance:** High

Hafa Adai Jessica,

Hope my email finds you doing well.

A change has come up in the Congresswoman's travel schedule and her new arrival date is now May 1st at 1:55 a.m. and departs on Sunday, May 8th. Same applies to my colleague, Jason McMahon. Additionally, she will be accompanied by Adam Carbullido. Kindly afford him hotel reservations to reflect the same dates as Congresswoman Bordallo. My apologies for the changes/additions and look forward to hearing from you.

Very respectfully, Rosanne From: Jessica Zimlich [mailto:

Sent: Sunday, April 17, 2016 11:33 PM

To: Meno, Rosanne

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

Subject: RE: Hotel Reservations

Hafa Adai Ms. Meno,

Sorry for the delayed reply, It is our pleasure to welcome your guest to the Outrigger Guam Beach Resort as their "Home away from Home". We are pleased to confirm their reservations as follows:

Name: Madeline Bordallo

Confirmation: 165059

Arrival: April 30, 2016

Depart: May 9, 2016

Category: Standard ocean view

Room Rate: COMP

Special(s):

Name: Jason McMahon

Confirmation: 165060

Arrival: April 30, 2016
Depart: May 9, 2016
Category: Standard ocean view
Room Rate: \$159+11% tax per night

Special(s):

### Additional information:

Rates are subject to 11% government tax.

Standard check-in time is at 3:00 pm. Standard check-out time is at 12:00 pm

Extra person and/or Extra Bed:\$ 40.00 plus tax per day

Airport transportation is \$10.00 per person, per one way, tax inclusive. Please request for Airport Transportation.

Family Plan: 17 years and under, free when sharing with parents utilizing existing beds. Maximum of 4 persons. Children (2) years and under Free crib.

Deposit and Cancellation Policy: One (1) night deposit or guarantee to be sent to the hotel within (3) days of confirmation.

Reservations must be canceled no later than (3) days prior to arrival date for full refund of deposit; otherwise a (1) night charge will be assessed.

If there is anything else that we can do to make their stay more comfortable, please do not hesitate to let me know.

Thank you for choosing us as their "home away from home.

Thank you,

Jessica Zimilich

^{*}As of today we do not have the penthouse or any ocean front rooms available, however we will try our best to accommodate their usual.



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EMAIL

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Hafa Adai Jessica,

Hope my email finds you doing well.

Congresswoman Bordallo returns back on island on April 30 to May  $9^{th}$  and would like to book the usual hotel reservations. Additionally, she will be accompanied by staff, namely, Jason McMahon. If you could also book hotel reservations for him to reflect the same dates.

Should you have any questions or concerns, please do not hesitate to let me know.

Very Respectfully, Rosanne

# **EXHIBIT 19**

From: Meno, Rosanne < Sent: Thursday, March 24, 2016 7:35 AM Andrea Manibusan < To: Cc: Jessica Zimlich < >; Cassie Peredo >; Christina Judicpa >; Jeannie Gaminde >; Michele Quichocho >; Pangelinan, Howard >; Steve Solberg < Subject: Re: Hotel Reservations - Congresswoman Bordallo

Thanks Andrea!

Attach:

Sent from my iPhone

On Mar 23, 2016, at 8:59 PM, Andrea Manibusan < > wrote:

Hafa Adai Ms. Meno,

Reservations for Congresswoman Bordallo and Mr. Pangelinan have been updated accordingly. Please see details as follows:

Name: Madeline Bordallo

image002.jpg; image004.jpg

Confirmation: 147076

Arrival: 29-MAR-2016
Depart: 11-APR-2016
Category: Penthouse 2109

Room Rate: COMP Special(s): Voyagers

Name: Howard Pangelinan

Confirmation: 147077

Arrival: 29-MAR-2016
Depart: 11-APR-2016
Category: Studio Ocean Front
Room Rate: \$159+11% per night

Special(s): Voyagers

If you have any questions or concerns, please let us know.

Thank you.

Si Yu'us Ma'ase,

### Andrea Manibusan

Reservations Coordinator



#### **OUTRIGGER GUAM BEACH RESORT**

1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000

FAX +1 671 647-9738

EMAIL

From: Meno, Rosanne [

Sent: Wednesday, March 23, 2016 11:04 PM

To: Jessica Zimlich

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho; Pangelinan,

Howard; Steve Solberg

Subject: Hotel Reservations - Congresswoman Bordallo

Hafa Adai Team Outrigger!

Hope everyone is doing well.

Congresswoman Bordallo returns back on island arriving on March 29th at 10:30 p.m. and new departure date is April 11th.

My colleague, Howard Pangelinan will also be accompanying the Congresswoman on this trip and is copied on this email.

Kindly adjust their reservations to reflect the dates I've provided.

Also, if we could request for a reserved parking throughout their duration, I would be most grateful.

Should you have any questions or concerns, please do not hesitate to let me know.

Very Respectfully, Rosanne

From: Jessica Zimlich [mailto:

Sent: Thursday, March 03, 2016 2:03 AM

To: Meno, Rosanne

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

Subject: RE: Hotel Reservations

Hafa Adai Ms. Meno,

It is our pleasure to welcome your guest back to the Outrigger Guam Beach Resort as their "Home away from Home". We are pleased to confirm their reservations as follows:

Name:

Madeline Bordallo

Confirmation:

147071

Arrival:

March 5, 2016+1 @1:55AM (3/6)

Depart: Category: March 14, 2016

Room Rate:

Penthouse 2109

Special(s):

COMP Voyagers

Name:

Madeline Bordallo

Confirmation:

147076

Arrival:

March 25, 2016

Depart:

April 8, 2016

Category:

Penthouse 2109

Room Rate: COMP Special(s): Voyagers

Name: Howard Pangelinan

Confirmation: 147077

Arrival: March 25, 2016
Depart: April 8, 2016
Category: Studio ocean front
Room Rate: \$159+11% per night

Special(s): Voyagers

### Additional information:

Rates are subject to 11% government tax.

Standard check-in time is at 3:00 pm. Standard check-out time is at 12:00 pm

Extra person and/or Extra Bed:\$ 40.00 plus tax per day

Airport transportation is \$10.00 per person, per one way, tax inclusive. Please request for Airport Transportation.

Family Plan: 17 years and under, free when sharing with parents utilizing existing beds. Maximum of 4 persons. Children (2) years and under Free crib.

Deposit and Cancellation Policy: One (1) night deposit or guarantee to be sent to the hotel within (3) days of confirmation.

Reservations must be canceled no later than (3) days prior to arrival date for full refund of deposit; otherwise a (1) night charge will be assessed.

If there is anything else that we can do to make your stay more comfortable, please do not hesitate to let me know.

Thank you for choosing us as your "home away from home.

Thank you,

#### Jessica Zimilich

Reservations Coordinator



#### **OUTRIGGER GUAM BEACH RESORT**

1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738

EMAIL

WEB <u>outrigger.com</u>

From: Meno, Rosanne [mailto:

Sent: Wednesday, March 02, 2016 1:24 AM

To: Cassie Peredo

Cc: Jarrod Rebanal; Jessaray Iglesias; Marvin Redona; Phillip San Nicolas; Sebangiol Sakuma; Rena Abe; Rose

Mathiot; Christina Judicpa; Jeannie Gaminde; Calvo, Jon; Jon Junior Calvo; Steve Solberg

Subject: RE: Hotel Reservations

Importance: High

Hafa Adai Ms. Cassie,

Just wanted to send a follow up email with regards to the Congresswoman and staff's upcoming reservations to check in on March 6th and check out on March 14th.

Additionally, her dates have changed for the latter trip in March and her new dates are checking in on March 25th and checking out on April 8th.

Kindly advise if hotel accommodations are confirmed for the March 6-24, 2016 dates?

I look forward to hearing from you.

Very respectfully, Rosanne

From: Meno, Rosanne

Sent: Wednesday, February 24, 2016 11:56 AM

To: 'Cassie Peredo'

Cc: Jarrod Rebanal; Jessaray Iglesias; Marvin Redona; Phillip San Nicolas; Sebangiol Sakuma; Rena Abe; Rose Mathiot;

Christina Judicpa; Jeannie Gaminde; Calvo, Jon; Jon Junior Calvo

Subject: Hotel Reservations

Importance: High

Hafa Adai Ms. Cassie,

Hope you are doing well. Congresswoman Bordallo and staff will be arriving Guam on Sunday, March  $6^{th}$  at 1:55 a.m. and depart on Monday, March  $14^{th}$  at 12 Noon.

Kindly advise if you are able to accommodate the usual for the Congresswoman as well as for staff, namely, Adam Carbullido. Additionally, Congresswoman Bordallo returns back to Guam on March 25th to April 3rd along with Howard Pangelinan. We respectfully request hotel accommodations as well.

Thanks Ms. Cassie and I look forward to hearing from you.

Very Respectfully, Rosanne



Room No.

: 2109

Arrival

: 01-20-16

Departure

: 02-02-16

Folio No.

Custom Ref. :

Conf. No.

Company Name:

**United States** 

Group Name:

INFORMATION INVOICE

Date	Description	Charges	Credits
01-24-16	Palm Cafe Brunch Food	61.95	
	Room# 2109 : CHECK#		
01-31-16	Palm Cafe Dinner Food	afe Dinner Food 55.55	
	Room# 2109 : CHECK#		
02-02-16	Visa		117.50
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		117.00

**Total Charges** 117.50 **Total Credits** 117.50

**Balance** 

0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Suest Signature:		

Si Yu'os Ma'ase for staying with us at Outrigger Guam Beach Resort, managed by Outrigger Hotels Hawaii. If we can assist you with future reservations, please call us toll free at 1-800-OUTRIGGER (688-7444) U.S., GUAM & CANADA or 303-369-7777 WORLDWIDE DIRECT.

Page No. 1 of 1



Room No. :

: 2109

**United States** 

Arrival

: 02-20-16

Departure

: 02-21-16

Folio No.

Custom Ref. :

Conf. No.

Company Name:

Group Name: GOV Codel Wittman

INFORMATION INVOICE

Date Description Charges Credits

Page No. 1 of 1



Room No.

Custom Ref. :

: 2109

**United States** 

Arrival

: 03-06-16

Departure

: 03-14-16

Folio No. Conf. No.

**Balance** 

Company Name:

Group Name:

## INFORMATION INVOICE

Date	Description		Charges	Credits
03-06-16	Room Service Lunch Food		20.55	
	Room# 2109 : CHECK#			
03-06-16	Palm Cafe Dinner Food		42.39	
	Room# 2109 : CHECK#			
03-07-16	Palm Cafe Lunch Food		37.50	
	Room# 2109 : CHECK#			
03-07-16	Room Service Dinner Food		19.45	
	Room# 2109 : CHECK#			
03-08-16	Palm Cafe Lunch Food		46.79	
	Room# 2109 : CHECK#			
03-12-16	Palm Cafe Lunch Food		35.79	
	Room# 2109 : CHECK#			
03-14-16	Visa			202.47
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
	<u> </u>	Total Charges	202.47	
		<b>Total Credits</b>	400 mil (1990 mil 1990 mil 19	202.47
				- Control

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

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1255 San Pale Vitores Road, Tumon Bay, Guam 96913 | Phone: 671.649.9000 | Fax: 671.647.9068

0.00



**United States** 

Company Name:

Group Name:

INFORMATION INVOICE

Room No. : 2109

Arrival : 03-06-16

Departure : 03-14-16

Folio No.

Conf. No. :

Custom Ref. :

Page No. 2 of 2



Room No. : 2

: 2109

: 03-29-16

Arrival Departure

: 04-11-16

Folio No.

Conf. No.

Custom Ref. :

Company Name:

**United States** 

Group Name:

INFORMATION INVOICE

Date Description

Charges

Credits

Page No. 1 of 1



Room No.

: 2109

**United States** 

Arrival

: 05-01-16

Departure

: 05-08-16

Folio No.

Custom Ref. :

Conf. No.

Company Name:

Group Name:

INFORMATION INVOICE

Date	Description		Charges	Credits
05-03-16	Palm Cafe Dinner Food Room# 2109 : CHECK#		196.50	
05-08-16	Visa XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			196.50
		Total Charges	196.50	
		Total Credits		196.50

**Balance** 0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:	2	
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Si Yu'os Ma'ase for staying with us at Outrigger Guam Beach Resort, managed by Outrigger Hotels Hawaii. If we can assist you with future reservations, please call us toll free at 1-800-OUTRIGGER (688-7444) U.S., GUAM & CANADA or 303-369-7777 WORLDWIDE DIRECT.

Page No. 1 of 1



Room No.

: 2109

**United States** 

Arrival

: 05-21-16

Departure

: 06-05-16

Folio No. Conf. No.

Custom Ref. :

Company Name:

Group Name:

INFORMATION INVOICE

Date	Description		Charges	Credits
05-23-16	Room Service Dinner Food		24.75	
05-29-16	Room# 2109 : CHECK# Room Service Lunch Food		20.45	
05-29-16	Room# 2109 : CHECK#		19.45	
06-04-16	Room# 2109 : CHECK# Room Service Dinner Food		19.45	
06-05-16	Room# 2109 : CHECK#		10.40	
00-05-16	Visa XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			331.70
08-09-16	Visa Credit back			-247.60
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
		Total Charges	84.10	0 1
		Total Credits		84.10
		Balance		0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:		

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Page No. 1 of 1



Room No. : 2109

: 05

: 05-21-16

Departure

Arrival

: 06-05-16

Folio No.

Conf. No. : Custom Ref. :

Company Name:

**United States** 

Group Name:

INFORMATION INVOICE

 Total Charges
 247.60

 Total Credits
 247.60

 Balance
 0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:	No.	

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Page No. 1 of 1



Room No.

: 2109

**United States** 

Arrival

: 06-23-16

Departure

: 07-03-16

Folio No.

Conf. No.

Custom Ref. :

Company Name:

Group Name:

#### INFORMATION INVOICE

Date	Description		Charges	Credits
06-24-16	Palm Cafe Lunch Food		40.19	
07-01-16	Room# 2109 : CHECK#		22.70	
	Room# 2109 : CHECK#		000000000000000000000000000000000000000	
07-03-16	Visa			62.89
ENTONICH DEC	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
	•	Total Charges	62.89	
		Total Credits		62.89
		Balance		0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest :	Signature:			

Si Yu'os Ma'ase for staying with us at Outrigger Guam Beach Resort, managed by Outrigger Hotels Hawaii. If we can assist you with future reservations, please call us toll free at 1-800-OUTRIGGER (688-7444) U.S., GUAM & CANADA or 303-369-7777 WORLDWIDE DIRECT.

Page No. 1 of 1



Room No.

: 2109

**United States** 

Arrival

: 07-17-16

Departure

: 07-22-16

Folio No.

.

Conf. No.

Custom Ref. :

Company Name:

Group Name:

#### INFORMATION INVOICE

Date	Description		Charges	Credits
07-18-16	Palm Cafe Dinner Food		34.69	
	Room# 2109 : CHECK#			
07-19-16	Palm Cafe Dinner Food		44.54	
	Room# 2109 : CHECK#			
07-22-16	Visa			79.23
PROPERTY AND ITS COMPANY	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			75.20
		Total Charges	79.23	
		<b>Total Credits</b>		79.23
		Balance		0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:			

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Page No. 1 of 1



Room No.

: 2109

**United States** 

Arrival

: 08-04-16

Departure Folio No.

: 09-06-16

Conf. No.

Custom Ref. :

Company Name:

Group Name:

INFORMATION INVOICE

Date	Description	Charges	Credits
08-05-16	Room Service Dinner Food	18.35	
	Room# 2109 : CHECK#		
08-07-16	Room Service Dinner Food	18.35	
	Room# 2109 : CHECK#	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
08-10-16	Palm Cafe Lunch Food	24.89	
	Room# 2109 : CHECK#		
08-10-16	Palm Cafe Dinner Food	44.59	
	Room# 2109 : CHECK#		
08-13-16	Room Service Dinner Food	20.45	
	Room# 2109 : CHECK#		
08-22-16	Palm Cafe Lunch Food	30.39	
	Room# 2109 : CHECK#		
08-22-16	Room Service Dinner Food	17.85	
	Room# 2109 : CHECK#		
08-24-16	Palm Cafe Lunch Food	49.99	
	Room# 2109 : CHECK#		
08-28-16	Palm Cafe Brunch Food	58.85	
	Room# 2109 : CHECK#		
08-28-16	Palm Cafe Dinner Food	21.70	
212012021 8420	Room# 2109 : CHECK#		
08-30-16	Room Service Dinner Food	20.55	
	Room# 2109 : CHECK#		
08-31-16	Room Service Dinner Food	19.45	
	Room# 2109 : CHECK#		
09-04-16	Room Service Dinner Food	20.45	
	Room# 2109 : CHECK#		
09-05-16	Palm Cafe Lunch Food	44.39	
00.00.40	Room# 2109 : CHECK#		
09-06-16	Visa		410.25
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		

**Total Charges** 

410.25



**United States** 

Company Name:

Group Name:

INFORMATION INVOICE

Room No. : 2109

Arrival : 08-04-16

Departure : 09-06-16

Folio No. :

Conf. No. :

Custom Ref. :

**Total Credits** 

410.25

**Balance** 

0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:

Si Yu'os Ma'ase for staying with us at Outrigger Guam Beach Resort, managed by Outrigger Hotels Hawaii. If we can assist you with future reservations, please call us toll free at 1-800-OUTRIGGER (688-7444) U.S., GUAM & CANADA or 303-369-7777 WORLDWIDE DIRECT.

Page No. 2 of 2



Room No. : 2109

**United States** 

Arrival

: 09-22-16

Departure : 11-14-16

Folio No. Conf. No.

Custom Ref. :

Company Name:

Group Name:

INFORMATION INVOICE

Date	Description	Charges	Credits
09-23-16	Palm Cafe Lunch Food	19.45	
	Room# 2109 : CHECK#		
09-25-16	Room Service Dinner Food	18.35	
	Room# 2109 : CHECK#		
09-26-16	Room Service Dinner Food	27.05	
	Room# 2109 : CHECK#		
09-27-16	Room Service Dinner Food	19.45	
	Room# 2109 : CHECK#		
10-02-16	Room Service Lunch Food	19.45	
	Room# 2109 : CHECK#		
10-06-16	Palm Cafe Lunch Food	32.49	
	Room# 2109 : CHECK#		
10-08-16	Room Service Dinner Food	21.55	
	Room# 2109 : CHECK#		
10-09-16	Room Service Lunch Food	20.45	
	Room# 2109 : CHECK#		
10-13-16	Room Service Dinner Food	20.45	
	Room# 2109 : CHECK#		
10-16-16	Room Service Dinner Food	20.45	
	Room# 2109 : CHECK#		
10-17-16	Room Service Dinner Food	20.45	
	Room# 2109 : CHECK#		
10-21-16	The Grind Lunch Food	3.30	
10.00.40	Room# 2109 : CHECK#		
10-23-16	Palm Cafe Brunch Food	19.45	
10.00.10	Room# 2109 : CHECK#		
10-30-16	Room Service Dinner Food	20.45	
14 04 40	Room# 2109 : CHECK#		
11-01-16	Palm Cafe Dinner Food	47.75	
14 00 40	Room# 2109 : CHECK#		
11-02-16	Palm Cafe Lunch Food	35.79	
11 02 16	Room# 2109 : CHECK#	10.50	
11-02-16	Room Service Dinner Food	19.50	



Room No. : 21

: 2109

**United States** 

Arrival

: 09-22-16

Departure

: 11-14-16

Folio No.

Custom Ref. :

Company Name:

Group Name:

## INFORMATION INVOICE

Date	Description		Charges	Credits
	Room# 2109 : CHECK#			
11-06-16	Palm Cafe Dinner Food		19.50	
	Room# 2109 : CHECK#			
11-07-16	Room Service Dinner Food		19.45	
	Room# 2109 : CHECK#			
11-07-16	Palm Cafe Dinner Food		38.05	
	Room# 2109 : CHECK#			
11-13-16	Room Service Lunch Food		20.55	
44.40	Room# 2109 : CHECK#			
11-14-16	Visa			483.38
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
		Total Charges	483.38	***************************************
		Total Credits	1000	483.38
		Balance		0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest Signature:			

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Page No. 2 of 2

O CONTRACTOR	3/5			Outrigg	Outrigger Guam Resort	Resort				02-21-17
DINION STREET	JOER.		Deta	iled Profile	Producti	Detailed Profile Productivity - Individual				11:30
			B	ordallo, Conç	gresswom	Bordallo, Congresswoman Madeleine				
Room No. Folio No.	. Room T	Room Type Guest Name	Resv. Status Arr. I	Arr. Date Dep. Date	ite Resv. Nights	Room Revenue	F&B Revenue	Other Revenue	Total Revenue	Non Revenue
Коош	Room Class 02Q	ov Bordallo, Congresswoman Madeleine	CANCELLED 08-24-15	4-15 09-06-15	0	0.00	0.00	0.00	00'0	00.00
Room Class	Class	PSEUDO			0	0.00	0.00	0.00	0.00	0.00
2108	Ŧ	Bordallo, Congresswoman	CHECKED OUT 05-23-15	3-15 06-09-15	0	0.00	75.65	0.00	75.65	28.58
2109	Ŧ	Bordallo, Congresswoman	CHECKED OUT 08-21-15	1-15 08-31-15	0	0.00	0.00	0.00	00.00	0.00
2109	Æ	Madeleine Bordallo, Congresswoman Madeleine	CHECKED OUT 09-21-15	1-15 09-28-15	0	0.00	0.00	0.00	0.00	0.00
2109	Ŧ	Bordallo Congresswoman	CHECKED OUT 10-14-15	4-15 10-19-15	0	0.00	0.00	0.00	0.00	0.00
2109	Ŧ	Bordallo, Congresswoman	CHECKED OUT 10-29-15	9-15 11-12-15	0	0.00	41.85	0.00	41.85	12.20
2109	Ŧ	Madeleine Bordallo, Congresswoman Madeleine	CHECKED OUT 12-08-15	3-15 12-16-15	0	00.00	0.00	0.00	00.00	0.00
Room Class	Class	STOF			. 0	0.00	117.50	0.00	117.50	40.78
1905	곳 목	Bordallo, Congresswoman	CHECKED OUT 02-14-15	-15 02-22-15	ω	0.00	0.00	0.00	0.00	0.00
1905	품	Madeleine Bordallo, Congresswoman Madeleine	CHECKED OUT 03-11-15	-15 03-15-15	4	0.00	0.00	0.00	0.00	0.00
1905	Α̈́	Bordallo, Congresswoman Madeleine	CHECKED OUT 07-18-15	-15 07-24-15	9	0.00	0.00	0.00	0.00	0.00
Room Class	Class	VOV			18	0.00	00.0	0.00	0.00	0.00
2018	0000	Bordallo, Congresswoman Madeleine	CHECKED OUT 07-05-15	-15 07-07-15	7	0.00	0.00	0.00	0.00	0.00
					N	0.00	0.00	0.00	0.00	0.00
Filter From	m Stay Date ket Code All	From Stay Date 01-20-15 To Stay Date 12-31-15 Market Code All		Pa	Page 1 of 2				profile_prod	profile_productivity_detailed

profile_productivity_detailed

02-21-17	11:30		Non Revenue	40.78
			Total Revenue	117.50
			Other Revenue	0.00
			F&B Revenue	117.50
Resort	vity - Individual	an Madeleine	Room Revenue	0.00
Guam	oducti	sswom	Resv. Nights	20
Outrigger Guam Resort	Detailed Profile Productivity - Individual	Bordallo, Congresswoman Madeleine	Arr. Date Dep. Date Resv. Nights	Grand Total
			Resv. Status	
OUTRIGGER.	е заминета		Room No. Room Type Guest Name Folio No.	



Room No.

: 2108

Arrival

: 05-23-15

Departure

: 06-09-15

Folio No.

Conf. No.

Custom Ref. :

Company Name:

**United States** 

Group Name: CODEL Rogers Group

INFORMATION INVOICE

Date	Description		Charges	Credits
05-25-15	Room Service Dinner Food		20.45	
	Room# 2108 : CHECK#			
05-26-15	Room Service Dinner Food		17.75	
	Room# 2108 : CHECK#		11.110	
05-30-15	Room Service Dinner Food		20.45	
	Room# 2108 : CHECK#		20.43	
06-02-15	Palm Cafe Dinner Food		13.18	
	Room# 2108 : CHECK#		13.10	
06-04-15	Palm Cafe Dinner Food		16 20	
00 0 1 10	Room# 2108 : CHECK#		16.20	
06-07-15	Palm Cafe Dinner Food		40.00	
00-07-10	Room# 2108 : CHECK#		16.20	
06-09-15	Visa			
00-03-13	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			104.23
	****			
		Total Charges	104.23	
		Total Credits		104.23
		Balance		0.00

I agree that my liability for my charges is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or the full amount of these charges. I also agree that all charges contained in this account are correct and any disputes or request for copies of charges must be made within five days after my departure. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Guest	Signature:			

Si Yu'os Ma'ase for staying with us at Outrigger Guam Beach Resort, managed by Outrigger Hotels Hawaii. If we can assist you with future reservations, please call us toll free at 1-800-OUTRIGGER (688-7444) U.S., GUAM & CANADA or 303-369-7777 WORLDWIDE DIRECT.



**United States** 

Company Name:

Group Name: CODEL Rogers Group

INFORMATION INVOICE

Room No. : 2108

Arrival : 05-23-15

Departure : 06-09-15

Folio No.

Conf. No.

Custom Ref. :

Page No. 2 of 2

```
From:
               Meno, Rosanne <
               Monday, May 25, 2015 8:29 PM
Sent:
To:
               Jessaray Iglesias <
Cc:
               Steve Solberg <
                                                                >; Rose Mathiot
                                                 >; Jeannie Gaminde
                                                     >; Yumi Oka <
                                                                                                 >; Adrian
                                                     >; Phillip San Nicolas
               Papa <
                                                      >; Jessica <
               Christina Judicpa <
                                                                      >; Cassie Peredo
Subject:
               Re: Hotel accommodations - CW Bordallo
```

Thanks Jessaray!

```
Sent from my iPhone
```

```
> On May 25, 2015, at 8:26 PM, Jessaray Iglesias < jessaray.iglesias@
                                                                                         wrote:
>
> Hafa Adai Ms. Meno,
>
> We will be able to grant your request to have Congresswoman Bordallo stay in
> PH 2108 until room 1905 becomes available on May 28th at 15:00. If the room
> is available earlier that day, we will let you know. Also, please advise
> the CW that we will be enclosing the corridors from the Voyager's Lounge,
> but will have an accessible entrance and exit to her room.
>
>
> Si Yu'os Ma'ase - Thank you,
>
> Jessaray Iglesias
> Guest Service Manager
>
>
> OUTRIGGER GUAM RESORT
> 1255 Pale San Vitores Road
> Tumon Bay, GU 96913
> TEL +1 671 649-9000
> FAX +1 671 647-9068
> EMAIL
> WEB outrigger.com
>
> -----Original Message-----
> From: Meno, Rosanne [mailto:
> Sent: Tuesday, May 26, 2015 9:01 AM
> To: Steve Solberg
> Cc: Rose Mathiot; Jeannie Gaminde; Yumi Oka; Jessaray Iglesias; Adrian Papa;
> Phillip San Nicolas; Jessica; Christina Judicpa; Cassie Peredo
> Subject: Hotel accommodations - CW Bordallo
>
> Hafa Adai Steve,
> I met with Congresswoman Bordallo this morning and mentioned the option for
> her to remain in 2108 during the renovation of the 21st floor. She is aware
> of the inconvenience, however, is requesting to remain in 2108 until 1905
> becomes available on May 28th. Kindly advise if her request can be
> accommodated?
>
> I look forward to hearing from you.
> Very Respectfully,
```

```
> Rosanne
>
> Kindly advise if her request can be accommodated.
>
> Very Respectfully,
> Rosanne
>
> Sent from my iPhone
>
>
```

> ###This communication may contain information that may be confidential, privileged and/or prohibited from disclosure. Except for personal use by the intended recipient, or as expressly authorized by the sender, any person who receives this information is prohibited from disclosing, copying, distributing, and/or using it. If you have received this communication in error, please immediately delete it and all copies, and promptly notify the sender. Nothing in this communication is intended to operate as an electronic signature under applicable law.###

From: Meno, Rosanne <

Sent: Tuesday, April 26, 2016 10:27 AM

To: Jessica Zimlich <

Cc: Andrea Manibusan < >; Cassie Peredo

> >; Christina Judicpa >; Jeannie Gaminde Michele Quichocho

Subject: RE: Updates/addition

I beg your pardon, they arrive at 1:55 a.m. on May 2nd, but check in on May 1st.

Thanks. Rosanne

From: Meno, Rosanne

Sent: Tuesday, April 26, 2016 10:26 AM

To: 'Jessica Zimlich'

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

Subject: Updates/addition

Importance: High

Hafa Adai Jessica,

Hope my email finds you doing well.

A change has come up in the Congresswoman's travel schedule and her new arrival date is now May 1st at 1:55 a.m. and departs on Sunday, May 8th. Same applies to my colleague, Jason McMahon. Additionally, she will be accompanied by Adam Carbullido. Kindly afford him hotel reservations to reflect the same dates as Congresswoman Bordallo. My apologies for the changes/additions and look forward to hearing from you.

Very respectfully, Rosanne

From: Jessica Zimlich [mailto:

Sent: Sunday, April 17, 2016 11:33 PM

To: Meno, Rosanne

Cc: Andrea Manibusan; Cassie Peredo; Christina Judicpa; Jeannie Gaminde; Michele Quichocho

Subject: RE: Hotel Reservations

Hafa Adai Ms. Meno.

Sorry for the delayed reply, It is our pleasure to welcome your guest to the Outrigger Guam Beach Resort as their "Home away from Home". We are pleased to confirm their reservations as follows:

Name: Madeline Bordallo

Confirmation: 165059

Arrival: April 30, 2016 Depart: May 9, 2016 Category: Standard ocean view

Room Rate: COMP

Special(s):

Name: Jason McMahon

Confirmation: 165060

Arrival: April 30, 2016

Depart: May 9, 2016

Category: Standard ocean view Room Rate: \$159+11% tax per night

Special(s):

#### Additional information:

Rates are subject to 11% government tax.

Standard check-in time is at 3:00 pm. Standard check-out time is at 12:00 pm

Extra person and/or Extra Bed:\$ 40.00 plus tax per day

Airport transportation is \$10.00 per person, per one way, tax inclusive. Please request for Airport Transportation.

Family Plan: 17 years and under, free when sharing with parents utilizing existing beds. Maximum of 4 persons. Children (2) years and under Free crib.

Deposit and Cancellation Policy: One (1) night deposit or guarantee to be sent to the hotel within (3) days of confirmation.

Reservations must be canceled no later than (3) days prior to arrival date for full refund of deposit; otherwise a (1) night charge will be assessed.

If there is anything else that we can do to make their stay more comfortable, please do not hesitate to let me know.

Thank you for choosing us as their "home away from home.

Thank you,

## Jessica Zimilich

Reservations Coordinator



#### **OUTRIGGER GUAM BEACH RESORT**

1255 Pale San Vitores Road Tumon Bay, GU 96913 TEL +1 671 649-9000 FAX +1 671 647-9738

**EMAIL** 

WEB outrigger.com

Hafa Adai Jessica,

Hope my email finds you doing well.

^{*}As of today we do not have the penthouse or any ocean front rooms available, however we will try our best to accommodate their usual.

Congresswoman Bordallo returns back on island on April 30 to May  $9^{th}$  and would like to book the usual hotel reservations. Additionally, she will be accompanied by staff, namely, Jason McMahon. If you could also book hotel reservations for him to reflect the same dates.

Should you have any questions or concerns, please do not hesitate to let me know.

Very Respectfully, Rosanne