Re: Premier Rewards Gold Card Account ending in: 21003

01/02/2011

Dear Bruce E Young.

We want to help you understand how your charge card works. This includes changes we re required to make because of new federal regulations that impact late payment fees, returned payment fees, and Penalty APRs. These changes are summarized in the table below.

We re also pleased to let you know we ve rewritten your Cardmember Agreement so it s simpler and easier to use and understand. We ve enclosed a copy of your new Cardmember Agreement, which includes information on:

rates and fees for your account

the minimum payment due and how payments are applied when interest charges apply, and when they don t other account terms

You can learn more about how to manage your card account and protect your credit with simple tips, advice, and explanations by visiting americanexpress.com/consumerresources.

Important Changes to Your Account Terms

The following is a summary of changes to your account terms, effective August 22, 2010. More detailed information about these account terms appears on page 2 of the Cardmember Agreement.

	Revised Terms, as of August 22, 2010
Late Payment Fee	Up to \$35; however, if you do not pay for two billing periods in a row, your fee will be \$35 or 2.99% of the past due amount, whichever is greater.
Returned Payment Fee	Up to \$35
Penalty APR and When It Applies	This APR will vary with the market based on the Prime Rate. This APR will apply to your account if you: 1) make one or more late payments; or 2) make a payment that is returned. How Long Will the Penalty APR Apply? If the Penalty APR is applied, it will apply for at least 6 months. We will review your Account every 6 months after the penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.

IMPORTANT: See the reverse side of this letter for information about the duration of the Penalty APR.

Thank you for your Cardmembership. We look forward to continuing to serve you.

Sincerely, American Express

See reverse side for important information

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How Long will the Penalty APR Apply? If a Penalty APR currently applies to your Account, we will review it on or before February 22, 2011. review, this Penalty APR will apply unless you meet the conditions in effect prior to this change.	Before this

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Cardmember Agreement: Part 1 of 2

As of: 01/02/2011

Premier Rewards Gold Card Cardmember Name: Bruce E Young Issuer: American Express Centurion Bank Account Ending In: 21003

Rates and Fees Table

Interest Rates	
Annual Percentage Rate (APR)	15.24% This APR will vary with the market based on the Prime Rate.
Penalty APR and When it Applies	This APR will vary with the market based on the Prime Rate. This APR will apply to your account if you: 1) make one or more late payments; or 2) make a payment that is returned. How Long Will the Penalty APR Apply? If the Penalty APR is applied, it will apply for at least 6 months. We will review your Account every 6 months after the Penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.
Paying Interest	Your due date is at least 25 days after the close of each billing period. We will begin charging interest on charges as of the date they are added to a Pay Over Time balance, including Select & Pay Later. We will not charge interest on charges added to a Pay Over Time balance automatically if you pay the Account Total New Balance by the due date each month.
Fees	
Annual Membership Fee	\$175
Transaction Fees Foreign Transaction	2.7% of each transaction after conversion to US dollars.
Penalty Fees Late Payment Returned Payment	Up to \$35; however, if you do not pay for two billing periods in a row, your fee will be \$35 or 2.99% of the past due amount, whichever is greater. Up to \$35

How we calculate interest: We use the Average Daily Balance method (including new transactions). See the How we calculate interest section in Part 2.

Your Billing Rights: See Part 2 for information on how to exercise your rights to dispute transactions.

How Rates and Fees Work

Rates for Pay Over	Time balances Sec	e About Pay	Over Time	features in Part 2	? of this Agreement
Calculating APRs and DPRs The Annual Percentage Rate (APR) for variable rates is determined by a to the Prime Rate (see Determining the Prime Rate in Part 2). The Daily 1/365th of the APR, rounded to one ten-thousandth of a percentage point					
	Rate Description	Prime + N	Margin	APR	DPR
	Annual Percentage Rate	Prime + 1	9.55	15.24%	0.0417%
	Penalty APR	Prime + 2	3.99%	27.24%	0.0746%
Penalty APR for new transactions	The penalty APR applies to new tran you do not pay at least the Minimu Due by the Closing Date of the billi in which it is due 2 times in 12 billing	m Payment ng period	Payment apply to charges added to that balance 15 or period more days after we send you notice.		at balance 15 or
	or your payment is returned by your t	oank.	We will review your Account every 6 months at the Penalty APR is applied. The Penalty APR is continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.		
Penalty APR for existing balances	If you do not pay at least the Minimu can apply the penalty APR to those if 6 billing periods in a row, the penalty apply to other balances as described	palances it d APR will no	ioes not alrea	ady apply to. After	you pay on time for
Fees					
Annual Membership	This fee is on the Rates and Fees Ta additional cards, we will charge \$35				for the first 5
Late Payment	Up to \$35 or 2.99% of the amount postatement before the 10th day after twithin the next 6 billing periods, the past due by the following Closing Da \$35 or 2.99% of the amount past duremains unpaid, the fee is the greate fee will not exceed the Minimum Pay Penalty APR for new transactions ar	he next Closee is \$35 inste, we will close. For each ser of \$35 or 2 ment Due.	sing Date, the stead. In both harge, in that subsequent b 2.99% of any Paying late m	e fee is \$25. If this in cases, if you do it it same billing period billing period that a amount past due, hay also result in a	happens again not pay the amount od, the greater of in amount past due However, the late Penalty APR. See
Returned Payment	Up to \$35. If your payment is returned unpaid the first time we present it to your bank, the fee is \$25. If this happens again within the next 6 billing periods, the fee is \$35. However, the returned payment fee will not exceed the Minimum Payment Due on the last Payment Due Date before the payment is returned. A returned payment may also result in a Penalty APR, See Penalty APR for new transactions above.				
Returned Check	\$38 if you use your card to cash a ch unpaid. We will also charge you the			red locations and t	he check is returned
Statement Copy	\$5 for each statement you request, a	except for the	e 3 most rece	ent billing periods.	
Account Re-opening	\$25 if your Account is cancelled, you		TOP TO THE		
Foreign Transaction	2.7% of the converted U.S. dollar amount. This fee is a finance charge. See Converting charges made in a foreign currency in Part 2.				

Part 1, Part 2 and any supplements or amendments make up your Cardmember Agreement.

Cardmember Agreement: Part 2 of 2

Introduction			
About your Cardmember Agreement	This document together with Part 1 make up the Cardmember Agreement (Agreement) for the Account identified on page 1 of Part 1. Any	supplements or amendments are also part of the Agreement. When you use the Account (or you sign or keep the card), you agree to the terms of the Agreement.	
Changing the Agreement	We may change this Agreement, subject to applicable law. We may do this in response to the business, legal or competitive environment.	to some terms may require 45 days advance notice, and we will telf you in the notice if you have the right to reject a change. We cannot change certain terms	
	We cannot increase the interest rate on existing balances except in limited circumstances. Changes	during the first year of your Cardmembership.	
Words we use in the Agreement	We, us, and our mean the issuer shown on page 1 of Part 1. You and your mean the person who applied for this Account and for whom we opened the Account. You and your also mean anyone who agrees to pay for this Account. You are the Basic	Card means any card or other device that we issue to access your Account. A charge is any amount added to your Account, such as purchases, fees and interest charges. A purchase is a charge for goods or services.	
	Cardmember. You may request a card for an Additional Cardmember (see About Additional Cardmembers in Part 2).	To pay by a certain date means to send your payment so that we receive it and credit it to your Account by that date (see About your payments in Part 2).	
About using your care	đ		
Using the card	You may use the card to make purchases. You may also use the card at an ATM to get cash from a checking account you designate.	not required to) tell these merchants about your Account status or changes to your card number or expiration date. You must notify the merchants	
	We decide whether to approve a charge based on how you spend and pay on this Account and other	directly if you want them to stop charging your Account.	
	accounts you have with us and our affiliates. We also consider your credit history and your personal resources that we know about.	Keep your card safe and don't let anyone else use if your card is lost or stolen or your Account is being used without your permission, contact us right away	
	You may arrange for certain merchants to charge your Account at regular intervals. We may (but are	You may not use your Account for illegal activities.	
Promise to pay	You promise to pay all charges, including: charges you make, even if you do not present your or charges that other people make if you let them use you charges that Additional Cardmembers make or perm	your Account, and	
Declined transactions	We may decline to authorize a charge. Reasons we may do this include suspected fraud and our assessment of your creditworthiness. This may occur even if your Account is not in default.	We are not responsible for any losses you incur if we do not authorize a charge. And we are not responsible if any merchant refuses to accept the card.	
About Pay Over Time features	We may add features to your Account that allow you to pay certain charges over time. These features include Select & Pay Later, Sign & Travel® and the Extended Payment Option.	outside the U.S. If you enroll in the Extended Payment Option, we will automatically place all eligible charges into a Pay Over Time balance. A charge is eligible if it equals or is more than a certain	
	Select & Pay Later lets you pay a charge over time in two ways. You may ask a travel industry merchant at the time you make the charge, or ask us after the charge appears on your statement. If we approve	dollar amount. We will tell you this amount when you enroll, and it is subject to change, We will tell you if we change it. Certain charges are not eligible, such as cash and similar transactions.	
	your request, we will place the charge into a Pay Over Time balance. If we decline your request, you must pay the charge in full upon receipt of your billing statement.	We will not place any charge into a Pay Over Time balance if it causes the total of your Pay Over Time balances to go over \$35,000. We will tell you if we change that amount. You must pay in full all charges	
	If you enroll in Sign & Travel, we will automatically place eligible travel-related charges into a Pay Over Time balance. Some examples are airline and cruise ship tickets, hotels, car rentals and charges made	that are not placed into a Pay Over Time balance upon receipt of your billing statement. We may change which charges are eligible to be placed into a Pay Over Time balance.	

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About your payments When you must pay Payment of the New Balance is due upon receipt of of the same day it is received. your statement. If a statement includes a Pay Over Each statement also shows a Closing Date. The Time balance, it will show a Minimum Payment Due. Closing Date is the last day of the billing period In this case, you must pay at least the Minimum covered by the statement. Each Closing Date is Payment Due by the Payment Due Date. Each about 30 days after the previous statement's Closing statement also states the time and manner by which you must make your payment for it to be credited as How to make payments Make payments to us in U.S. dollars with: your billing statement. If we receive it after that time, a single check drawn on a U.S. bank, or we will credit the payment on the day after we a single negotiable instrument clearable through the U.S. banking system, for example a money If your payment does not meet the above requirements, there may be a delay in crediting your an electronic payment that can be cleared through Account. This may result in late fees and additional the U.S. banking system. interest charges (see How Rates and Fees Work on When making a payment by mail: page 2 of Part 1). make a separate payment for each account, If we decide to accept a payment made in a foreign mail your payment to the address shown on the currency, we will choose a rate to convert your payment coupon on your billing statement, and payment into U.S. dollars, unless the law requires us write your Account number on your check or to use a particular rate. negotiable instrument and include the payment If we process a late payment, a partial payment or a payment marked with any restrictive language, that If your payment meets the above requirements, we will have no effect on our rights and will not change will credit it to your Account as of the day we receive this Agreement. it, as long as we receive it by the time disclosed in If a statement includes a Pay Over Time balance, it How we apply payments rate and then to balances with higher interest rates. will show a Minimum Payment Due. The Minimum and credits After the Minimum Payment Due has been paid, we Payment Due is the Pay In Full New Balance plus apply payments to the remaining Pay Over Time balthe Pay Over Time Minimum Due. ance. When we do this, we apply payments first to If you have a Pay Over Time balance, we generally the balance with the highest interest rate and then to apply payments up to the Minimum Payment balances with lower interest rates. Due first to the Pay Over Time Minimum Due and In most cases, we apply a credit to the same balthen to the Pay In Full New Balance. When applying ance as the related charge. We may apply payments a payment to the Pay Over Time Minimum Due, we and credits within balances, and among balances apply it first to the balance with the lowest interest with the same interest rate, in any order we choose.

About your Minimum Payment Due

How we calculate your Minimum Payment Due

The Minimum Payment Due is the Pay In Full amount plus any Pay Over Time Minimum Due.

To calculate the Pay Over Time Minimum Due for each statement, we start with the *highest* of the following three amounts:

(1) 2% of the Pay Over Time New Balance; or
(2) interest charged on the statement plus 1% of the Pay Over Time New Balance (excluding interest on the statement), not to exceed 4% of the Pay Over Time New Balance; or

(3) \$20.

Then we round to the nearest dollar. After that, we add any Pay Over Time amount past due.

However, your Pay Over Time Minimum Due will not exceed your Pay Over Time New Balance.

EXAMPLE: Pay Over Time Minimum Due

Assume that your Pay Over Time New Balance is \$3,000, interest is \$29.57 (see the example on the next page), and you have no Pay Over Time amounts past due.

(1) 2% x \$3.000 = \$60.00

(2) \$29.57 + 1% x (\$3,000 - \$29.57) = \$59.27 (3) \$20.00

The highest of the three amounts is \$60.00.

So the Pay Over Time Minimum Due is \$60.00.

Adjusting your Pay Over Time Minimum Due

If you regularly pay more than the Minimum Payment Due described above, we may adjust the Pay Over Time Minimum Due in future billing periods. This may let you make a smaller minimum payment from time to time. But if you then do not regularly pay more than the Minimum Payment Due described above, we will stop making the adjustment and return to the formula above. If we start or stop making the adjustment, we will do so for at least six billing periods in a row. To adjust the Pay Over Time Minimum Due, we will not add 1% of the Pay Over Time New Balance in (2). Then, if (2) is the highest (but less than 4% of the Pay Over Time New Balance), we will add \$15.

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We will do this if over six billing periods the sum of payments credited to your Pay Over Time balance is more than the sum of the Pay Over Time Minimum Dues (not adjusted, except any Pay Over Time amount past due is counted only in the first of those six periods). We will also make the adjustment if over six billing periods the sum of the Pay Over Time Minimum Dues (not adjusted) is not more than \$120 and equals the sum of payments credited to your Pay Over Time balance. However, we will not make the adjustment if the sum of the Pay Over Time Minimum Dues is zero and we did not adjust the Pay Over Time Minimum Due the last time it was not zero.

About interest charges on Pay Over Time balances

When we charge interest

For charges added at your request

We charge interest on charges that are added at your request to a Pay Over Time balance as of the date the charge is added. If you pay the Account Total New Balance on a statement by the Closing Date on the next statement, then on that next statement we will not charge interest on any Pay Over Time portion of that Account Total New Balance.

For charges added automatically

We charge interest on charges that are added automatically to a Pay Over Time balance beginning on the transaction date. However, you can avoid paying interest on those charges as described below. If you pay the Account Total New Balance on a statement by the Closing Date shown on the next statement, then on that next statement we will not charge interest on those charges.

If you paid the Account Total Previous Balance on a statement by its Closing Date, and you pay less than the Account Total New Balance on that statement by the Closing Date of the next statement, then we will not charge interest on the portion of automatically added charges that we apply your payment to. But we will charge interest on the remaining portion of those charges.

Also, we will not charge interest on automatically added charges shown on a statement if the Account Total Previous Balance on that statement is zero or a credit balance.

How we calculate interest

We calculate interest for a billing period by first figuring the interest on each balance. Balances within each feature such as Select & Pay Later, Sign & Travel and Extended Payment Option may have different interest rates.

We use the Average Daily Balance method (including new transactions) to figure interest charges for each balance. The total interest charged for a billing period is the sum of the interest charged on each balance.

Interest

The interest charged for a balance in a billing period, except for variations caused by rounding, equals: Average Daily Balance (ADB) x

Daily Periodic Rate (DPR) x number of days the DPR was in effect.

ADB

To get the ADB for a balance, we add up its daily balances. Then we divide the result by the number of days the DPR for that balance was in effect. If the daily balance is negative, we treat it as zero.

DPR

A DPR is 1/365th of an APR, rounded to one tenthousandth of a percentage point. Your DPRs are shown in How Rates and Fees Work on page 2 of Part 1.

EXAMPLE: Calculating Interest

Assume that you have a single interest rate of 15.99%, your ADB is \$2,250 and there are 30 days in the billing period.

The DPR is 15.99% - 365 days = 0.0438%

Interest is \$2,250 x 0.0438% x 30 days = \$29.57

Daily Balance

For each day a DPR is in effect, we figure the daily balance by:

taking the beginning balance for the day, adding any new charges.

subtracting any payments or credits; and making any appropriate adjustments.

We add a new charge to a daily balance as of its transaction date.

Beginning balance

For the first day of a billing period, the beginning balance is the ending balance for the prior billing period, including unpaid interest. For the rest of the billing period, the beginning balance is the previous day's daily balance plus an amount of interest equal to the previous day's daily balance multiplied by the DPR for that balance. This method of figuring the beginning balance results in daily compounding of interest.

When an interest rate changes, the new DPR may come into effect during not just at the beginning of the billing period. When this happens, we will create a new balance and apply the new DPR to it. To get the beginning balance on the first day for this new balance, we multiply the previous day's daily balance by the old DPR and add the result to that day's daily balance.

Other methods

To figure the ADB and interest charges, we may use other formulas or methods that produce equivalent results. Also, we may choose not to charge interest on certain types of charges.

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Determining the Prime Rate	We use the Prime Rate from the Money Rates section (or successor section) of <i>The Wall Street Journal</i> . The Prime Rate for each billing period is the Prime Rate published in <i>The Wall Street Journal</i> 2	use the Prime Rate from any other newspaper of general circulation in New York. New York. Or we may choose to use a similar published rate. If the Prime Rate increases, variable APRs (and	
	days before the Closing Date of the billing period. The Wall Street Journal may not publish the Prime Rate on that day. If it does not, we will use the Prime Rate from the previous day it was published. If The Wall Street Journal is no longer published, we may	corresponding DPRs) will increase. In that case, you may pay more interest and may have a higher Minimum Payment Due. When the Prime Rate changes, the resulting changes to variable APRs take effect as of the first day of the billing period.	
Other important inform	nation		
About Additional Cardmembers	At your request, we may issue cards to Additional Cardmembers. They do not have accounts with us but they can use your Account subject to the terms of this Agreement.	You authorize us to give Additional Cardmembers information about your Account and to discuss it with them.	
	You are responsible for all use of your Account by Additional Cardmembers and anyone they allow to use your Account. You must pay for all charges they make.	If you want to cancel an Additional Cardmember s right to use your Account (and cancel their card) y must tell us.	
Converting charges made in a foreign currency	If you make a charge in a foreign currency, we will convert it into U.S. dollars on the date we or our agents process it. Unless a particular rate is required by law, we will choose a conversion rate that is acceptable to us for that date. The rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we	identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates that are in effect on the date of your charge. We will bill charges converted by establishments (such as airlines) at the rates they use.	
Changing your billing address	You must notify us immediately if you change the: mailing address where we send billing statements;	If you have more than one account, you need to notify us separately for each account.	
	or e-mail address to which we send notice that your billing statement is available unline.	We may update your billing address if we receive information that it has changed or is incorrect.	
Closing your Account	You may close your Account by calling us or writing to	us.	
Cancelling or suspending your Account	We may: cancel your Account, suspend the ability to make charges, cancel or suspend any feature on your Account, and notify merchants that your Account has been cancelled or suspended.	We may do any of these things at our discretion, even if you pay on time and your Account is not in default. If your Account is cancelled, you must destroy your cards. We may agree to reinstate your Account after a cancellation. If we do this, we may:	
	If we do any of these, you must still pay us for all charges under the terms of this Agreement.	reinstate any additional cards issued on your Account, charge you any applicable annual fees, and charge you a fee for reinstating the Account.	
About default	We may consider your Account to be in default if: you violate a provision of this Agreement, you give us false information, you file for bankruptcy, you default under another agreement you have with us or an affiliate, you become incapacitated or die, or we believe you are unable or unwilling to pay your debts when due.	If we consider your Account in default, we may: suspend your ability to make charges, cancel or suspend any feature on your Account, require you to pay more than your Minimum Payment Due immediately, and require you to pay your Account balance immediately.	
Credit reports	You agree that we may obtain credit reports about you, investigate your ability to pay, and obtain information about you from other sources. And you agree that we may use such information for any	term of this Agreement. This may have a negative impact on your credit record. If you believe information we have given to a credit reporting agency is incorrect, write to us at:	
	you agree that we may give information about your Account to credit reporting agencies. We may tell a credit reporting agency if you fail to comply with any	American Express Credit Bureau Unit, P.O. Box 981537, El Paso, TX 79998-1537. When you write to us, tell us the specific information you believe is incorrect.	

Collection costs	You agree to pay all reasonable costs, including attorneys fees, that we incur to collect amounts you owe.			
Sending you notices	We mail you notices through the U.S. mail, postage prepaid, and address them to you at the latest billing address on our records. Any notice that we send you this way is deemed to be given when deposited in the U.S. mail.			
We may contact you	From time to time, we may contact you about topics ranging from servicing to marketing offers to	to ensure the quality of customer service or when it is required by law.		
	collecting amounts you owe. We may monitor and record phone calls between you (or any Additional Cardmembers on your Account) and us. We do this	You can choose to not receive marketing offers from us. To do this, call us at 1-800-297-8378 or log on to www.americanexpress.com/communications		
About insurance products	We or our affiliates may tell you about insurance and non-insurance products, services or features that may have a fee. One of our affiliates may act on	another affiliate is the insurer or reinsurer. Compensation may influence what products and providers we or our affiliates tell you about.		
behalf of a provider of these products. The affilia may be compensated for this. The insurance products are not offered or sold by us or on our behalf. Our affiliates may get additional compensation when Amex Assurance Company		affiliates so they can identify products that may interest you. We may be compensated for this information.		
How we handle electronic debits from your checking account	When you pay us by check, you authorize us to electronically deduct the amount from your bank or other asset account. We may process the check electronically by transmitting to your financial institution:	If we do this, your payment may be deducted from your bank or other asset account on the same day we receive your check. Also, you will not receive that cancelled check with your bank or asset account billing statement.		
	the amount, the routing number, the account number, and the check serial number.	If we cannot collect the funds electronically, we may issue a draft against your bank or other asset account for the amount of the check.		
ExpressPay	Cards issued on your Account may be equipped with ExpressPay. ExpressPay enables you to make charges without having the card swiped or imprinted. You can call us to deactivate ExpressPay at any time. Also, we may deactivate ExpressPay at any time.			
Privacy Act of 1974 notice	Some federal agencies may accept the card under au agencies, we collect certain charge information. That processing, billing and collections. It may also be agg. Other routine uses by agencies may be published in the	information may be put to routine uses, such as regated for reporting, analysis and marketing use.		
Changing benefits	We have the right to add, modify or delete any benefit	or service of your Account at our discretion.		
Assigning the Agreement	We may sell, transfer or assign this Agreement and your Account. We may do so at any time without notifying you. You may not sell, assign or transfer your Account or any of your obligations under this Agreement.			
Assigning claims	If you dispute a charge with a merchant, we may credit the Account for all or part of the disputed charge. If we do so, you assign and transfer to us all rights and claims (excluding tort claims) against the merchant.	You agree that you will not pursue any claim against the merchant for the credited amount. And you must cooperate with us if we decide to do so.		
We do not waive our rights	We may choose to delay enforcing or to not exercise waive our rights to exercise or enforce them on any of			
Governing law	Utah law and federal law govern this Agreement and your Account. They govern without regard to internal principles of conflicts of law.	We are located in Utah. We hold your Account in Utah. We entered into this Agreement with you in Utah.		

This Arbitration provision sets forth the circumstances and procedures under which claims may be arbitrated instead of litigated in COURT

Definitions

As used in this Arbitration provision, the term claim means any claim, dispute or controversy between you and us arising from CMAEUACM0000101

or relating to your Account, this Agreement, the Electronic Funds Transfer Services Agreement, and any other related or prior agreement that you may have had with us, or the relationships resulting from any of the above agreements, except for the validity, enforceability or scope of this Arbitration provision. For purposes of this Arbitration provision. you and us also includes any Page 7 of 9

corporate parent, or wholly or majority owned subsidiaries, affiliates, any licensees, predecessors, successors, assigns, any purchaser of any accounts, all agents, employees, directors and representatives of any of the foregoing, and other persons referred to below in the definition of claims. Claim includes claims of every kind and continued on next page...

... continued from previous page

nature, including but not limited to, initial claims, counterclaims, cross-claims and thirdparty claims and claims based upon contract, tort, fraud and other intentional torts, statutes, regulations, common law and equity. Claim also includes claims by or against any third party using or providing any product, service or benefit in connection with any account (including, but not limited to, credit bureaus, third parties who accept the card, third parties who use, provide or participate in fee-based or free benefit programs, enrollment services and rewards programs, credit insurance companies, debt collectors and all of their agents, employees, directors and representatives) if and only if, such third party is a party in connection with the claim. The term claim is to be given the broadest possible meaning that will be enforced and includes, by way of example and without limitation, any claim, dispute or controversy that arises from or relates to (a) any of the accounts created under any of the agreements, or any balances on any such accounts, (b) advertisements, promotions or oral or written statements related to any such accounts, goods or services financed under any of the accounts or the terms of financing, (c) the benefits and services related to Cardmembership (including fee-based or free benefit programs, enrollment services and rewards programs), and (d) your application for any account. We shall not elect to use arbitration under this Arbitration provision for any claim that you properly file and pursue in a small claims court of your state or municipality so long as the claim is individual and pending only in that court.

Initiation of Arbitration

Any claim shall be resolved, upon the election by you or us, by arbitration pursuant to this Arbitration provision and the code of procedures of the arbitration organization to which the claim is referred in effect at the time the claim is filed (code), except to the extent the code conflicts with this Agreement. Claims shall be referred to either JAMS or the American Arbitration Association (AAA), as selected by the party electing to use arbitration. If our selection of either of these organizations is unacceptable to you, you may select the other organization within 30 days after you receive notice of our selection. For a copy of the code, to file a claim or for other information, contact either: JAMS (1920) Main St #300, Irvine, CA 92614 or jamsadr.com) or AAA (335 Madison Ave. New York. NY 10017 or adr.org).

In addition to the organizations listed above, claims may be referred to any other arbitration organization that is mutually agreed upon in writing by you and us, or to an arbitration organization or arbitrator(s) appointed pursuant to § 5 of the Federal Arbitration Act,

9 U.S.C. §§ 1-16, as it may be amended below. (FAA), provided that any such organization and arbitrator(s) will enforce the terms of the Restrictions on Arbitration subsection set forth below.

Significance of Arbitration

IF ARBITRATION IS CHOSEN BY ANY PARTY WITH RESPECT TO A CLAIM, NEITHER YOU NOR WE WILL HAVE THE RIGHT TO LITIGATE THAT CLAIM IN COURT OR HAVE A JURY TRIAL ON THAT CLAIM. FURTHER, YOU AND WE WILL NOT HAVE THE RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR AS A MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO ANY CLAIM SUBJECT TO ARBITRATION. EXCEPT AS SET FORTH BELOW. THE ARBITRATOR S DECISION WILL BE FINAL AND BINDING. NOTE THAT OTHER RIGHTS THAT YOU OR WE WOULD HAVE IF YOU WENT TO COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION

Restrictions on Arbitration

IF EITHER PARTY ELECTS TO RESOLVE A CLAIM BY ARBITRATION, THAT CLAIM SHALL BE ARBITRATED ON AN INDIVIDUAL BASIS. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED ON A CLASS ACTION BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC, OTHER CARDMEMBERS OR OTHER PERSONS SIMILARLY SITUATED. The arbitrator s authority to resolve claims is limited to claims between you and us alone, and the arbitrator's authority to make awards is limited to awards to you and us alone. Furthermore, claims brought by you against us, or by us against you, may not be joined or consolidated in arbitration with claims brought by or against someone other than you, unless agreed to in writing by all parties. No arbitration award or decision will have any preclusive effect as to issues or claims in any dispute with anyone who is not a named party to the arbitration. Notwithstanding any other provision of this Agreement (including but not limited to the Continuation subsection below) and without waiving either party s right to appeal such decision, should any portion of this Restrictions on Arbitration subsection he deemed invalid or unenforceable, then the entire Arbitration provision (other than this sentence) shall not apply.

Arbitration Procedures

This Arbitration provision is made pursuant to transactions involving interstate commerce and shall be governed by the FAA. The arbitration shall be governed by the applicable code, except that this Agreement shall apply if there are any conflicts. The arbitrator shall apply applicable substantive law consistent

with the FAA and applicable statutes of limitations, shall honor claims of privilege recognized at law, and, at the timely request of either party, shall provide a brief written explanation of the basis for the decision.

The arbitration proceeding shall not be governed by any federal or state rules of civil procedure or rules of evidence. Any party may request that the arbitrator expand the scope of discovery by doing so in writing and copying any other parties, who shall have 15 days to make objections. The arbitrator will notify the parties of his/her decision within 20 days of any objecting party's submission. The arbitrator shall take reasonable steps to preserve privacy. The arbitrator's award shall be final and binding, except for any right of appeal provided by the FAA; however, either party shall have 30 days to appeal that decision by notifying the arbitration organization and any other parties in writing. The organization will then appoint a threearbitrator panel which shall consider anew any aspect of the decision objected to by the appealing party. The panel shall issue its decision, by majority vote, within 120 days of the appealing party s written notice. Judgment upon any award rendered by the arbitrator or panel may be entered in any court having iurisdiction.

Location of Arbitration

Arbitration hearings you attend shall take place in the federal judicial district of your residence.

Payment of Fees

You will be responsible for paying your share, if any, of the arbitration fees (including filing, administrative, hearing and/or other fees), but only up to the amount of the filing fees you would have incurred if you had brought a cloim in the state or federal court closest to your billing address that would have had jurisdiction. We will be responsible for any additional arbitration fees. At your written request, we will consider in good faith making a temporary advance of all or part of your share of any arbitration fees. You will not be assessed any arbitration fees in excess of your share if you do not prevail in any arbitration with us.

Continuation

This Arbitration provision shall survive termination of your Account; voluntary payment of the Account balance in full by you; any legal proceeding by you or us to collect a debt owed by the other; any bankruptcy by you or us; and any sale by us of your Account (in the case of a sale, its terms shall apply to the buyer of your Account). If any portion of this Arbitration provision, except as otherwise provided in the Restrictions on Arbitration subsection, is deemed invalid or unenforceable, it shall not invalidate the remaining portions of this provision.

Your Billing Rights: Keep this Document for Future Use

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act

What To Do If You Find a Mistake on Your Statement

If you think there is an error on your statement, write to us at:

American Express PO Box 981535 El Paso TX 79998-1535

In your letter, give us the following information:

Account information: Your name and account number.

Dollar amount: The dollar amount of the suspected error.

Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

Within 60 days after the error appeared on your statement.

At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

- Within 30 days of receiving your letter, we must tell you that we received your letter.
 We will also tell you if we have already corrected the error.
- Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

We cannot try to collect the amount in question, or report you as delinquent on that amount.

The charge in question may remain on your statement, and we may continue to charge you interest on that amount.

White you do not have to pay the amount in question, you are responsible for the remainder of your balance.

We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

If we made a mistake. You will not have to pay the amount in question or any interest or other fees related to that amount. If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the metter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50.
 (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

American Express PO Box 981535 El Paso TX 79998-1535

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

16-7162 0209

BRUCE E YOUNG Closing Date 02/08/11

Account Ending 2-21003

New Balance \$8,827.16

Minimum Payment Due \$728.32

Payment Due Date 03/05/11

Late Payment Warning: Your Payment Due Date is 03/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay	You will pay off the Pay Over Time balance shown on this statement in about	And for the Pay Over Time balance you will pay an estimated total of
Only the Minimum Payment Due	24 years	\$18,136

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.



Membership Rewards® Points As of 02/08/11 163,234 For details, please see your Membership Rewards page. **Account Summary** Pay in Full Portion Previous Balance \$1,192.42 Payments/Credits -\$1,192.42 **New Charges** +\$563.32 Fees +50.00 \$563.32 New Balance Pay Over Time Portion \$5,897.03 Previous Balance Payments/Credits -\$5,897.03 New Charges +\$8,263.84 Fees +\$0.00 Interest Charged +\$0.00 New Balance \$8,263,84 Minimum Due \$165.00 Account Total Previous Balance \$7,089,45 Payments/Credits -\$7,089.45 **New Charges** +\$8,827.16 Fees +\$0.00 Interest Charged +\$0.00 \$8,827,16 New Balance Minimum Payment Due \$728.32 Days in Billing Period: 28

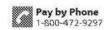
Customer Care



♦ Please fold on the perforation below, detach and return with your payment

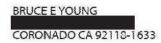






Account Ending 2-21003

Enter account number on all documents. Make check payable to American Express.



Payment Due Date
03/05/11
New Balance
\$8,827.16
Minimum Payment Due
\$728.32

Check here if your address or phone number has changed. Note changes on reverse side.

\$	- 12	
Amai	int Enclose	
MINOC	mr enclosed	١



Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a U5 bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge you interest on charges added automatically to a Pay Over Time balance, or to charges that were added to a Pay Over Time balance at your request in prior billing periods, if you pay the Account Total New Balance by the next Closing Date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it.

We will charge a fee of 2.7% of the converted US dollar amount. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be bifled at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

New York residents may contact the New York Banking Department to obtain a comparative listing of credit card rates, fees and grace periods by calling 1-860-518-8866.



Customer Service & Billing Inquiries International Collect Large Print & Braille Statements Lost or Stolen Card Express Cash

1-800-327-2177 1-336-393-1111

1-800-327-2177 1-800-992-3404

1-800-CASH-NOW

Hearing Impaired

TTY: 1-800-221-9950 FAX: 1-800-695-9090 In NY: 1-800-522-1897

Website: americanexpress.com Mobile Site: amexmobile.com

Customer Service & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments BOX 0001 LOS ANGELES CA 90096-8000

Change of Address Pay Your Bill with AutoPay To change your address online, visit www.americanexpress.com/updatecontactinfo . Avoid late fees For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care. . Save time · Please print clearly in blue or black ink only in the boxes provided. Deduct your payment from your bank account automatically each month Street Address Visit americanexpress.com/autopay City State today to enroll. Zio Code Area Code and Home Phone Area Code and Work Phone For information on how we protect your privacy and to set your communication Email and privacy choices, please visit www.americanexpress.com/privacy.

BRUCE E YOUNG Closing Date 02/08/11

Account Ending 2-21003

Payments and Credits				
Summary	***************************************	 ************************	***********	***************************************

	Pay in Full	Pay Over Time *	Total
Payments	-\$1,192.42	-\$5,897.03	-\$7,089.45
Credits	\$0.00	\$0.00	\$0.00
Total Payments and Credits	-\$1,192.42	-\$5,897.03	-\$7,089.45

Detail	"Indicates posting date		
Payments			Amount
01/24/11*	BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$7,089.45

New Charges Summary

	Pay in Full	Pay Over Time •	Total
BRUCE E YOUNG 2-21003	\$93.02	\$6,676.08	\$6,769.10
MARGARET HUNTER 2-21011	\$0.00	\$292.35	\$292.35
DUNCAN D HUNTER 2-22027	\$470.36	\$1,295.41	\$1,765.71
Total New Charges	\$563.32	\$8,263.84	\$8,827.16

Detail	♦ - denotes Pay Over Time activity

For more information, visit americanexpress.com/payovertimeinfo

BRUCE E YOUNG

Card Ending 2-21003

20			Amount
01/25/11	TOWN & COUNTRY HOTELSAN D	EGO CA	\$5,176.86
	Arrival Date Dep	parture Date	
	01/22/11 01/ 0000000	25/11	
	SIGN & TRAVEL® / EXTENDED PA	YMENT OPTION	
02/04/11	SHERATON SAN DIEGO MSAN DI	EGO CA	\$1,499.22
	Arrival Date Dep	parture Date	
	02/07/11 02/	07/11	
	00000066		
	LODGING		
	CARDEPOSIT		
	SIGN & TRAVEL® / EXTENDED PA	YMENT OPTION	
02/07/11	SHERATON SD MARINA DSAN DI	EGO CA	\$93.02
	619-291-2900		

Card Ending 2-21011

		Amount
01/14/11	WAL-MART 2253 EL CAJON CA	\$118.50 ♦
	GENERAL MERCHANDISE	
E.	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION	

Continued on reverse

DUPLICATE COPY Account Ending 2-21003

Detail	Continued	• - denotes Pay Ove: Time activity
		Amount
01/18/11	ATTM*186487736PAC 06MIDLAND TX 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	\$173.85 ♦
	NCAN D HUNTER	
M	d Ending 2-22027	
		Amount
01/12/11	MORTON'S OF CONNECTIWASHINGTON DC	\$199.79 ♦
B. 74 (T. H.) Z. (1)	3129230030	
	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	
01/13/11	RED TOP CAB OF ARLINARLINGTON VA	\$24.32
	TAXICAB & LIMOUSINE	
	Description	
	CHARTER SERVIC	
01/13/11	MARRIOTT 337W7BALWTRBALTIMORE MD Arrival Date Departure Date	\$2.81
	01/13/11 01/13/11	
	06000000	
01/15/11	JAMES JOYCE IRISH BABALTIMORE MD	\$24.50
	4107275107	
	FOOD/BEVERAGE \$19.50 TIP \$5.00	
01/25/11	MARRIOTT 337W7BALWTRBALTIMORE MD	\$227.74 \$
01/16/11	Arrival Date Departure Date	\$117.74 •
	01/13/11 01/15/11	
	00000000	
-	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	
01/17/11	BEST BUY CO 184 EL CAJON CA	\$536.48 ♦
	ELECTRONICS STORE	
	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	
01/17/11	STUDIO DINER CORP. 5SAN DIEGO CA	\$50.74
	8587156400 TIP \$8.00	
21/20/11	Charlie Palmer SteakWashington DC	******
01/19/11	(202)547-8100	\$96,30
	TIP \$16.00	
01/24/11	HOPS GRILL AND BAR SALEXANDRIA VA	\$19.88
	7038379107	
	TIP \$4.00	
01/25/11	APPLE WEB STORE APPLAUSTIN TX	\$325.16 ♦
	Apple Online Stores	
	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	Desirable services
01/25/11	APPLE WEB STORE APPLAUSTIN TX	\$0.01
	Apple Online Stores	
01/25/11	CONGRESSIONAL LIQUORWASHINGTON DC LIQUOR STORE	\$73.87
01/28/11	LA SALSA #95 QLA MESA CA	\$50.30
	619-589-6696	
	Description	

Continued on next page

BRUCE E YOUNG Closing Date 02/08/11

Account Ending 2-21003

					Amount
2/02/11	ALBIES BEEF INN SAN DIEGO RESTAURANT Description	O CA			\$24.58
2/04/11	184380 UNITED AIRLINES ELECTIC	KET MI			\$10.00
22,0011	UNITED AIRLINES	111 11 77 1117112			4,0.00
		To:	Carrier:	Class:	
	SAN DIEGO CA	WASHINGTON DC	UA	Υ	
		MIAMI FL	UA	Y	
		WASHINGTON DC	UA	Y	
		SAN DIEGO CA	UA	Y	
	Ticket Number: 01621200008 Passenger Name: HUNTER/DI Document Type: PASSENGER	UNCAN DICONG	Date of Depa	rture: 02/20	
02/04/11	UNITED AIRLINES ELECTIC	KET MI			\$10.00
	UNITED AIRLINES	223	52-90-100-	VANDA VA	
		To:	Carrier:	Class:	
		WASHINGTON DC	UA	Y	
		MIAMI FL	UA	Y	
		WASHINGTON DC SAN DIEGO CA	UA UA	Y	
	Ticket Number: 01621200008		Date of Depa		
	Passenger Name: HUNTER/M Document Type: PASSENGER	ARGARET E MR	Date of Dept		
02/05/11	COTTONWOOD AT RANCHOE	ELCAJON CA			\$53.00
	6194429891				
		Price			
	FOOD AND BEVERAGE	\$53.00			
02/05/11	HARNEY SUSHI 0078 SAN DI	EGO CA			\$116.24
	619-295-3272				
	Description				
	FOOD/BEVERAGE				
	SIGN & TRAVEL® / EXTENDED	PAYMENT OPTION			
02/06/11	AT&T DATA 190 ALPHARE	ITA GA			\$29.99
	860-331-6500				
	Description				
	TELECOMMUNICAT				
Fees		***************************************	************************		
	er according to the				Amount
otal Fees	for this Period				\$0.00
Intere	st Charged				
				2255555	Amount
					zizio di i

Continued on reverse



	Amount
Total Fees in 2011	\$175.00
Total Interest in 2011	\$0.00

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest ra	te on your account. Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Sign & Travel/Extended Payment Option	15.24% (v)	\$0.00	\$0.00
Total			\$0.00
ivi Variable Rate			

Important Notice

Information on Pay Over Time Features

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign and Travel, the APR is 15.24% (v). For Extended Payment Option, the APR is 15.24% (v). For Sign and Travel, the APR is 15.24% (v).

repared for BRUCE E YOUNG	Account Number	Questions About Your Account?
Total Points Balance	163,234	membershiprewards.com
Points Earned this Period	12,460	1-800-AXP-EARN (297-3276) International Collect: 305-816-2799
		Did You Know?
Account Summery	December 1, 2010 - December 31, 2010	Use Points For Everyday Charges
	200 000	Use your Card for everyday purchases like
Opening Points Balance	150,774	
	÷12,460	groceries, gas, phone bills and more, then go online and use the points you earned to cover
Points Earned this Period		groceries, gas, phone bills and more, then go
Opening Points Balance Points Earned this Period Points Used this Period Reinstated Points and Adjustments	÷12,460	groceries, gas, phone bills and more, then go online and use the points you earned to cover those charges. Learn more at

Points Earned this Period	Points Activity On	Bonus Points	Total Points
	Eligible Charges	Awarded	Activity Per Card
Premier Rewards Gold Card	3,570	5,000	8,570
XXXX-XXXXX2-21003	5&T/E	(xpo Enroll-5,000 Pts 3715	
Add'l Premier Rwds Gld Cd	3,138	196	1,808
XXXX-XXXXX2-21011	PREMIER REWARI	OS GAS GROCERY 2X PR2	
	PREMIER R	474 EWARDS AIRLINE 3X PR3	
Add'l Premier Rwds Gld Cd	3,944	138	2,082
XXXX-XXXXX2-22027	PREMER REWARI	OS GAS GROCERY 2X PR2	
Total	6,652	5,808	12,460

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. Forfeited points can be reinstated for a fee by calling the number provided below or visiting membershiprewards.com. Terms and Conditions of the Membership Rewards* program apply. For more information, visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

Save 10% or More on Hot Merchandise



Find great deals on rewards like electronics, home, fashion and accessories, and sporting goods.

Save 10%, or more.

Visit membershiprewards. com/merchandise specials or call 1-800-AXP-EARN (297-3276) and redeem points for hot rewards.

(MR Message 5777)

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or call 1-900-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Continued on reverse

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.



Redeem Membership Rewards® Points with Victoria's Secret]

VICTORIA'S SECRET

From our most-loved bras and lingerie to flirty loungewear and beauty must-haves, Victoria's Secret is the ultimate place to get gorgeous.

To find a store or shop online, go to www.VictoriasSecret.com To shop our catalogue, call 1-800-888-8200.

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or calt 1-800-AXP-EARN for more information, including access to terms for the Victoria's Secret gift card. Participating partners and available rewards are subject to change without notice. To start redeeming, visit membershiprewards. com/victorias or call 1-800-AXP-EARN (297-3276).

(MR Message 5768)

Redeem 25% Fewer Membership Rewards® Points for AirTran A+ Rewards® Credits



Through April 30, 2011, redeem just 1,125 Membership Rewards points for 1 A+ Rewards credit. For 9,000 Membership Rewards points or 8 A+ credits, you can redeem towards a one-way Coach-Class ticket. Fly AirTran Airways to over 65 destinations across the country and enjoy complimentary Sirius XM Satellite Radio at every seat, an affordable Business Class, Inflight Internet on every flight and excellent service from friendly Crew Members.

To preview this reward and to redeem points, visit membershiprewards. com/airtran or call 1-800-AXP-EARN (297-3276)

(MR Message 5774)

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Earn 3X Membership Rewards* Points on Purchases of \$50 or More at Big Lots]



We sell a broad range of high-quality, brand-name products. We are now stocked with everything you need to prepare your lawn and garden for Spring and outfit your outdoor living space with a wide selection of patio furniture, gazebos, swimming pools and accessories.

Think Extreme Value] Unbelievable prices] Think Big Lots]

Sonus points offer valid 03/91/2011 through 03/31/2011. To be eligible to get borus points, you must spend at least \$50 and be enrolled to the Membershier Rewards/P program ("Program") at the time of poschase and you must charge your purchase on an eligible, enrolled American Express/P Card, Boruss points will be credited to your Program account within 15-12 weeks after charges appears on your biding statement, unsfeldual bornes and conditions, as well as increasing them, apply for certain Card products. For more information on the Program, visit membershiprewards.com/terms or cast 1-800-AXP-EARN Borus 10: 5650.

Shop early for the best selection.
Think Extreme Value] Unbelievable prices?
Think Big Lots?
For a store near you, go to http://www.membershiprewards.
com/biglots

(MR Bonus ID 5650)

Redeem Membership Rewards* Points for the Ultimate Banana Republic Wardrobe

BANANA REPUBLIC

Exceptional quality, luxury fabrics and refined tailoring define Banana Republic's signature style. Every season, you'll find a new collection of well-designed clothing and accessories for men and women. To start redeeming, visit membershiprewards. com/bananarepublic or call 1-800-AXP-EARN (297-3276).

(MR Message 5769)

Terms and conditions for the Membership Rewards® program apply. Visit membershiprewards.com/terms or call 1-900-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

BRUCE E YOUNG Closing Date 03/11/11

Check here if your address or

phone number has changed.

Note changes on reverse side.

Account Ending 2-21003 Membership Rewards® Points **New Balance** \$10,940.67 As of 03/11/11 172,762 Minimum Payment Due \$675.04 For details, please see your Membership Rewards page. **Payment Due Date** 04/05/11 **Account Summary** Pay In Full Portion Late Payment Warning: Your Payment Due Date is 04/05/11. If you pay late, you may have to pay a fate fee of up to \$35.00. Previous Balance \$563.32 Payments/Credits -\$563.32 **New Charges** +\$465.04 Fees +50.00 New Balance \$465.04 **Pay Over Time Portion** Minimum Payment Warning: If you make only the minimum payment each period, \$8,263,84 Previous Balance you will pay more in interest and it will take you longer to pay off your balance. For Payments/Credits -\$9,796.58 New Charges +\$12,008.37 Fees +\$0.00 Interest Charged +\$0.00 You will pay off the Pay Over And for the Pay Over Time If you make no additional balance you will pay an charges and each month you Time balance shown on this New Balance \$10,475.63 estimated total of... statement in about. Minimum Due \$210.00 Only the \$23,360 Account Total 26 years Minimum Payment Due Previous Balance \$8,827.16 If you would like information about credit counseling services, call 1-888-733-4139. Payments/Credits -\$10,359.90 +\$12,473.41 **New Charges** See page 2 for important information about your account. Fees +\$0.00 Interest Charged +\$0.00 WELCOMED TO RENT A CAR \$10,940.67 New Balance Minimum Payment Due \$675.04 AND FILL UP ITS TANK. Days in Billing Period: 31 YOUR AMERICAN EXPRESS TARD IS WELCOMED FOR CAP KENTALS AND AT GAS STATIONS, HER FX, EXXXXIV AND MODEL STAFFORM **Customer Care** WELCOTH AMERICAN EXPRESS EXPLORE MORE GREAT PLACES TO USE YOUR CARD AT AMEXINETWORK.COM/WELCOME Pay by Computer americanexpress.com/pbc Pay by Phone **Customer Care** 1-800-472-9297 1-800-327-2177 5ee page 2 for additional information. ♦ Please fold on the perforation below, detach and return with your payment Pay by Phone Account Ending 2-21003 **Payment Coupon** Pay by Computer 1-800-472-9297 Do not staple or use paper clips american express com/pbc Enter account number on all documents. Make check payable to American Express. **BRUCE E YOUNG** Payment Due Date 04/05/11 CORONADO CA 92118-1633 New Balance \$10,940.67 Minimum Payment Due \$675.04

AMERICAN EXPRESS

LOS ANGELES CA 90096-8000

BOX 0001

Amount Enclosed

DUPLICATE COPY Account Engine 2-21003

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a U5 bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. If we accept payment in a foreign currency, we will convert it into US dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge you interest on charges added automatically to a Pay Over Time balance, or to charges that were added to a Pay Over Time balance at your request in prior billing periods, if you pay the Account Total New Balance by the next Closing Date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it.

We will charge a fee of 2.7% of the converted US dollar amount. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

New York residents may contact the New York Banking Department to obtain a comparative listing of credit card rates, fees and grace periods by calling 1-860-518-8866.



Customer Service & Billing Inquiries International Collect Large Print & Braille Statements Lost or Stolen Card Express Cash

1-800-327-2177 1-336-393-1111 1-800-327-2177

1-800-992-3404 1-800-CASH-NOW Hearing Impaired TTY: 1-800-221-9950 FAX: 1-800-695-9090

In NY: 1-800-522-1897

Website: americanexpress.com Mobile Site: amexmobile.com

Customer Service & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments BOX 0001 LOS ANGELES CA 90096-8000

Change of Address Pay Your Bill with AutoPay To change your address online, visit www.americanexpress.com/updatecontactinfo . Avoid late fees For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care. . Save time · Please print clearly in blue or black ink only in the boxes provided. Deduct your payment from your bank account automatically each month Street Address Visit americanexpress.com/autopay City State today to enroll. Zio Code Area Code and Home Phone Area Code and Work Phone For information on how we protect your privacy and to set your communication Email and privacy choices, please visit www.americanexpress.com/privacy.

BRUCE E YOUNG Closing Date 03/11/11

Account Ending 2-21003

Payments and Credits	
Summary	

	Pay in Full	Pay Over Time ♦	Total
Payments	-\$543.32	-\$8,283.64	-\$8,827.16
Credits			
BRUCE E YOUNG 2-21003	\$0.00	-\$1,512.74	-\$1,512.74
DUNCAN D HUNTER 2-22027	-\$20.00	\$0.00	-520.00
Total Payments and Credits	-\$5 6 3.32	-\$9,796.58	-\$10,359.90

For more information, visit americanexpress.com/payovertimeinfo

		Amount
BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$8,807.16
BRUCE E YOUNG	ONLINE PAYMENT - THANK YOU	-\$20,00
		Amount
BRIXEEYOUNG	TOWN & COUNTRY HOTELSAN DIEGO CA Arrival Date Departure Date 01/22/11 01/24/11 00000000	-\$385.01 ♦
	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	
BRUCE E YOUNG	Hilton Hotels La Jolla Jolla CA Arrival Date Departure Date 02/27/11 02/28/11 00000000 LODGING	-\$1,127.73 ♦
	SIGN & TRAVEL® / EXTENDED PAYMENT OPTION	
DUNCAN D HUNTER	UNITED AIRLINES ELECTICKET MI TKT# 0162120000866	-\$10.00
DUNCAN D HUNTER	UNITED AIRLINES ELECTICKET MI TKT# 0162120000861	-\$10.00
	BRUCE E YOUNG BRUCE E YOUNG BRUCE E YOUNG DUNCAN D HUNTER	BRUCE E YOUNG ONLINE PAYMENT - THANK YOU BRUCE E YOUNG TOWN & COUNTRY HOTELSAN DIEGO CA Arrival Date Departure Date 01/22/11 01/24/11 00600000 SIGN & TRAVEL* / EXTENDED PAYMENT OPTION BRUCE E YOUNG Hilton Hotels La Jolla Jolla CA Arrival Date Departure Date 02/27/11 02/28/11 00600000 LODGING SIGN & TRAVEL* / EXTENDED PAYMENT OPTION DUNCAN D HUNTER UNITED AIRLINES ELECTICKET MI TKT# 0162120000806

,	
Noss Charges	
New Charges	
<u></u>	
Summary	
Cumany	

7	Pay in Full	Pay Over Time ♦	Total
BRUCE E YOUNG 2-21003	\$58.45	\$11,581.99	\$11,640.44
DUNCAN D HUNTER 2-22027	\$406.59	\$426.38	\$832,97
Total New Charges	\$465.04	\$12,008.37	\$12,473.41

Continued on reverse

Detail denotes Pay Over Time activity For more information, visit americanexpress.com/payovertimeinfo **BRUCE E YOUNG** Card Ending 2-21003 Amount 02/12/11 SHERATON SAN DIEGO MSAN DIEGO \$2,281.96 • Arrival Date Departure Date 02/11/11 02/11/11 09000000 LODGING SIGN & TRAVEL® / EXTENDED PAYMENT OPTION Hilton Hotels La JolLa Jolla \$5,970.38 02/12/11 Arrival Date Departure Date 02/10/11 02/11/11 00000066 LODGING SIGN & TRAVEL® / EXTENDED PAYMENT OPTION 02/25/11 Hilton Hotels La Jolla Jolla \$425.55 ♦ Arrival Date Departure Date 02/23/11 02/24/11 00000000 LODGING SIGN & TRAVEL® / EXTENDED PAYMENT OPTION 03/01/11 Hilton Hotels La Jolla Jolla \$2,738.16 • Arrival Date Departure Date 02/27/11 02/28/11 00000066 LODGING SIGN & TRAVEL* / EXTENDED PAYMENT OPTION: 03/01/11 Hilton Hotels La JolLa Jolla \$166.00 \$ Arrival Date Departure Date 02/27/11 02/28/11 00000000 LODGING SIGN & TRAVEL® / EXTENDED PAYMENT OPTION THE BRIGANTINE #8 OOLA MESA CA 03/01/11 \$58.45 619-465-1935 Description **EATING PLACES DUNCAN D HUNTER** Card Ending 2-22027 Amount **EXXONMOBIL** 02/08/11 763-707-8600 \$32.33 00544741 20166 MERCH SNAK SONOMA RESTAURANT & WASHINGTON 02/18/11 \$48.96 RESTAURANT TOSCANOVA 5429293036LOS ANGELES CA 02/22/11 \$13.00 3105510499 TIP \$3.00 BEST BUY CO 184 EL CAJON 02/22/11 CA \$255.22 **ELECTRONICS STORE** SIGN & TRAVEL® / EXTENDED PAYMENT OPTION

Continued on next page

BRUCE E YOUNG Closing Date 03/11/11

Account Ending 2-21003

nantal common de prov	Continued	♦ - denotes Pay Over Time activit
		Amount
2/22/11	NINE DRAGONS-COMMUTESAN DIEGO CA CARD & SOUVENIR STORE	\$14.65
2/25/11	MCDONALD'S F1769 006EL CAJON CA 6194479595	\$5.79
3/02/11	MOLLY MALONE'S WASHINGTON DC RESTAURANT	\$82.00
93/03/11	BLU WIRE DULLES 8252DULLES VA 407-825-6144 Description ON-BOARD CRUIS	\$57.74
3/04/11	ZEN 5 SUSHI AND CUISSAN DIEGO CA 8584906121	\$93.74
3/07/11	TIP \$14.00 BEST BUY CO 184 EL CAJON CA ELECTRONICS STORE	\$171.16
3/07/11	SIGN & TRAVEL* / EXTENDED PAYMENT OPTION BEST BUY CO 184 EL CAJON CA ELECTRONICS STORE	\$38.39
33/08/11	AT&T DATA 190 ALPHAREITA GA 800-331-0500 Description TELECOMMUNICAT	\$29.99
Fees		
		Amount
fotal Fees	for this Period	\$0.00
	st Charged	
		Amount
Total Inter	est Charged for this Period	\$0.00
2011	Fees and Interest Totals Year-to-Date	
		Amount
Total Fee	sin 2011	\$175.00
-	rest in 2011	\$0.00

Continued on reverse



Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest	rate on your account. Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Sign & Travel/Extended Payment Option	15.24% (V)	\$0.00	\$0.00
Total			\$0.00
ivi Variable Rate			

Important Notice

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current information regarding volur account.

For Sign and Travel, the APR is 15.24% (v). For Extended Payment Option, the APR is 15.24% (v). For Sign and Travel, the APR is 15.24% (v).

Prepared for BRUCE E YOUNG Account Number Questions About Your Account? **Total Points Balance** 172,762 membershiprewards.com 1-800-AXP-EARN (297-3276) Points Earned this Period 9,528 International Collect: 305-816-2799 Did You Know?

Total Points Balance	172,762
Reinstated Points and Adjustments	o
Points Used this Period	0
Points Earned this Period	+9,528
Opening Points Balance	163,234
Account Summary	January 1, 2011 - January 31, 2011

Points Earned this Period are pending until charges are paid in full and all your accounts are in good standing. Points Earned this Period may include Bonus Points.

Use Points For Everyday Charges Use your Card for everyday purchases like groceries, gas, phone bills and more, then go online and use the points you earned to cover

those charges. Learn more at membershiprewards.com/everydaycharges

Earn 3X Points When You Shop Online Earn points fast by going through bonuspointsmall.com every time you shop online at over 275 retailers.

Points Earned this Period	Points Activity On	Bonus Points	Total Points
	Eligible Charges	Awarded	Activity Per Card
Premier Rewards Gold Card XXXX-XXXXX2-21003	378	0	378
Add'l Premier Rwds Gld Cd	3,347	336	1,483
XXXX-XXXXX2-21011	PREMIER R	EWARDS AIRLINE 3X PR3	
Add'l Premier Rwds Gld Cd	5,390	13	7,667
XXXX-XXXXX2-22027	PREMIER REWARI	DS GAS GROCERY 2K PR2	

Membership Rewards points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. Forfeited points can be reinstated for a fee by calling the number provided below or visiting membershiprewards.com. Terms and Conditions of the Membership Rewards* program apply. For more information, visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

6.915

Save 10% or More on Hot Merchandise



Total

Find great deals on rewards like electronics, home, fashion and accessories and sporting goods.

Save 10% or more.

Visit membershiprewards. com/merchandise specials or call 1-800-AXP-EARN (297-3276) and redeem points for hot rewards.

9.528

(MR Message 5806)

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice.

Continued on reverse

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.





Earn 15X Points plus 100 Additional Points per Order When You Shop at FTD Flowers & Gifts

Now you can earn 15X points, PLUS 100 additional bonus points when you shop at membershiprewards.com/FTD or call 1-800-SEND-FTD (Promo Code: 20153) and use your enrolled American Express® Card. Send fresh flowers (delivered by a quality FTD® florist) or tempt their sweet tooth with cookies, chocolates, gift baskets, and more.

Offer valid through 12/13/11. Not valid in retail stores or in conjunction with any other offer from FTD. To be eligible to each borset points, you must be excelled at the Membership Rewards® program ("Program") at the tonic of purphase and charge your purities to an eligible, excelled American Express® Card. Borset purities will be credited to your Program account within 10-12 weeks after charges appear on your beling students, individual terms and conditions, as well as annual Program face, apply for cartain Card products. For more information on the Membership Rewards Program, visit Membership Rewards contributes on call 1-800-AXP-EARN (297-3276). Sonus IDs. 8610, 5797.

Shop now at membershiprewards. com/FTD or call 1-800-SEND-FTD (Promo Code: 20153) to earn 15X points PLUS 100 additional bonus points on all orders placed from now through 12/31/11. (MR Message 5805)



Redeem Membership Rewards* Points for Chill's Grill & Bar Gift Cards. Pepper in Some Flavor]

Whether you want to unwind with friends or just don't feel like cooking, head to Chili's Grill & Bar for our signature Grilled Baby Back Ribs, our juicy Big Mouth Burgers*, our tender marinated fajitas or our classic margaritas served with sizzlin' service. Redeem Membership Rewards points for \$25 and \$50 gift cards and pepper in some fun]

To find the Chili's nearest you, visit www.chilis.com

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276) for more information. Participating partners and available rewards are subject to change without notice. To start redeeming Membership Rewards points today, log on to membershiprewards. com/chilis or call 1-800-AXP-EARN (297-3276).

(MR Message 5838)



Get 40% Bonus BA Miles When You Transfer Membership Rewards* Points

You can get 40% more BA Miles from British Airways just by transferring Membership Rewards points to your British Airways Executive Club account now through March 31, 2011.

Visit membershiprewards. com/britishairways for more information.

(MR Message 5810)

Terms and concidents for the Membership Rewards § program apply. Vesit membershipnewards comitemns or cell 1-800-AXP-EARN (297-3276) for more information. You must be exhibed in the Britisth Airways Executive City in order to participate in this offer, viet www.ba.com to enrolled in the Britisth Airways Executive City in order to this offer, viet www.ba.com to enroll. Taxes, for burgoes and sunctionages, including airthin surchanges, may apply on British Airways redemption flights and upgrades. See Exista Airways Executive City Terms and Conditions for details. Redeem for this exclusions entering offer by March 31, 2011, to receive 40% bearus BA Miles, Bonus BA Miles will be awarded with the original transfer.

Stay with Points



Redeem Membership Rewards^a points for part or all of your hotel stay. Whether you're planning a family vacation, a romantic getaway or a business trip, you can use points towards your next hotel stay. Choose from thousands of hotels worldwide.

Find a hotel now at membershiprewards. com/hotel

(MR Message 5609)

Terms and conditions for the Membership Rewards* program apply. Visit membershiprewards.com/terms or call 1-800-AXP-EARN (297-3276) for more information. Farticipating partners and available rewards are subject to change without outline.

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

181,630

5465.04

-\$465.04

+\$350.16

\$10,475.63

-\$10,475.63

+\$2,972.98 +\$0.00

+\$0.00

\$59.00

\$2,972.98

\$10,940.67

-\$10,940.67

+\$3,323.14

\$3,323,14

\$409.16

+\$0.00

+\$0.00

+\$0.00 \$350.16

Premier Rewards Gold Card

BRUCE E YOUNG Closing Date 04/10/11

Account Ending 2-21003

Membership Rewards® Points

For details, please see your Membership Rewards page.

As of 04/10/11

Account Summary Pay In Full Portion

Previous Balance

New Charges

New Balance

Fees

Fees

Payments/Credits

Pay Over Time Portion

Previous Balance

New Charges

New Balance

Minimum Due

Account Total Previous Balance

New Charges

Fees

Payments/Credits

Interest Charged

Minimum Payment Due

Pay by Computer americanexpress.com/pbc

Days in Billing Period: 30

New Balance

Customer Care

Customer Care 1-800-327-2177

Payments/Credits

Interest Charged

New Balance \$3,323.14 Minimum Payment Due \$409.16 **Payment Due Date** 05/05/11 Late Payment Warning: Your Payment Due Date is 05/05/11. If you pay late, you may have to pay a late fee of up to \$35.00.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For

If you make no additional charges and each month you pay	You will pay off the Pay Over Time balance shown on this statement in about	And for the Pay Over Time balance you will pay an estimated total of _
Only the Minimum Payment Due	16 years	\$6,127

If you would like information about credit counseling services, call 1-888-733-4139.

example:

See page 2 for important information about your account.

Donate American Express® Membership Rewards® Points to the Japan Earthquake and Tsunami Relief Effort

Cardmembers can redeem points to support charities aiding the relief effort. For every 1,050 points, \$10 will be donated to year chosen chapty. Sonate points in increments of 1,960, 5,000, 19,000, 50,690 and 106,900. You can also charge a donation on your Card

To donate, go to membershiprowards.com/give



♦ Please fold on the perforation below, detach and return with your payment





AMERICAN EXPRESS

LOS ANGELES CA 90096-8000

BOX 0001



Pay by Phone 1-800-472-9297

Account Ending 2-21003

See page 2 for additional information.

Pay by Phone

Enter account number on all documents. Make check payable to American Express.

BRUCE E YOUNG CORONADO CA 92118-1633

վելիլիիկ**վլլ**իին երև ինկինիկիկիկիկիկիկիկինի

Amount Enclosed

Payment Due Date 05/05/11

Minimum Payment Due

New Balance \$3,323.14

\$409.16

Check here if your address or phone number has changed. Note changes on reverse side.

16-7162 0227

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a U5 bank and payable in U5 dollars, or with a negotiable instrument payable in U5 dollars and clearable through the U5 banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in U5 dollars and clearable through the U5 banking system. If we accept payment in a foreign currency, we will convert it into U5 dollars at a conversion rate that is acceptable to us, unless a particular rate is required by law. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest for Pay Over Time balances on your Account. Call the Customer Service number listed below for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: If you have a Pay Over Time balance, your due date is at least 25 days after the close of each billing period. We will not charge you interest on charges added automatically to a Pay Over Time balance, or to charges that were added to a Pay Over Time balance at your request in prior billing periods, if you pay the Account Total New Balance by the next Closing Date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it.

We will charge a fee of 2.7% of the converted US dollar amount. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by faw. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

New York residents may contact the New York Banking Department to obtain a comparative listing of credit card rates, fees and grace periods by calling 1-800-518-8866.



Customer Service & Billing Inquiries International Collect Large Print & Braille Statements Lost or Stolen Card Express Cash 1-800-327-2177 1-336-393-1111 1-800-327-2177

1-800-327-2177 1-800-992-3404 1-800-CASH-NOW Hearing Impaired TTY: 1-800-221-9950 FAX: 1-800-695-9090 In NY: 1-800-522-1897 388

Website: americanexpress.com Mobile Site: amexmobile.com

Customer Service & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments BOX 0001 LOS ANGELES CA 90096-8000

Change of Address Pay Your Bill with AutoPay To change your address online, visit www.americanexpress.com/updatecontactinfo . Avoid late fees For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care. Save time · Please print clearly in blue or black ink only in the boxes provided. Deduct your payment from your bank account automatically each month Street Address Visit americanexpress.com/autopay City State today to enroll. Zio Code Area Code and Home Phone Area Code and Work Phone For information on how we protect your privacy and to set your communication Email and privacy choices, please visit www.americanexpress.com/privacy.

BRUCE E YOUNG Closing Date 04/10/11

Account Ending 2-21003

C	***************************************			
Summ	ary			
		Pay in Full	Pay Over Time ♦	Total
Payments	8	-\$465.04	-\$10,475.63	-\$10,940.67
Credits		\$0.00	\$0.00	\$0.00
Total Payn	nents and Credits	-\$465.04	-\$10,475.63	-\$10,940.67
Detail	"Indicates posting date			***************************************
Payments				Amount
03/20/11*	BRUCE E YOUNG 0	NLINE PAYMENT - THANK YOU		-\$10,940.67
New	Charges			
Summ	ary			
		Pay in Full	Pay Over Time •	Total
MARGARET	HUNTER 2-21011	\$0.00	\$137.05	\$137.05
DUNCAN D	HUNTER 2-22027	\$350.16	\$2,835.93	\$3,186.09
Total New	Charges	\$350.16	\$2,972.98	\$3,323.14
Detail			♦ - denotes	Pay Over Time activity
·			Fo	x more information, vi
W	ARGARET HUNTER rd Ending 2-21013		Fo	or more information, vi com/payovertimeinfi
Cal	ATTM*196487736PAC 06MIDLAND 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL® / EXTENDED PAYMENT	TX FOPTION	Fo	
Car 03/13/11	ATTM*186487736PAC 06MIDLAND 800-331-0500 Description TELEPHONE SERV		Fo	प्र महाह information, vi com/payovertimeinfi Amount
03/13/11	ATTM*196487736PAC 06MIDLAND 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL* / EXTENDED PAYMENT	FOPTION	Fo	x more information, vi com/payovertimeinfi Amount \$137.05
DU 03/13/11 Car	ATTM*196487736PAC 06MIDLAND 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL* / EXTENDED PAYMENT INCAN D HUNTER rd Ending 2-22027 APPLE STORE 40 SAN DIEGO CA COMPUTER STORE	FOPTION FOPTION	Fo	a more information, vi com/payovertimeinfi Amount \$137.05 \(\)
Cal	ATTM*186487736PAC 06MIDLAND 800-331-0500 Description TELEPHONE SERV SIGN & TRAVEL® / EXTENDED PAYMENT INCAN D HUNTER rd Ending 2-22027 APPLE STORE 40 SAN DIEGO CA COMPUTER STORE SIGN & TRAVEL® / EXTENDED PAYMENT APPLE STORE 40 SAN DIEGO CA	FOPTION FOPTION CA \$326.17	Fo	Amount Amount \$137.05

Continued on reverse

DUPLICATE COPY Account Ending 2-21003

			**********************	***************************************	Amount
03/22/11	7-ELEVEN 13598 00071SAN DIEGO CA				\$1.73
	858-270-4833				
	Description Price GAS/MSC95 26149820 \$1.73				
03/23/11	BEST BUY CO 184 EL CAJON CA				\$76.81
T-100-1-100-100-100-100-100-100-100-100-	ELECTRONICS STORE				IMATERI
03/24/11	COTTONWOOD AT RANCHOEL CAJON	CA			\$11.00
	6194429691				
	FOOD/BEVERAGE	\$9.00			
	TIP	\$2.00			
03/26/11	Sycuan Resort - GolfEl Cajon CA				\$92.00
	(619)442-3425				
	Description REFER TO INVOICE				
03/28/11	UNITED AIRLINES DETROIT MI				\$472.00 \$
03/20/11	UNITED AIRLINES				\$472.00 V
	Routing Details Not Available				
	Ticket Number: 01640648867243				
	Passenger Name: HUNTER/DUCAN				
	Document Type: SPECIAL SERVICE TICKET				
	SIGN & TRAVEL® / EXTENDED PAYMENT OPT	TION			
03/28/11	UNITED AIRLINES ELECTICKET MI				\$5.00
	UNITED AIRLINES From: To:		Carrier:	Class:	
	SAN DIEGO CA WASHINGTON	DC .	UA	Y8	
	SAN DIEGO CA		UA	NY	
	Ticket Number: 01621227242385		Date of Depa	eture: 10/28	
	Passenger Name: HUNTER/MARGARET MRS				
	Document Type: PASSENGER TICKET				
03/28/11	UNITED AIRLINES ELECTICKET MI				\$5.00
	UNITED AIRLINES		Causing	Class:	
	From: To: SAN DIEGO CA WASHINGTON	EV.	Carrier: UA	YB	
	SAN DIEGO CA		UA	NY	
	Ticket Number: 01621227242396		Date of Depa		
	Passenger Name: HUNTER/ Son	1			
	Document Type: PASSENGER TICKET				
03/28/11	UNITED AIRLINES ELECTICKET MI				\$5.00
	UNITED AIRLINES			C)	
	From: To: SAN DIEGO CA WASHINGTON	Fer	Catrier: UA	Class: YB	
	SAN DIEGO CA WASHINGTON SAN DIEGO CA		UA	NY	
	Ticket Number: 01621227242400		Date of Depa		
	Passenger Name: HUNTER/ Daughter 2				
	Document Type: PASSENGER TICKET				
03/28/11	UNITED AIRLINES ELECTICKET MI				\$5.00
	UNITED AIRLINES		C2 52	01207	
	From: To:		Carrier:	Class:	
	SAN DIEGO CA WASHINGTON		UA	YB	
	SAN DIEGO CA Ticket Number: 01621227242411		UA Date of Depa	NY sture: 30/23	
	Passenger Name: HUNTER/ Daughter 1		core or ocha	13/20	
	Document Type: PASSENGER TICKET				

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BRUCE E YOUNG Closing Date 04/10/11

Account Ending 2-21003

			Amount
4/03/11	HOTEL DEL CORONADO OCORONADO CA 6194356611 Description Price PARKING LOT/GARAGE \$10.00		\$10.00
34/07/11	RRB/ITC PARKING 0000WASHINGTON DC 2023121300 Description GENERAL MERCHANDISE		\$10.00
04/07/11	AT&T DATA 190 ALPHARETTA GA 860-331-6500 Description TELECOMMUNICAT		\$29.99
04/08/11	GUAPOS ARLINGTON VA RESTAURANT		\$40,00
Fees			~~~~
			Amount
			Amount
	for this Period		\$0.00
			\$0.00
Intere			\$0.00
Intere	est Charged		\$0.00
Intere	est Charged est Charged for this Period		\$0.00 Amount \$0.00
Interestation of the Interesta	est Charged est Charged for this Period Fees and Interest Totals Year-to-Date		\$0.00 Amount \$0.00 Amount \$175.00
Interestation of the Interesta	est Charged est Charged for this Period Fees and Interest Totals Year-to-Date		\$0.00 Amount \$0.00 Amount \$175.00
Interestal	est Charged est Charged for this Period Fees and Interest Totals Year-to-Date s in 2011 est Charge Calculation		\$0.00 Amount \$0.00 Amount \$175.00 \$0.00
Interestal	rest Charged rest Charged for this Period Fees and Interest Totals Year-to-Date s in 2011 rest in 2011		\$0.00 Amount \$0.00 Amount \$175.00 \$0.00
Interes Cotal Interes Total Fee Total Interes Interes Your Ann	est Charged for this Period Fees and Interest Totals Year-to-Date s in 2011 rest in 2011 est Charge Calculation rual Percentage Rate (APR) is the annual interest rate on your account. Annual	Balance Subject	\$0.00 Amount \$0.00 Amount \$175.00 \$0.00

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Important Notice

Information on Pay Over Time Features

You may have access to one or more Pay Over Time Features as part of your Card account. The following are the current Annual Percentage Rates (APRs) for Pay Over Time Features. (v) indicates variable rate.

Please refer to page 2 for further important information regarding your account

For Sign and Travel, the APR is 15.24% (v). For Extended Payment Option, the APR is 15.24% (v). For Sign and Travel, the APR is 15.24% (v).